

# Annual Benchmark Report

Promoting financial inclusion through data and insight

Nicaragua FY 2015

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### Acknowledgement

MIX is privileged to showcase the results for Fiscal Year 2014 and FY 2015 of Nicaragua in the form of the "Annual Benchmark Report FY 2015". This report presents the financial and operating data of 22 Financial Service Providers (FSPs) that have reported to MIX Market during FY 2015.

MIX is grateful to all the FSPs that have provided comprehensive data in a timely manner. MIX would not be able to contribute to building transparency in the microfinance sector without their continued support and effort.



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MIX has taken due care and caution in preparing this report, it has obtained the information from the institutions. Thus MIX relies on the information submitted and does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors in transmission.

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# Introduction

**The Annual Benchmark Report** is one of the primary benchmarking products created by MIX that offers a unique opportunity to analyze **the performance of individual financial service providers (FSPs) and peer groups, and to conduct country comparisons**. As part of our continued efforts to collect and publish high quality data that strengthens the microfinance sector, builds transparency and further enhances financial inclusion in Nicaragua, we at MIX have created the "Annual Benchmark Report" for FY 2015.

This report includes **key financial and operational indicators** that provide a country overview, indicator level performance and institutional details. The indicators include a range of performance variables pertaining to outreach, institutional characteristics, financing structure, financial performance, revenue, expenses, efficiency, productivity, risk and liquidity. **The numbers are presented at the aggregate level, peer-group level and individual FSPs level**. The report also compares the FY 2015 performance against the previous fiscal year and provides the growth or decline rate for each of the indicators.

The publication of global industry benchmarks and customized benchmarking services create comparative performance results that the industry and its retail institutions can contextualize FSP performance within relevant peer groups. These benchmarks allow institutions to view relative trends and drivers in their own performance from a comparative perspective.

The benchmarks support the transparency necessary for improved institutional performance and greater access to capital markets for growth. The first section of each of the following pages captures the **overall performance of the FSPs in the country**. Each following section then explores the relative diversified peer comparison by the **legal types in the country and scale of the FSP**.

# About MIX

MIX envisions a world where appropriate and accessible financial services are available to everyone, everywhere. We deliver strategically important data, insights, and market intelligence to key decision makers in the financial inclusion industry. Our online platforms – MIX Market and FINclusion Lab – enable coordinated investment, effective policy, and positive social outcomes for the financially underserved. Incorporated in 2002, MIX is a nonprofit based in Washington, D.C., with regional offices in Africa, Asia, Europe, and Latin America.

MIX Market provides access to the data, analysis, and tools that deliver key insights into the financial inclusion sector. Whether you are a financial service provider, investor, or policymaker, the MIX Market platform can help you assess financial, operational, and social performance.

We provide data, analysis, and market insight that enables coordination and transparency. The last 5 years we had over

750,000 annual website visits Our MIX Market platform provides instant access to financial and social performance information

covering approximately

FSPs around the world

Our FINclusion Lab platform provides insights into financial access

across more than

22 countries.

# **Data and Methodology**

1. The data and analysis in this report are based on self-reported operational and financial numbers for FY 2014 and FY 2015, for a total of 22 FSPs that submit data to MIX.

2. The financial numbers also are verified by the audited financial statements of the FSPs for FY 2014 and FY 2015 and are reclassified based on IFRS Standards.

3. The benchmark values have been presented across all the indicators and peer groups based on the average value in each category.

4. Balanced data: The growth value or the change in the indicator over the year is calculated based on balanced data, meaning for the FSPs that have reported consistently to MIX for 2014 and 2015 their values have been aggregated to present the percentage change.

5. Peer grouping information in based on the legal classifications that are relevant to the context of Nicaragua microfinance sector, that are NBFI, NGO, Bank, and Credit Union / Cooperative.

6. Peer grouping classification is also based on the scale of the FSPs i.e. **small** [GLP size less than USD 5 m], **medium** [GLP size between USD 5m to 25m] and **large** [GLP size greater than USD 25m].

7. MIX follows global industry standard definitions and formulae that are used for all analyses in the report. (Refer the glossary for the details of all the definitions and ratios used in the publication)

8. 25th and 75th Percentile: The smallest observation that is greater than or equal to the specified percentage of observations. In this report the 25th and 75th percentiles are displayed, to signify the upper and lower bounds of the middle 50% of FSPs' values for each indicator.

9. Average and Weighted Average Value (WAV) - **Average value** is presented as a line in the "benchmark graphs by peers". **Simple average** is presented when an indicator is an absolute number whereas **weighted average** is presented when the indicator is a ratio.

# Key Findings

### **Outreach**

At country-level, borrowers and loan portfolio witnessed growth rates of 5.75% and 19.21%, respectively for FY 2015. Greater average loan size was also observed with the increase of 12.89% in USD, mostly driven by large FSPs which were the only peer group that surpassed the barrier of ALB of USD 1,000 in FY 2015.

### **Revenues and Expenses**

In terms of revenues, the yield on the gross loan portfolio, the ratio used as a proxy of interest rate charged by FSPs, decreased to 28.91% as of FY 2015 (-2. 0 pp). Small FSPs continued reporting higher yield ratio among their peers by scale, although it was observed the gap between them – especially with large scale FSPs that have reduced during the period.

On the expenses side, rates were pretty much stable at country-level as no major variation was observed during the year. Looking at the financial expense by assets, an increase in the ratio for large FSPs (hitting 5.32% as of FY 2015) correlated with greater leverage levels reported by large FSPs (as commented in the section below). Meanwhile, small FSPs also witnessed their financial expense rate to increase up to 7% by the end of FY 2015.

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### **Financing structure**

Funding from financial liabilities slightly changed on annual basis, with a debt to equity ratio increasing from 3.96 in FY 2014 to 3.99 as of FY 2015. Although, when looking at the peer groups by scale, the gap between large and medium scale FSPs enlarged during FY 2015 as large scale FSPs reached greater leverage levels through new borrowing agreements or issuing commercial papers.

In comparison, funding from own capital reduced at the country level, thus capital/assets ratio reduced by1.63 percentage points (pp) over FY 2015, falling to 18.88% at the end of FY 2015 from 20.51% at the end of FY 2014. In contrast with FY 2014 numbers medium and small FSPs closed FY 2015 with quite comparable capital/assets ratios of 27.81% and 27.21%, respectively. Deposits as an alternative source of funds were not yet widely used by reporting Nicaraguan FSPs.

# **Risk & Liquidity**

Overall, Nicaraguan FSPs reported improved portfolio quality ratios at the end of FY 2015 for both PAR 30 and PAR 90 days. Although in terms of scale, small FSPs continued reporting PAR 30 rates of 12.16% far higher than their peers and the national benchmark of 2.81%, this also impacted their risk coverage levels as small FSPs were the only peer group by a scale that did not have full coverage for their delinquent portfolio (46.19%).

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Number of FSPSPY 2014PY 2015Number of FSPS2522ALB per bortwer (USD) (WAV)83.0497.932Arministrative expense/assets (WAV)27.99264.59Bortwers per loan officer (WAV)27.49264.59Bortwers per sail (member (WAV)90.8188.77Capital/assets (WAV)18.20211.08Debrower (USD) (WAV)18.20211.08Debrower (USD) (WAV)3.0541.11Equity (USD) m9.838.64.49Finandal revenue / assets (WAV)5.61.4926.64.9Finandal revenue / assets (WAV)2.61.492.61.49Cost per bortwer (USD) (WAV)3.054.64.49Finandal revenue / assets (WAV)3.634.64.49Finandal revenue / assets (WAV)3.634.64.49Cost Lean Portolic (USD) m3.74.44.23.69Lean officers1.06.974.24.29Cost Lean Portolic (USD) m3.64.494.24.29Lean officers1.06.474.24.29Cost Lean Portolic (USD) m3.64.494.24.29Cost Lean Officers1.06.474.24.29Cost Lean Officers1.06.474.24.29Cost Lean Officers1.06.474.24.29Cost Lean Officers1.06.474.24.29Cost Lean Officers1.06.474.24.29Cost Lean Officers1.06.474.24.29Portoli at risk > 30 days (WAV)3.684.24.49Portoli at risk > 30 days (WAV)3.684.24.49Portoli at risk > 30 days (WAV)	Benchmark Indicator Ref	ference	
ALB per borrower (USD) (WAV)     88.304     97.9.2       Administrative expense/assets (WAV)     8.27%     7.96%       Assets (USD) m     47.67     54.411       Borrowers per laan officer (WAV)     237.49     26.45.99       Borrowers per staff member (WAV)     0.031     88.227       Capita/assets (WAV)     20.37%     19.42.86       Capita/assets (WAV)     20.37%     19.42.86       Debrto equity (WAV)     3.05     4.11       Equita/assets (WAV)     3.05     4.11       Equity (USD) m     9.38     106.47       Finandal revenuer / assets (WAV)     5.88     106.47       Finandal revenuer / assets (WAV)     25.61%     25.67%       Gross Loan Port/olio (USD) m     371.40     42.28       Laan officers     1.092     1.218       Number of active borrowers 1000     25.934     32.2227       Offices     2.00     2.60       Operational set sufficiency (WAV)     10.61.95%     3.049%       Operational set sufficiency (WAV)     3.84     2.84       Personnel     2.85     3.64%		FY 2014	FY 2015
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Assets (LSD) m     474.67     544.11       Borrowers per loan officer (WAV)     237.49     264.59       Borrowers per staff member (WAV)     90.81     88.27       Capital/assets (WAV)     20.37     19.42%       Cost per borrower (USD) (WAV)     182.80     211.08       Debt to equity (WAV)     3.05     4.11       Equity (USD) m     95.88     10.64.7       Financial expense/assets (WAV)     25.61%     25.65%       Financial revenue / assets (WAV)     25.61%     25.67%       Gross Loan Portfolio (USD) m     3.14     422.36       Loan officers     0.82%     0.64%       Loan officers     0.82%     0.64%       Coperational self sufficiency (WAV)     0.82%     0.64%       Number of active borrowers '000     25.33     222.27       Offices     2.00     2.01     10.05       Operational self sufficiency (WAV)     10.01%     10.26%       Operational self sufficiency (WAV)     10.01%     10.26%       Personnel     2.86     3.86%       Personnel expensel assets (WAV)     3.88%	ALB per borrower (USD) (WAV)	863.04	979.32
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Cost per borrower (USD) (WAV)     182.80     211.88       Debt to equily (WAV)     13.95     211.08       Equity (USD) m     95.88     106.47       Financial expense/assets (WAV)     5.63%     5.63%       Financial revenue / assets (WAV)     25.61%     25.67%       Gross Lean Portfolio (USD) m     0.31     432.36       Lean loss rate (WAV)     0.82%     0.64%       Loan officers     0.02%     0.64%       Number of active borrowers '000     25.93%     322.27       Officers     2.04     2.04       Operational self sufficiency (WAV)     10.092     1.128       Operational self sufficiency (WAV)     17.00%     16.30%       Operational self sufficiency (WAV)     17.00%     1.026       Personnel     2.88     3.616       Personnel expense/assets (WAV)     3.88     7.74%       Portfolio at risk > 30 days (WAV)     2.99     2.276       Portfolio at risk > 30 days (WAV)     2.99     2.276       Portfolio at risk > 30 days (WAV)     3.84     7.74%       Portfolio at risk > 30 days (WAV)     2.99 <td>Borrowers per staff member (WAV)</td> <td>90.81</td> <td>88.27</td>	Borrowers per staff member (WAV)	90.81	88.27
Debt to equity (WAV)     3.95     4.11       Equity (USD) m     95.88     0.64.7       Financial expense/assets (WAV)     5.63%     5.64%       Financial revenue / assets (WAV)     2.561%     2.567%       Gross Loan Portfolio (USD) m     3.01     4.23.6       Loan obs: rate (WAV)     0.01%     4.23.6       Loan officiers     0.019     1.028       Number of active borrowers '000     2.59.34     3.22.77       Offices     0.20     2.00       Operating expense/assets (WAV)     10.00%     2.04       Operating expense/assets (WAV)     10.01%     10.630%       Operating expense/assets (WAV)     10.815%     112.67%       Personnel allocation ratio (WAV)     3.88     3.36%       Personnel allocation ratio (WAV)     3.88     2.81%       Portfolio at risk > 30 days (WAV)     3.88     2.81%       Portfolio at risk > 30 days (WAV)     3.93%     2.81%       Portfolio at risk > 30 days (WAV)     3.93%     2.81%       Portfolio at risk > 30 days (WAV)     3.93%     2.81%       Return on assets (WAV) <td< td=""><td>Capital/assets (WAV)</td><td>20.37%</td><td>19.42%</td></td<>	Capital/assets (WAV)	20.37%	19.42%
Equity (USD) m     95.88     106.47       Financial expense/assets (WAV)     56.398     56.496       Financial revenue / assets (WAV)     25.614     25.614       Gross Loan Portfolio (USD) m     371.40     432.36       Loan officers     0.829     0.6496       Number of active borrowers '000     259.34     322.27       Offices     10.092     1.0109       Operating expense/assets (WAV)     10.092     1.0208       Operating expense/assets (WAV)     10.092     1.0208       Operating expense/assets (WAV)     10.092     1.0208       Operating expense/assets (WAV)     10.093     1.0208       Operating expense/assets (WAV)     10.8158     112.6796       Personnel allocation ratio (WAV)     3.836     2.8196       Portfolio at risk > 0 days (WAV)     3.838     2.8196       Portfolio at risk > 0 days (WAV)     3.938     2.8196       Return on assets (WAV)     1.914     2.1146       Return on assets (WAV)     1.914     2.9176       Return on equity (WAV)     1.914     2.9276       Return on equity (WAV)	Cost per borrower (USD) (WAV)	182.80	211.08
Financial expense/assets (WAV)     5.63%     5.64%       Financial revenue / assets (WAV)     25.61%     5.63%       Gross Loan Portfolio (USD) m     371.40     423.36       Loan loss rate (WAV)     0.82%     0.64%       Loan officers     0.03     1.02       Number of active borrowers '000     259.34     322.27       Offices     2.04     2.04       Operating expense/assets (WAV)     10.09     110.67%       Operating expense/assets (WAV)     10.81%     112.67%       Personnel     2.85%     3.651       Personnel allocation ratio (WAV)     3.86     3.68%       Personnel expense/assets (WAV)     3.86     2.81%       Portfolio at risk > 30 days (WAV)     3.86     2.81%       Portfolio at risk > 30 days (WAV)     2.99%     2.27%       Provision for loan impairment/assets (WAV)     3.61%     3.61%       Return on assets (WAV)     1.01%     3.61%       Return on assets (WAV)     1.01%     3.61%       Return on equity (WAV)     1.01%     3.61%       Return on equity (WAV)     1.01%     <	Debt to equity (WAV)	3.95	4.11
Financial revenue / assets (WAV)     25.6%     25.6%       Gross Loan Portfolio (USD) m     371:0     432.36       Loan loss rate (WAV)     0.82%     0.64%       Loan officers     1.092     1.218       Number of active borrowers '000     259.34     322.27       Offices     17.00%     24.04       Operating expense/assets (WAV)     17.00%     16.30%       Operating struct (WAV)     17.00%     16.30%       Personnel     2.85     3.651       Personnel allocation ratio (WAV)     38.24%     3.36%       Personnel expense/assets (WAV)     3.84     3.36%       Personnel expense/assets (WAV)     3.38     2.81%       Portfolio at risk > 30 days (WAV)     3.38     2.81%       Provision for loan impairment/assets (WAV)     0.91%     0.84%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     7.32%     10.57%       Risk coverage (WAV)     110.44%     125.29%	Equity (USD) m	95.88	106.47
Gross Loan Portfolio (USD) m     371.40     432.36       Loan loss rate (WAV)     0.82%     0.64%       Loan officers     1.092     1.218       Number of active borrowers '000     259.34     322.27       Offices     240     240       Operating expense/assets (WAV)     17.00%     16.30%       Operational self sufficiency (WAV)     108.15%     112.67%       Personnel     2.855     3.651       Personnel allocation ratio (WAV)     38.24%     33.36%       Personnel allocation ratio (WAV)     38.84     3.36%       Personnel expense/assets (WAV)     3.84%     3.41%       Portfolio at risk > 30 days (WAV)     3.98     2.27%       Provision for loan impairment/assets (WAV)     0.91%     3.41%       Return on assets (WAV)     3.91%     3.11%       Return on equity (WAV)     3.31%     2.11%       Return on equity (WAV)     3.32%     3.15%       Return on equity (WAV)     3.32%     3.15%       Return on equity (WAV)     3.32%     3.15%       Risk coverage (WAV)     110.44%     125.29% </td <td>Financial expense/assets (WAV)</td> <td>5.63%</td> <td>5.64%</td>	Financial expense/assets (WAV)	5.63%	5.64%
Lear loss rate (WAV)     0.82%     0.64%       Lear officers     0.82%     0.64%       Lear officers     1.092     1.218       Number of active borrowers '000     259.34     322.27       Offices     2.04     2.04       Operating expense/assets (WAV)     1.000     16.30%       Operational self sufficiency (WAV)     108.15%     112.67%       Personnel     2.855     3.651       Personnel allocation ratio (WAV)     38.24%     3.36%       Personnel allocation ratio (WAV)     3.88     7.74%       Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     0.91%     0.84%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     7.32%     10.57%       Risk coverage (WAV)     11.04%     125.29%       Wite-off ratio (WAV)     10.48%     2.85%	Financial revenue / assets (WAV)	25.61%	25.67%
Loan officers     1.092     1.193       Number of active borrowers '000     259.34     322.27       Offices     259.34     322.27       Operating expense/assets (WAV)     240     240       Operational self sufficiency (WAV)     108.15%     112.67%       Personnel     2.856     3.651       Personnel allocation ratio (WAV)     38.24%     33.36%       Personnel expense/assets (WAV)     38.84%     7.74%       Portfolio at risk > 30 days (WAV)     3.88%     2.87%       Portfolio at risk > 90 days (WAV)     2.99%     2.27%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     1.51%     2.11%       Risk coverage (WAV)     1.04%     125.27%       Wite-off ratio (WAV)     1.04%     125.27%	Gross Loan Portfolio (USD) m	371.40	432.36
Number of active borrowers '000     259.34     322.27       Offices     240     240       Operating expense/assets (WAV)     17.00%     16.30%       Operating symmet/assets (WAV)     108.15%     112.67%       Operational self sufficiency (WAV)     28.86     3.651       Personnel     2,856     3.651       Personnel allocation ratio (WAV)     38.24%     3.336%       Personnel expense/assets (WAV)     8.18%     7.74%       Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     2.99%     2.27%       Provision for loan impairment/assets (WAV)     0.91%     0.84%       Return on equity (WAV)     1.51%     2.11%       Return on equity (WAV)     7.32%     10.57%       Witte-off ratio (WAV)     10.44%     125.29%	Loan loss rate (WAV)	0.82%	0.64%
Offices     20       Operating expense/assets (WAV)     17.00%     16.30%       Operating aspense/assets (WAV)     108.15%     112.67%       Personnel     2.856     3.651       Personnel allocation ratio (WAV)     38.24%     33.36%       Personnel expense/assets (WAV)     8.18%     7.74%       Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     3.98     2.81%       Return on assets (WAV)     1.51%     3.04%       Return on equity (WAV)     1.51%     3.115.7%       Risk coverage (WAV)     1.51%     3.115.7%       Write-off ratio (WAV)     110.4%     125.2%	Loan officers	1,092	1,218
Note     Note     Note       Operating expense/assets (WAV)     17.00%     16.30%       Operational self sufficiency (WAV)     108.15%     112.67%       Personnel     2,856     3,651       Personnel allocation ratio (WAV)     38.24%     33.36%       Personnel expense/assets (WAV)     38.84%     7,74%       Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     3.38%     2.81%       Return on assets (WAV)     0.91%     0.84%       Return on equity (WAV)     1.51%     2.11%       Risk coverage (WAV)     110.44%     125.29%       Vrite-off ratio (WAV)     1.90%     1.48%	Number of active borrowers '000	259.34	322.27
Doperational self sufficiency (WAV)108.15%112.67%Personnel2.8563.651Personnel allocation ratio (WAV)3.8.24%3.3.6%Personnel expense/assets (WAV)8.18%7.74%Portfolio at risk > 30 days (WAV)3.3.8%2.81%Portfolio at risk > 90 days (WAV)2.99%2.27%Provision for Ioan impairment/assets (WAV)0.91%0.84%Return on assets (WAV)1.51%2.11%Return on equity (WAV)7.32%10.57%Risk coverage (WAV)110.44%125.29%	Offices	240	240
Personnel     2.856     3.651       Personnel allocation ratio (WAV)     38.248     33.368       Personnel expense/assets (WAV)     8.18%     7.74%       Portfolio at risk > 30 days (WAV)     3.388     2.81%       Portfolio at risk > 90 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     0.91%     0.84%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     7.32%     10.57%       Risk coverage (WAV)     110.44%     125.29%       Write-off ratio (WAV)     1.90%     1.48%	Operating expense/assets (WAV)	17.00%	16.30%
Personnel allocation ratio (WAV)     38.24%     33.36%       Personnel expense/assets (WAV)     8.18%     7.74%       Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     2.99%     2.27%       Provision for loan impairment/assets (WAV)     0.91%     0.84%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     1.51%     2.11%       Risk coverage (WAV)     10.44%     125.29%       Write-off ratio (WAV)     1.90%     1.48%	Operational self sufficiency (WAV)	108.15%	112.67%
Personnel expense/assets (WAV)     8.18%     7.74%       Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     2.99%     2.27%       Provision for loan impairment/assets (WAV)     0.91%     0.84%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     7.32%     10.57%       Risk coverage (WAV)     110.44%     125.29%       Write-off ratio (WAV)     1.90%     1.48%	Personnel	2,856	3,651
Portfolio at risk > 30 days (WAV)     3.38%     2.81%       Portfolio at risk > 90 days (WAV)     2.99%     2.27%       Provision for loan impairment/assets (WAV)     0.91%     0.84%       Return on assets (WAV)     1.51%     2.11%       Return on equity (WAV)     7.32%     10.57%       Risk coverage (WAV)     110.44%     125.29%       Write-off ratio (WAV)     1.90%     1.48%	Personnel allocation ratio (WAV)	38.24%	33.36%
Portfolio at risk > 90 days (WAV)2.99%2.27%Provision for loan impairment/assets (WAV)0.91%0.84%Return on assets (WAV)1.51%2.11%Return on equity (WAV)7.32%10.57%Risk coverage (WAV)110.44%125.29%Write-off ratio (WAV)1.90%1.48%	Personnel expense/assets (WAV)	8.18%	7.74%
Provision for loan impairment/assets (WAV)0.84%Return on assets (WAV)1.51%2.11%Return on equity (WAV)7.32%10.57%Risk coverage (WAV)110.44%125.29%Write-off ratio (WAV)1.90%1.48%	Portfolio at risk > 30 days (WAV)	3.38%	2.81%
Return on assets (WAV)1.51%2.11%Return on equity (WAV)7.32%10.57%Risk coverage (WAV)110.44%125.29%Write-off ratio (WAV)1.90%1.48%	Portfolio at risk > 90 days (WAV)	2.99%	2.27%
Return on equity (WAV)   7.32%   10.57%     Risk coverage (WAV)   110.44%   125.29%     Write-off ratio (WAV)   1.90%   1.48%	Provision for loan impairment/assets (WAV)	0.91%	0.84%
Risk coverage (WAV) 110.44% 125.29%   Write-off ratio (WAV) 1.90% 1.48%	Return on assets (WAV)	1.51%	2.11%
Write-off ratio (WAV) 1.90% 1.48%	Return on equity (WAV)	7.32%	10.57%
	Risk coverage (WAV)	110.44%	125.29%
Yield on gross loan portfolio (WAV)30.33%29.46%	Write-off ratio (WAV)	1.90%	1.48%
	Yield on gross loan portfolio (WAV)	30.33%	29.46%

Notes: (i) m = Millions (ii) WAV = Weighted average value

# Institutional Characteristic



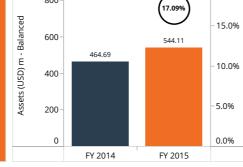
# Assets

Percentage Change [Balanced]

# Total Assets (USD) m

544.11

reported as of FY 2015



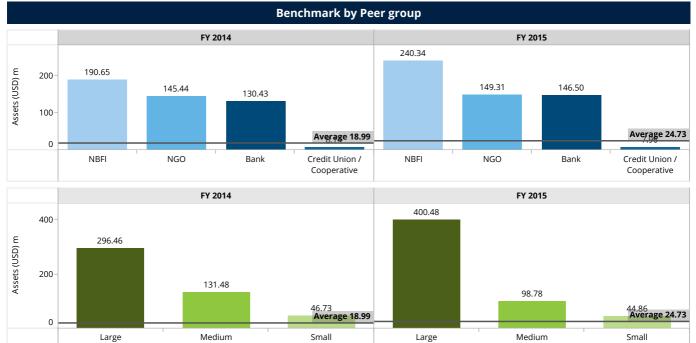
800

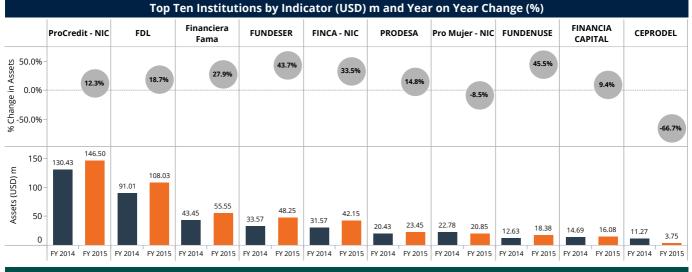
# Percentiles and MedianFY 2014FY 2015Percentile (25) of Assets<br/>(USD) m3.433.81Median Assets (USD) m7.658.28Percentile (75) of Assets<br/>(USD) m20.4322.80

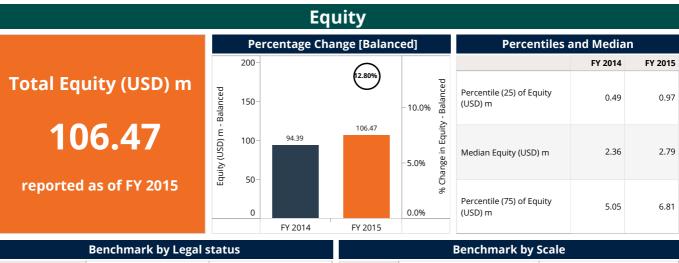
Balanced

% Change in Assets -

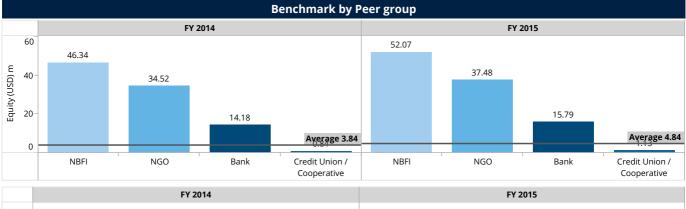
	Benchmar	k by Legal s	tatus		Bei	nchmark by S	icale		
	FY 2	2014	FY 2	2015		FY	2014	FY 2015	
Legal Status	FSP count	Assets (USD) m	FSP count	Assets (USD) m	Scale	FSP count	Assets (USD) m	FSP count	Assets (USD) m
Bank	1	130.43	1	146.50	Large	4	296.46	5	400.48
Credit Union / Cooper	1	8.14	1	7.96	Medium	8	131.48	6	98.78
NBFI	10	190.65	10	240.34					
NGO	13	145.44	10	149.31	Small	13	46.73	11	44.86
Total	25	474.67	22	544.11	Total	25	474.67	22	544.11

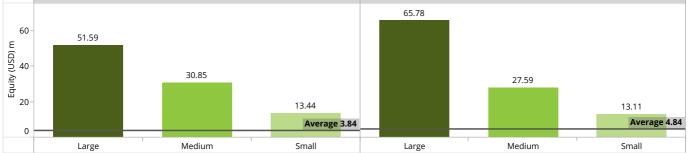


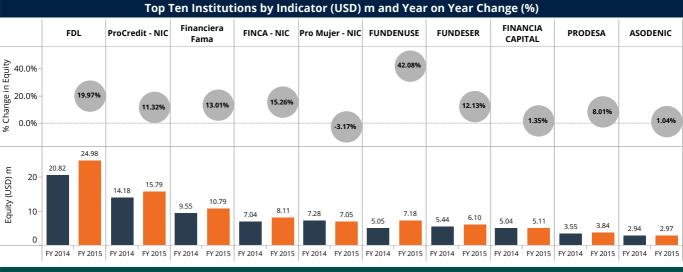




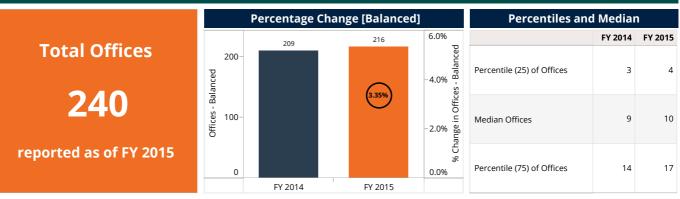
				,									
	FY 2014 FY 2015				FY 2014 FY 2015				FY 2	2014	FY 2015		
Legal Status	FSP count	Equity (USD) m	FSP count	Equity (USD) m	Scale	FSP count	Equity (USD) m	FSP count	Equity (USD) m				
Bank	1	14.18	1	15.79	Large	4	51.59	5	65.78				
Credit Union / Coope	1	0.84	1	1.13	Medium	8	30.85	6	27.59				
NBFI	10	46.34	10	52.07	meanan			Ū					
NGO	13	34.52	10	37.48	Small	13	13.44	11	13.11				
Total	25	95.88	22	106.47	Total	25	95.88	22	106.47				



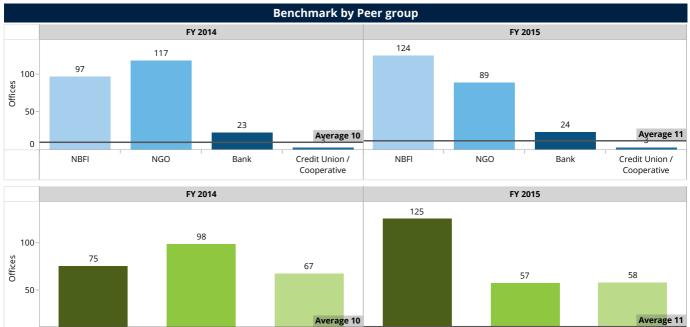


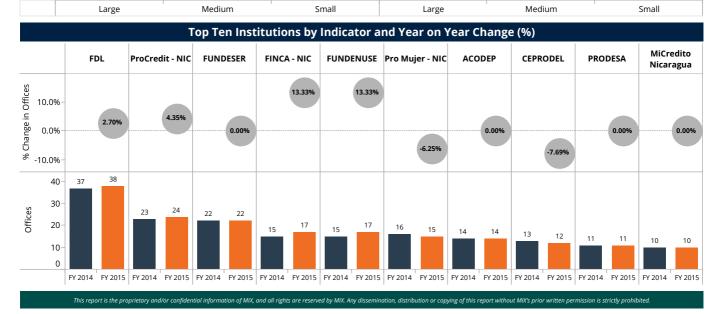


## Offices

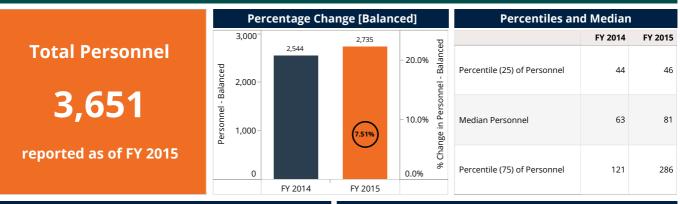


	Benchmark	k by Legal s	tatus			Be	nchmark by S	Scale					
	FY 2014 FY 2015				FY 2014 FY 2015					FY 2	2014	FY 2	015
Legal Status	FSP count	Offices	FSP count	Offices	Scale	FSP count	Offices	FSP count	Offices				
Bank	1	23	1	24	Large	4	75	5	125				
Credit Union / Coope	1	3	1	3	Medium	8	98	6	57				
NBFI	10	97	10	124		10							
NGO	13	117	10	89	Small	13	67	11	58				
Total	25	240	22	240	Total	25	240	22	240				





### Personnel

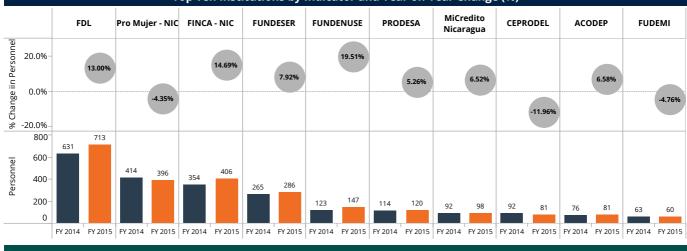


	Benchmarl	k by Legal s	tatus			Bei	nchmark by S	Scale	
	FY 2	014	FY 2	015		FY 2	014	FY 2	015
Legal Status	FSP count	Personnel	FSP count	Personnel	Scale	FSP count	Personnel	FSP count	Personnel
Bank	1		1	331	Large	4	985	5	2,302
Credit Union / Coope	1	45	1	49	Medium	8	1,208	6	856
NBFI	10	1,450	10	2,129		-		-	
NGO	13	1,361	10	1,142	Small	13	663	11	493
Total	25	2,856	22	3,651	Total	25	2,856	22	3,651

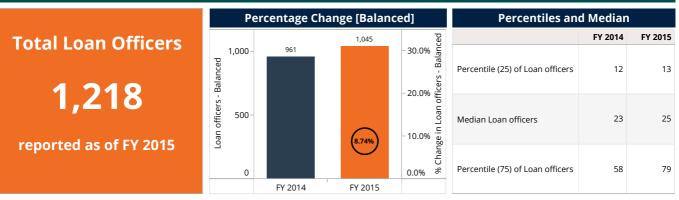




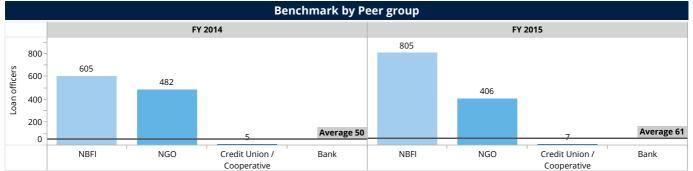
Top Ten Institutions by Indicator and Year on Year Change (%)

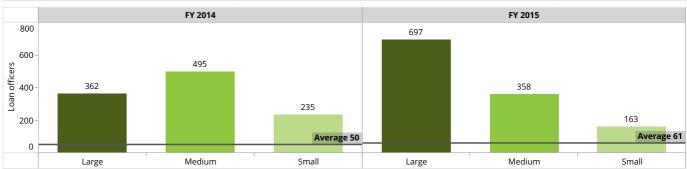


# **Loan Officers**

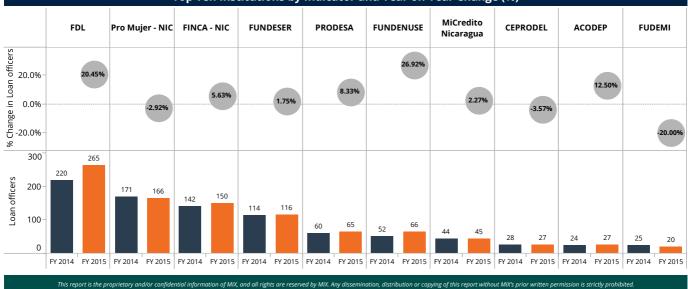


	Benchmar	k by Legal s	status			Ве	nchmark by S	Scale	
	FY 2	FY 2014		2015		FY 2	2014	FY 2	015
Legal Status	FSP count	Loan officers	FSP count	Loan officers	Scale	FSP count	Loan officers	FSP count	Loan officers
Bank	1		1		Large	4	362	5	697
Credit Union / Coop	1	5	1	7	Medium	8	495	6	358
NBFI	10	605	10	805				-	
NGO	13	482	10	406	Small	13	235	11	163
Total	25	1,092	22	1,218	Total	25	1,092	22	1,218





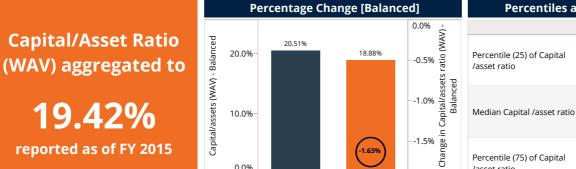
Top Ten Institutions by Indicator and Year on Year Change (%)



# Financing Structure



### **Capital to assets**



0.0%

reported as of FY 2015

-1.63%

# **Percentiles and Median**

Percentile (75) of Capital

/asset ratio

FY 2014

16.22%

22 08%

33.08%

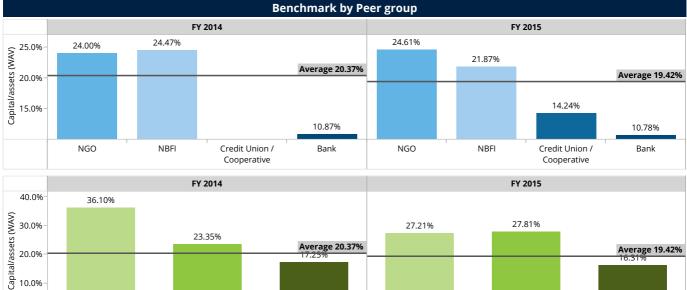
FY 2015

15.30%

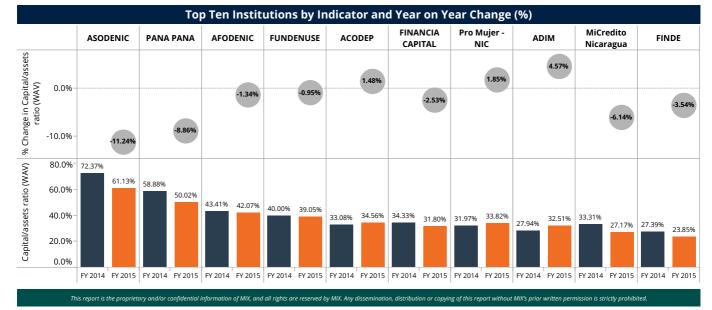
21.28%

33 49%

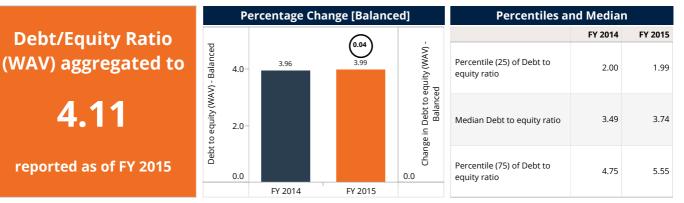
				FY 2014	FY 2015				
	Benchma	ark by Legal	status			Ber	nchmark by S	Scale	
		FY 2	2014	FY 2	015				
Legal Status	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)	Scale	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)
Bank	1	10.87%	1	10.78%	Large	4	17.25%	5	16.31%
Credit Union / Coo	1		1	14.24%	Medium	8	23.35%	6	27.81%
NBFI	10	24.47%	10	21.87%		12	26.40%		27.2404
NGO	13	24.00%	10	24.61%	Small	13	36.10%	11	27.21%
Aggregated	25	20.37%	22	19.42%	Aggregated	25	20.37%	22	19.42%



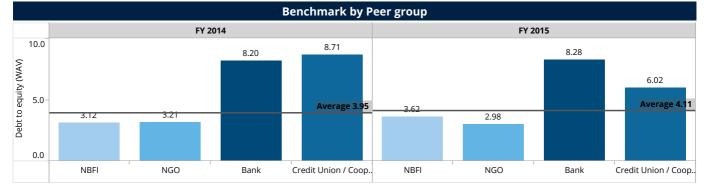


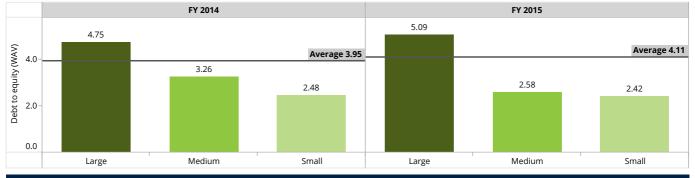


# Debt to equity

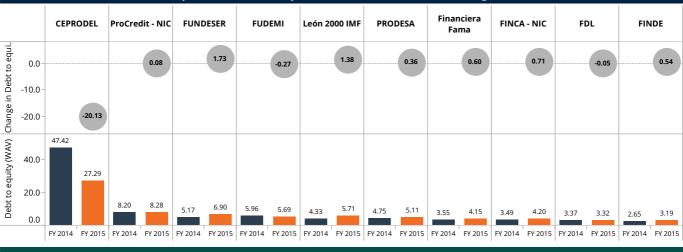


	Benchmar	k by Legal s	tatus			Ве	nchmark by S	Scale	
	FY 2014 FY 2015					FY 2	2014	FY 2	2015
Legal Status	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)	Scale	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)
Bank	1	8.20	1	8.28	Large	4	4.75	5	5.09
Credit Union / Coope	1	8.71	1	6.02	Medium	8	3.26	6	2.58
NBFI	10	3.12	10	3.62		-			
NGO	13	3.21	10	2.98	Small	13	2.48	11	2.42
Aggregated	25	3.95	22	4.11	Aggregated	25	3.95	22	4.11





Top Ten Institutions by Indicator and Year on Year Change (%)



# Outreach

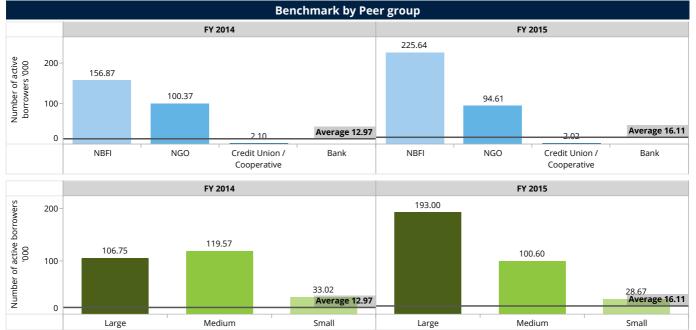


# Number of active borrowers

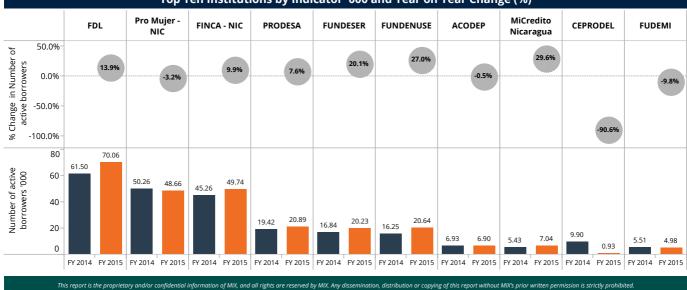
322.3

#### Percentage Change [Balanced] **Percentiles and Median Total Number of** FY 2014 FY 2015 Number of active borrowers '000 -6.0% % Change in Number of active borrowers - Balanced (5.75% Active Borrowers '000 300 Percentile (25) of Number of 267.76 2.06 2.05 253.20 active borrowers '000 Balanced 4.0% 200 Median Number of active 5.47 4.78 borrowers '000 2.0% 100 Percentile (75) of Number of reported as of FY 2015 16.39 20.70 0 0.0% active borrowers '000 FY 2014 FY 2015

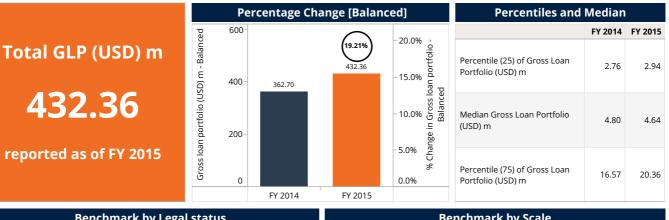
	Benchmai	rk by Legal s	status			Be	nchmark by S	Scale	
	FY 2	014	FY 2	015		FY 2	2014	FY 2015	
Legal Status	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000	Scale	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000
Bank	1		1		Large	4	106.75	5	193.00
Credit Union / Coo	1	2.10	1	2.02	Medium	8	119.57	6	100.60
NBFI	10	156.87	10	225.64					
NGO	13	100.37	10	94.61	Small	13	33.02	11	28.67
Total	25	259.34	22	322.27	Total	25	259.34	22	322.27



Top Ten Institutions by Indicator '000 and Year on Year Change (%)

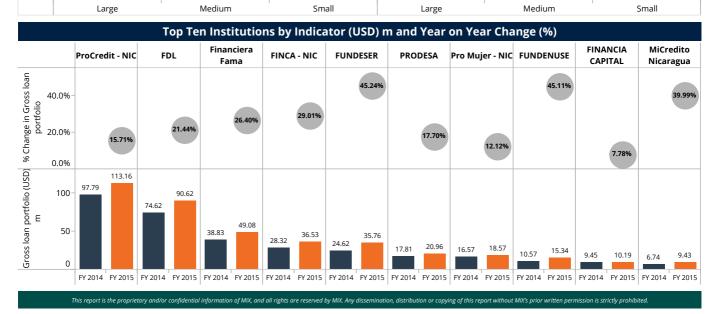


# **Gross Loan Portfolio**

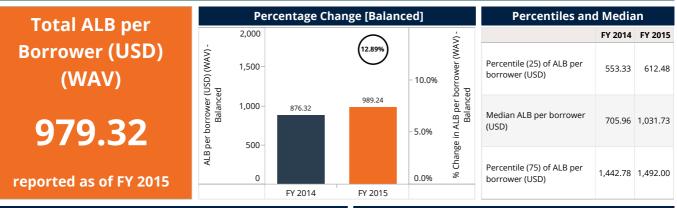


	Benchmar	k by Legal s	tatus			Ве	nchmark by S	Scale		
	FY 2	014	FY 2	2015		FY	FY 2014		FY 2015	
Legal Status	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m	Scale	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m	
Bank	1	97.79	1	113.16	Large	4	239.56	5	325.16	
Credit Union / Coope	1	4.80	1	5.14	Medium	8	100.06	6	79.63	
NBFI	10	155.30	10	198.98						
NGO	13	113.51	10	115.08	Small	13	31.79	11	27.57	
Total	25	371.40	22	432.36	Total	25	371.40	22	432.36	

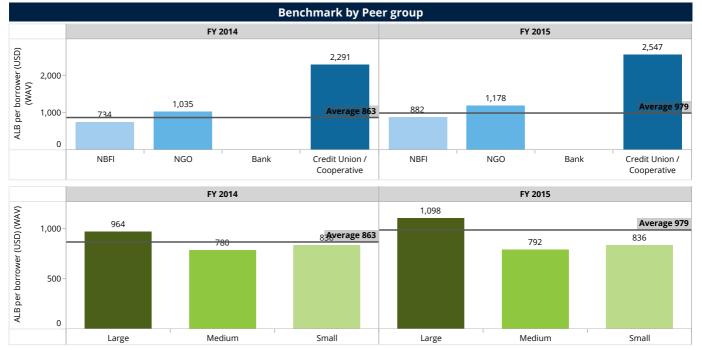




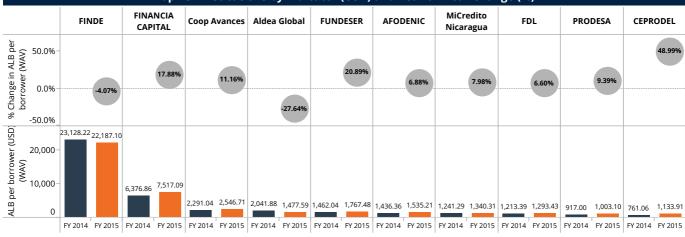
# Average loan balance (ALB) per borrower



	Benchmar	k by Legal st	atus		Benchmark by Scale					
	FY 2	2014	FY 2	015		FY 2	2014	FY 2015		
Legal Status	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)	Scale	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)	
Bank	1		1		Large	4	964.27	5	1,098.45	
Credit Union / Cooper	1	2,291.04	1	2,546.71	Medium	8	780.17	6	791.56	
NBFI	10	734.23	10	881.84		-				
NGO	13	1,034.53	10	1,178.37	Small	13	835.91	11	836.21	
Total	25	863.04	22	979.32	Total	25	863.04	22	979.32	



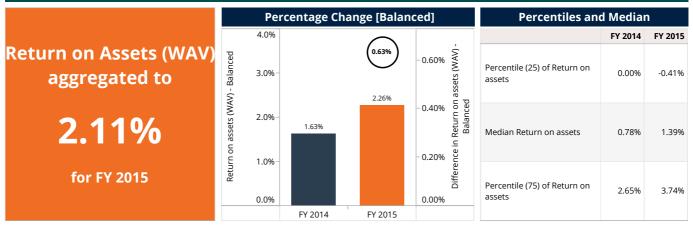




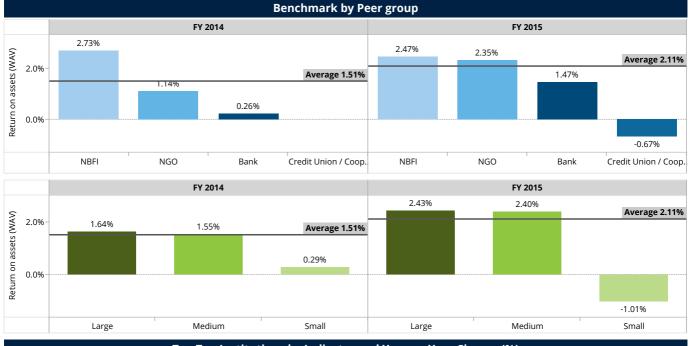
# Financial Performance



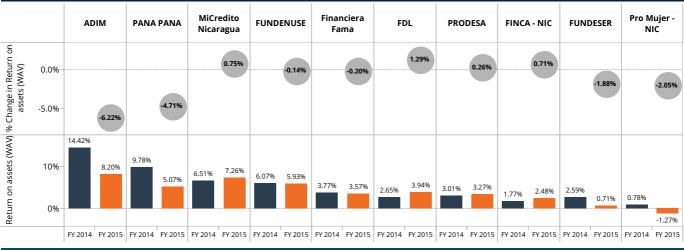
### **Return on assets**



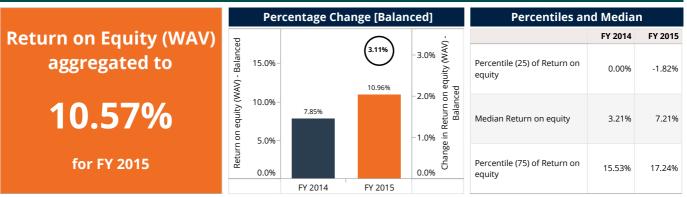
	Benchmar	k by Legal s	status		Benchmark by Scale				
	FY 2	2014	FY 2	2015		FY 2	FY 2	FY 2015	
Legal Status	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)	Scale	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)
Bank	1	0.26%	1	1.47%	Large	4	1.64%	5	2.43%
Credit Union / Coop	1		1	-0.67%	Medium	8	1.55%	6	2.40%
NBFI	10	2.73%	10	2.47%					
NGO	13	1.14%	10	2.35%	Small	13	0.29%	11	-1.01%
Aggregated	25	1.51%	22	2.11%	Aggregated	25	1.51%	22	2.11%



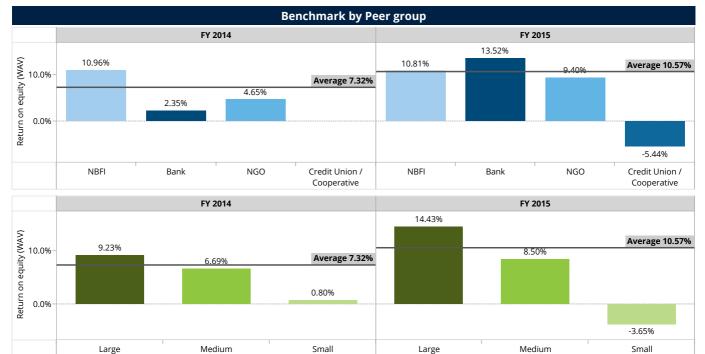




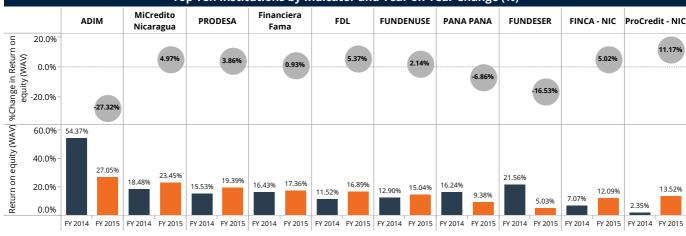
# **Return on equity**



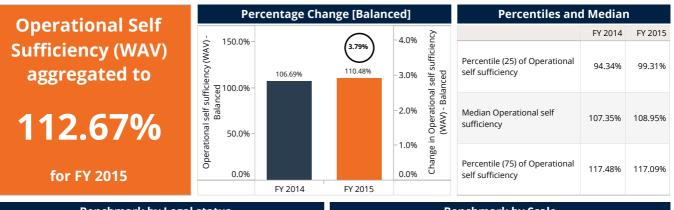
	Benchmar	k by Legal s	tatus		Benchmark by Scale				
	FY 2	2014	FY 2	2015		FY 2	FY 2	FY 2015	
Legal Status	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)	Scale	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)
Bank	1	2.35%	1	13.52%	Large	4	9.23%	5	14.43%
Credit Union / Cooper	1		1	-5.44%	Medium	8	6.69%	6	8.50%
NBFI	10	10.96%	10	10.81%	meanann				
NGO	13	4.65%	10	9.40%	Small	13	0.80%	11	-3.65%
Aggregated	25	7.32%	22	10.57%	Aggregated	25	7.32%	22	10.57%



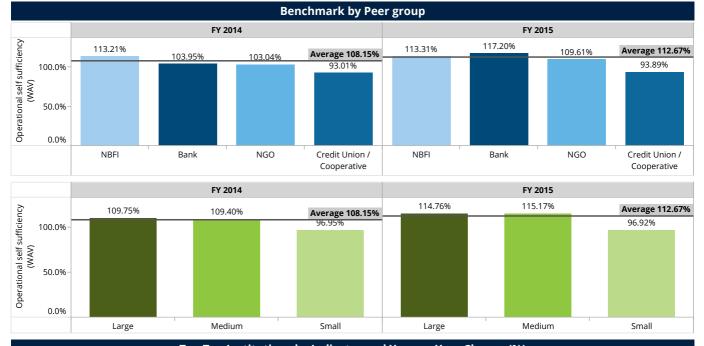
Top Ten Institutions by Indicator and Year on Year Change (%)

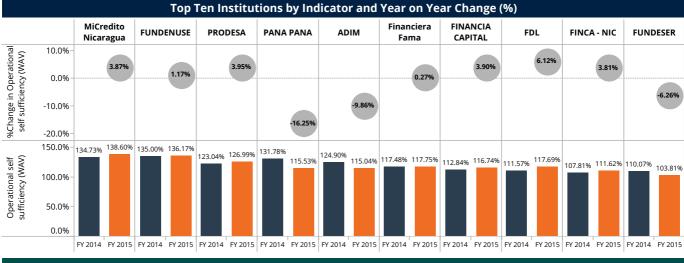


# **Operating self sufficiency (OSS)**



	Benchma	rk by Legal :	status		Benchmark by Scale					
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2	2015	
Legal Status	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)	Scale	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)	
Bank	1	103.95%	1	117.20%	Large	4	109.75%	5	114.76%	
Credit Union / Coo	1	93.01%	1	93.89%	Medium	8	109.40%	6	115.17%	
NBFI	10	113.21%	10	113.31%						
NGO	13	103.04%	10	109.61%	Small	13	96.95%	11	96.92%	
Aggregated	25	108.15%	22	112.67%	Aggregated	25	108.15%	22	112.67%	

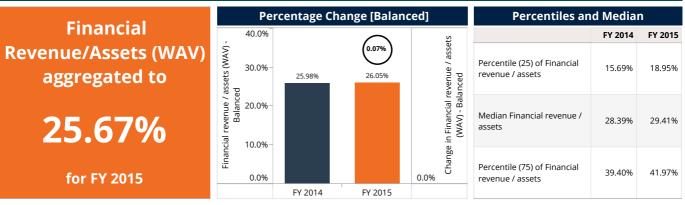




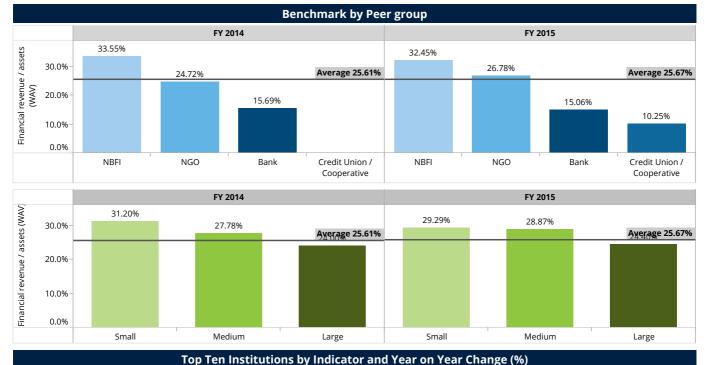
# Revenue & Expenses

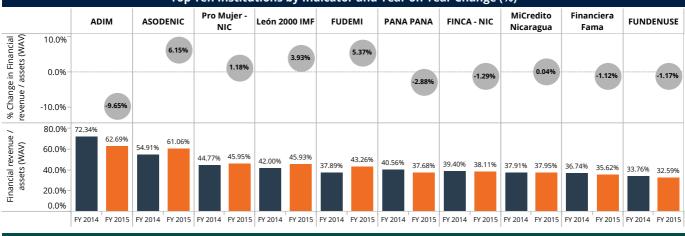


# Financial revenue by assets



	Benchmar	k by Legal s	status		Benchmark by Scale				
	FY 2	2014	FY 2	2015		FY 2	014	FY 2015	
Legal Status	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)	Scale	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)
Bank	1	15.69%	1	15.06%	Large	4	24.00%	5	24.40%
Credit Union / Coop	1		1	10.25%	Medium	8	27.78%	6	28.87%
NBFI	10	33.55%	10	32.45%					
NGO	13	24.72%	10	26.78%	Small	13	31.20%	11	29.29%
Aggregated	25	25.61%	22	25.67%	Aggregated	25	25.61%	22	25.67%





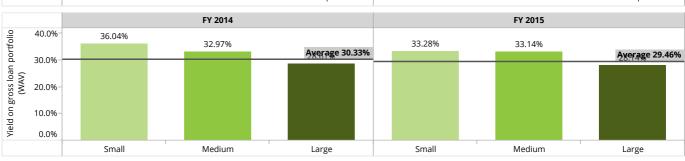
#### Yield on gross loan portfolio Percentage Change [Balanced] **Percentiles and Median** 0.0% FY 2014 FY 2015 30.90% portfolio (WAV) Yield on GLP (WAV) 28.91% Yield on gross loan portfolio (WAV) -Balanced 30.0% Percentile (25) of Yield on -0.5% aggregated to gross loan portfolio 20.35% 22.11% (nominal) in Yield on gross po Balanced 20.0% -1.0% 29.46% Median Yield on gross loan 30.22% 34.28% -1.5% portfolio (nominal) 10.0% Change . -2.00% Percentile (75) of Yield on -2.0% for FY 2015 gross loan portfolio 43.78% 39.53% 0.0% (nominal) FY 2014 FY 2015

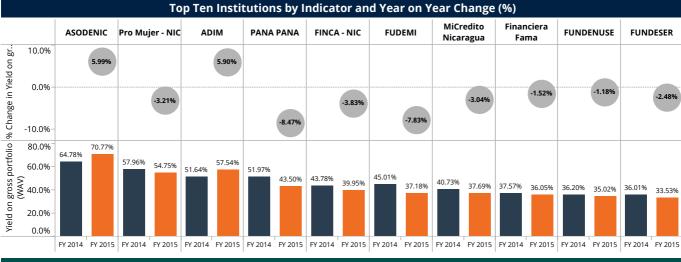
	Benchma	rk by Legal	status		Benchmark by Scale				
	FY 2	2014	FY 2	2015		FY 2	FY 2015		
Legal Status	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)	Scale	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)
Bank	1	20.16%	1	18.25%	Large	4	28.61%	5	28.14%
Credit Union / Coo	1		1	16.97%	Medium	8	32.97%	6	33.14%
NBFI	10	38.16%	10	35.79%					
NGO	13	28.94%	10	30.78%	Small	13	36.04%	11	33.28%
Aggregated	25	30.33%	22	29.46%	Aggregated	25	30.33%	22	29.46%

#### **Benchmark by Peer group** FY 2014 FY 2015 38 16% 40.0% 35.79% 30.78% Average 30.33% 28.94% Average 29.46% 30.0% 20.16% 18.25% 20.0% 16.97% 10.0% 0.0% NBFI NGO Bank Credit Union / NBFI NGO Bank Credit Union / Cooperative Cooperative

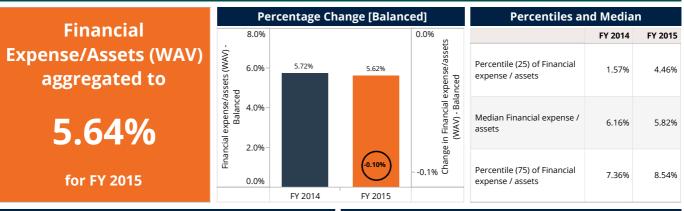
vield on gross loan portfolio

(WAV)

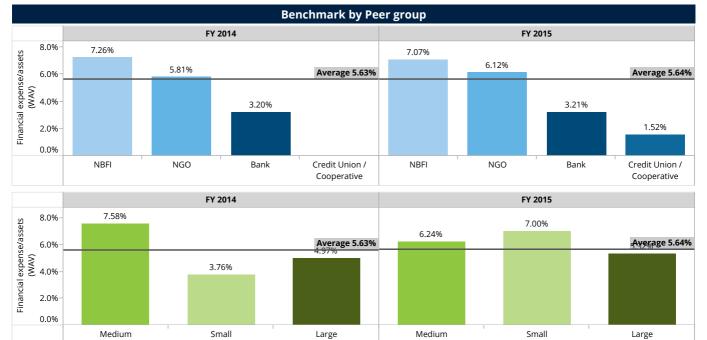




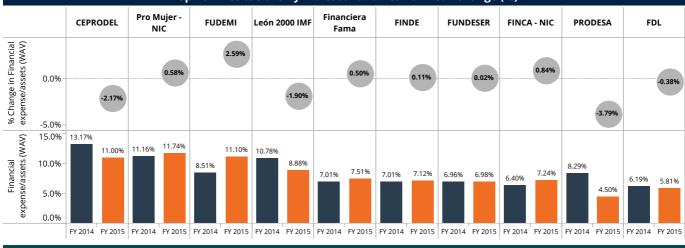
# Financial expense by assets



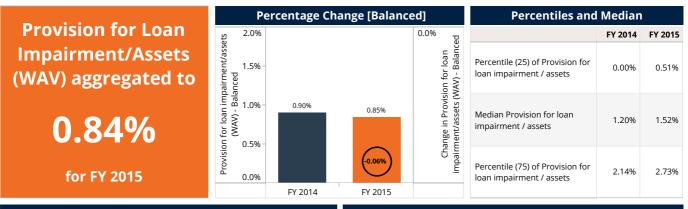
	Benchmar	k by Legal s	tatus		Benchmark by Scale					
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2015		
Legal Status	FSP count	Financial expense/ assets (WAV)	FSP count	Financial expense/ assets (WAV)	Scale	FSP count	Financial expense/assets (WAV)	FSP count	Financial expense/assets (WAV)	
Bank	1	3.20%	1	3.21%	Large	4	4.97%	5	5.32%	
Credit Union / Coope	1		1	1.52%	Medium	8	7.58%	6	6.24%	
NBFI	10	7.26%	10	7.07%						
NGO	13	5.81%	10	6.12%	Small	13	3.76%	11	7.00%	
Aggregated	25	5.63%	22	5.64%	Aggregated	25	5.63%	22	5.64%	



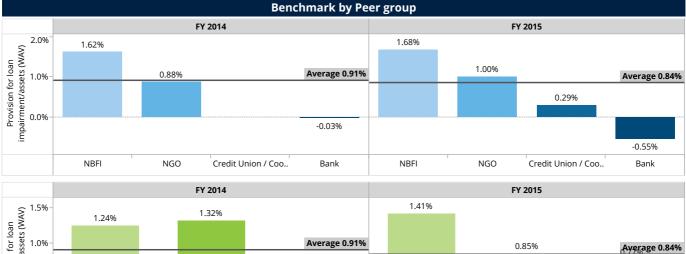
Top Ten Institutions by Indicator and Year on Year Change (%)

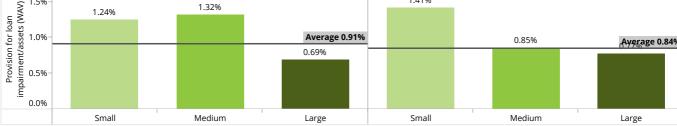


# Provision for loan impairment by assets

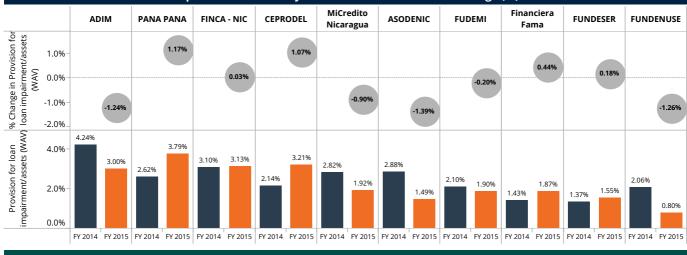


	Benchma	rk by Legal	status		Benchmark by Scale					
	FY 2	2014	FY 2	2015		FY 2	014	FY 2	2015	
Legal Status	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)	Scale	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)	
Bank	1	-0.03%	1	-0.55%	Large	4	0.69%	5	0.77%	
Credit Union / Coo	1		1	0.29%	Medium	8	1.32%	6	0.85%	
NBFI	10	1.62%	10	1.68%		-		- 11		
NGO	13	0.88%	10	1.00%	Small	13	1.24%	11	1.41%	
Aggregated	25	0.91%	22	0.84%	Aggregated	25	0.91%	22	0.84%	

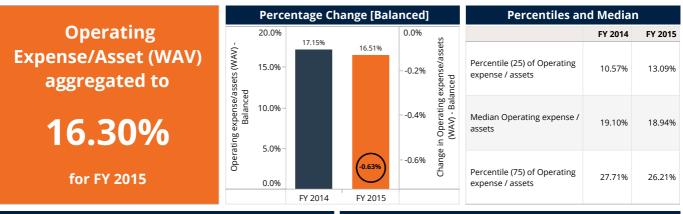




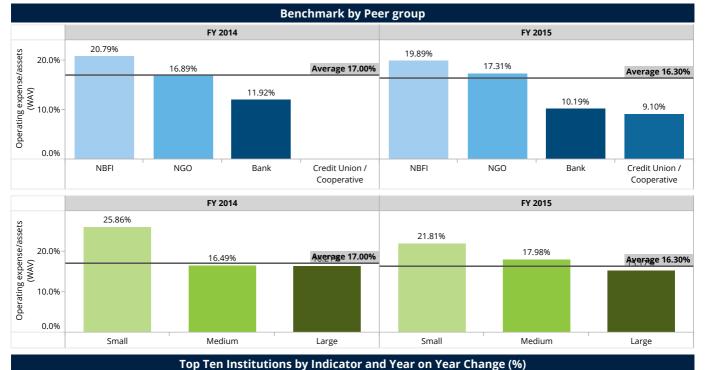
Top Ten Institutions by Indicator and Year on Year Change (%)

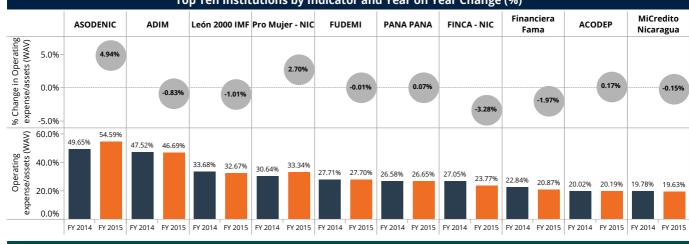


# **Operating expenses by assets**

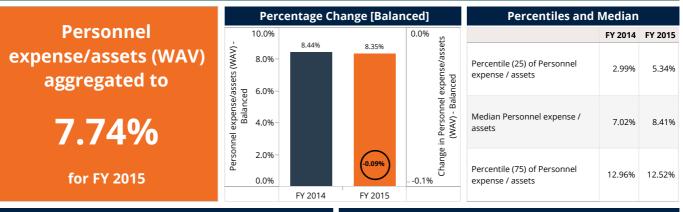


	Benchmar	k by Legal s	tatus		Benchmark by Scale				
	FY 2	014	FY 2015			FY 2	2014	FY 2015	
Legal Status	FSP count	Operating expense/ assets (WAV)	FSP count	Operating expense/ assets (WAV)	Scale	FSP count	Operating expense/assets (WAV)	FSP count	Operating expense/assets (WAV)
Bank	1	11.92%	1	10.19%	Large	4	16.21%	5	15.17%
Credit Union / Coope	1		1	9.10%	Medium	8	16.49%	6	17.98%
NBFI	10	20.79%	10	19.89%				-	
NGO	13	16.89%	10	17.31%	Small	13	25.86%	11	21.81%
Aggregated	25	17.00%	22	16.30%	Aggregated	25	17.00%	22	16.30%

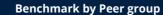


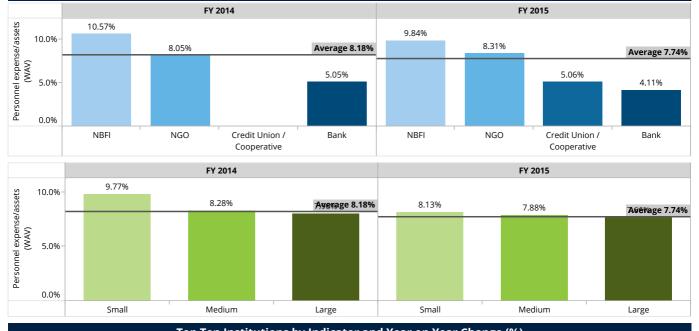


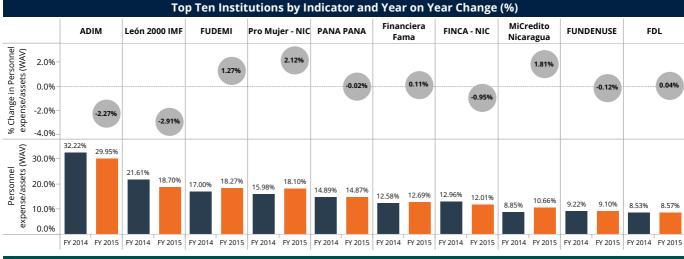
# Personnel expenses by assets



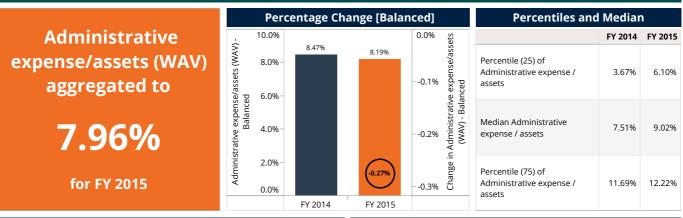
	Benchma	rk by Legal	status		Benchmark by Scale					
	FY 2	2014	FY 2	2015		FY	2014	FY 2015		
Legal Status	FSP count	Personnel expense/ assets (WAV)	FSP count	Personnel expense/ assets (WAV)	Scale	FSP count	Personnel expense/assets (WAV)	FSP count	Personnel expense/assets (WAV)	
Bank	1	5.05%	1	4.11%	Large	4	7.96%	5	7.66%	
Credit Union / Coo	1		1	5.06%	Medium	8	8.28%	6	7.88%	
NBFI	10	10.57%	10	9.84%						
NGO	13	8.05%	10	8.31%	Small	13	9.77%	11	8.13%	
Aggregated	25	8.18%	22	7.74%	Aggregated	25	8.18%	22	7.74%	



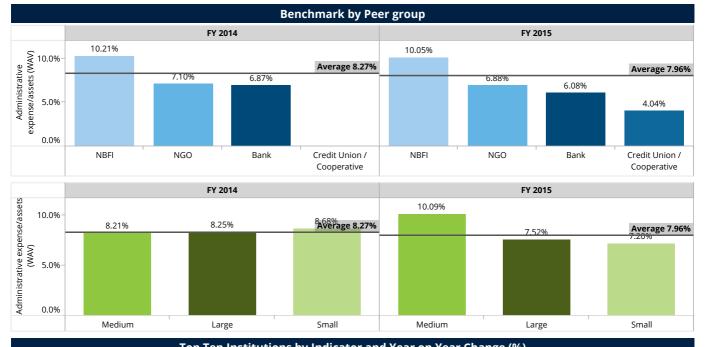


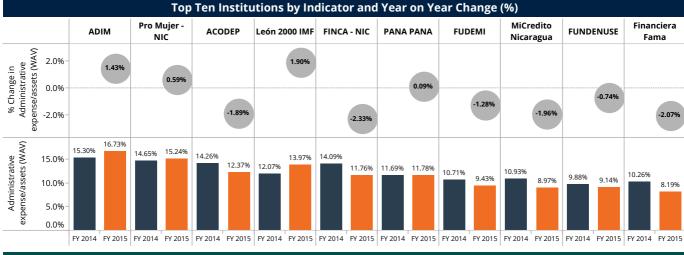


# Administrative expense by assets



	Benchm	ark by Legal	status		Benchmark by Scale				
	FY 2	2014	FY	2015		FY 2	2014	FY 2015	
Legal Status	FSP count	Administrative expense/ assets (WAV)	FSP count	Administrative expense/ assets (WAV)	Scale	FSP count	Administrative expense/ assets (WAV)	FSP count	Administrative expense/ assets (WAV)
Bank	1	6.87%	1	6.08%	Large	4	8.25%	5	7.52%
Credit Union / Co	1		1	4.04%	Medium	8	8.21%	6	10.09%
NBFI	10	10.21%	10	10.05%		-			
NGO	13	7.10%	10	6.88%	Small	13	8.68%	11	7.20%
Aggregated	25	8.27%	22	7.96%	Aggregated	25	8.27%	22	7.96%

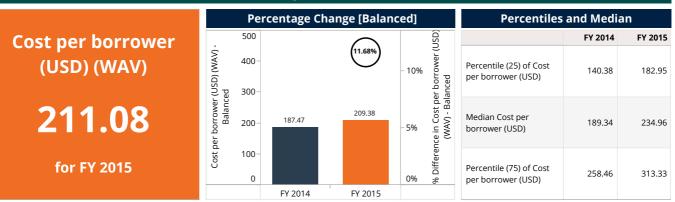




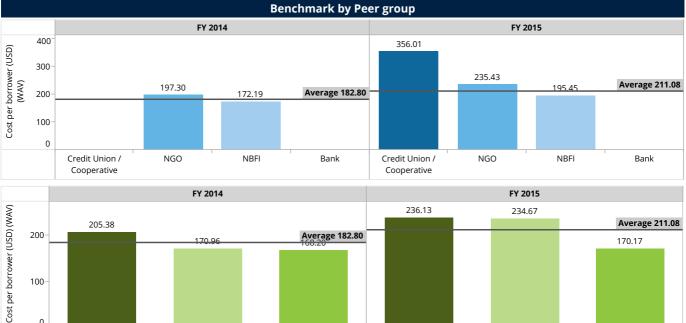
# Productivity & Efficiency



# **Cost per borrower**

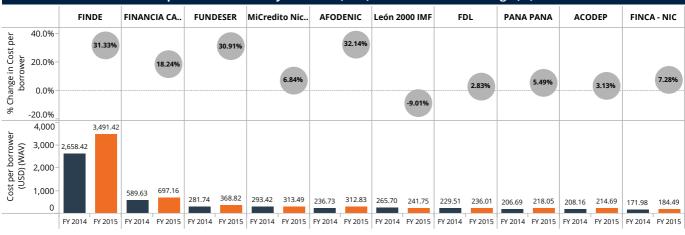


	Benchmar	'k by Legal S	tatus		Benchmark by Scale					
	FY 2	014	FY 2015			FY 2	014	FY 2015		
Legal Status	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)	Scale	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)	
Bank	1		1		Large	4	205.38	5	236.13	
Credit Union / Coope	1		1	356.01	Medium	8	168.20	6	170.17	
NBFI	10	172.19	10	195.45						
NGO	13	197.30	10	235.43	Small	13	170.96	11	234.67	
Aggregated	25	182.80	22	211.08	Aggregated	25	182.80	22	211.08	

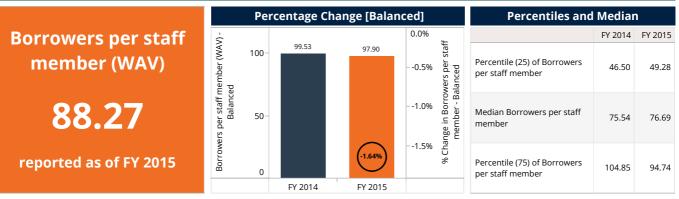




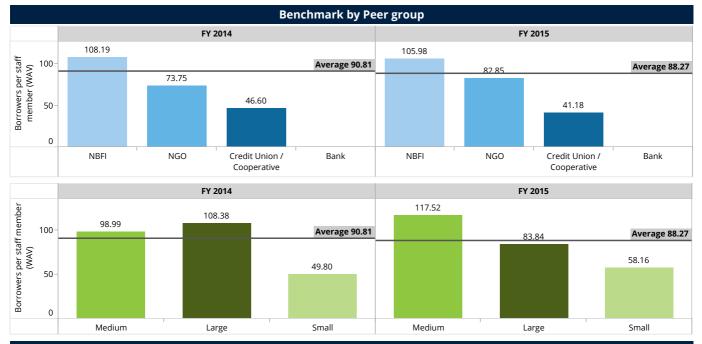
Top Ten Institutions by Indicator (USD) and Year on Year Change (%)

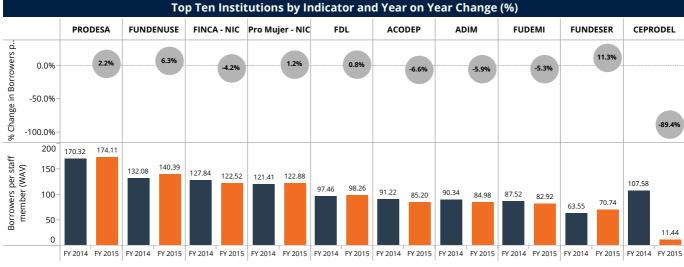


# Borrower per staff member

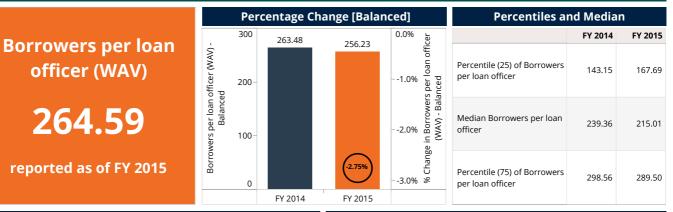


Benchmark by Legal status						Benchmark by Scale					
	FY 2014		FY 2015			FY 2014		FY 2015			
Legal Status	FSP count	Borrowers per staff member (WAV)	FSP count	Borrowers per staff member (WAV)	Scale	FSP count	Borrowers per staff member (WAV)	FSP count	Borrowers per staff member (WAV)		
Bank	1		1		Large	4	108.38	5	83.84		
Credit Union / Coo	1	46.60	1	41.18	Medium	8	98.99	6	117.52		
NBFI	10	108.19	10	105.98		-					
NGO	13	73.75	10	82.85	Small	13	49.80	11	58.16		
Aggregated	25	90.81	22	88.27	Aggregated	25	90.81	22	88.27		

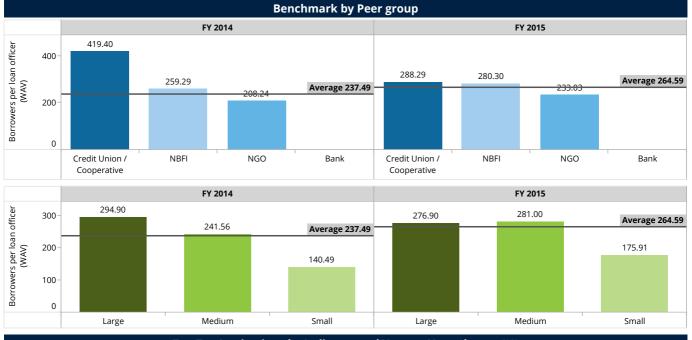




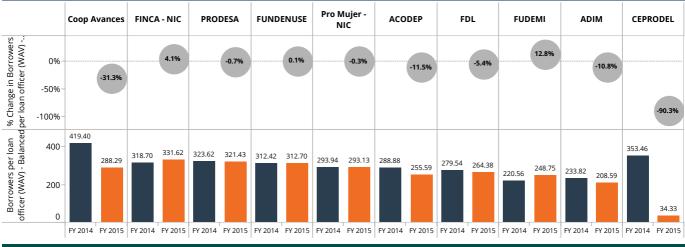
# Borrower per loan officer



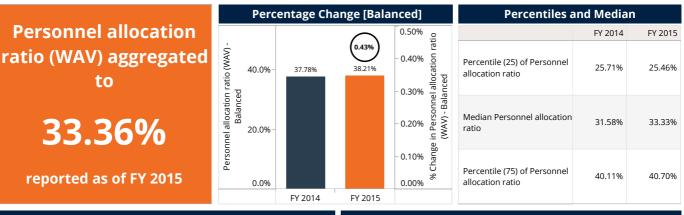
	tatus		Benchmark by Scale						
	FY 2014		FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)	Scale	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)
Bank	1		1		Large	4	294.90	5	276.90
Credit Union / Cooper	1	419.40	1	288.29	Medium	8	241.56	6	281.00
NBFI	10	259.29	10	280.30					
NGO	13	208.24	10	233.03	Small	13	140.49	11	175.91
Aggregated	25	237.49	22	264.59	Aggregated	25	237.49	22	264.59





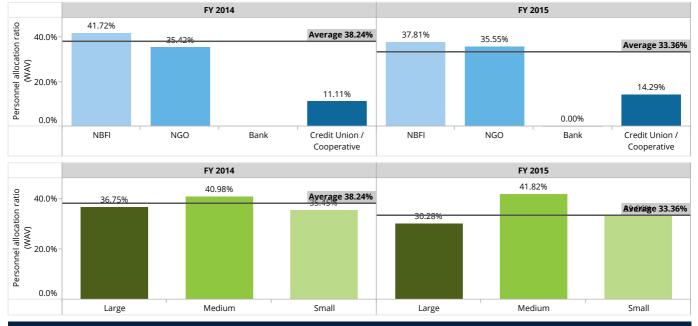


# Personnel allocation ratio

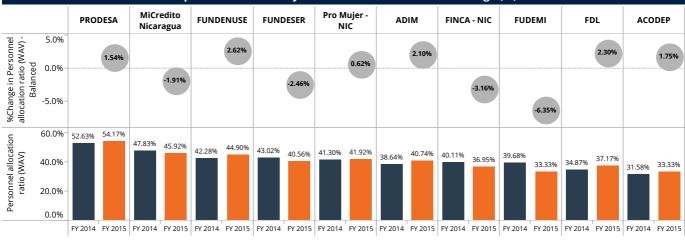


	status		Benchmark by Scale						
	FY 2014		FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Personnel allocation ratio (WAV)	FSP count	Personnel allocation ratio (WAV)	Scale	FSP count	Personnel allocation ratio (WAV)	FSP count	Personnel allocation ratio (WAV)
Bank	1		1	0.00%	Large	4	36.75%	5	30.28%
Credit Union / Coo	1	11.11%	1	14.29%	Medium	8	40.98%	6	41.82%
NBFI	10	41.72%	10	37.81%					
NGO	13	35.42%	10	35.55%	Small	13	35.45%	11	33.06%
Aggregated	25	38.24%	22	33.36%	Aggregated	25	38.24%	22	33.36%





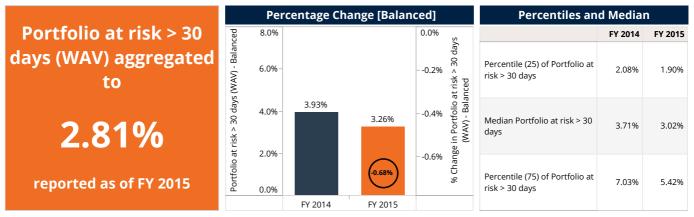




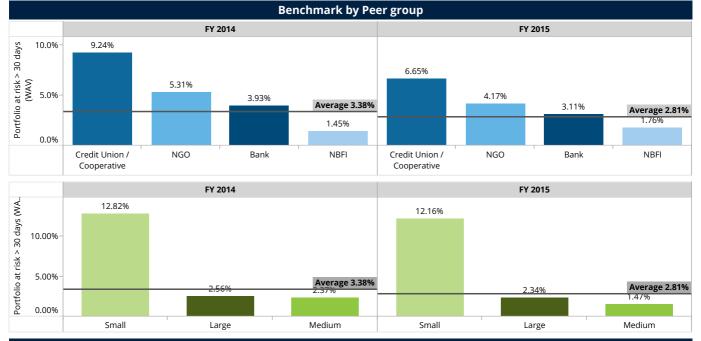
# Risk & Liquidity



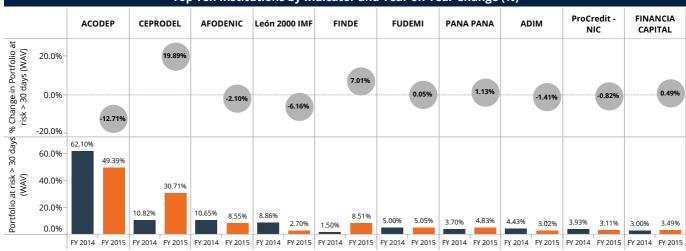
## Portfolio at risk > 30 days (%)



	Benchma	rk by Legal s	status		Benchmark by Scale							
	FY 2	2014	FY 2	2015		FY	Y 2015					
Legal Status	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)	Scale	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)			
Bank	1	3.93%	1	3.11%	Large	4	2.56%	5	2.34%			
Credit Union / Coo	1	9.24%	1	6.65%	Medium	8	2.37%	6	1.47%			
NBFI	10	1.45%	10	1.76%		-						
NGO	13	5.31%	10	4.17%	Small	13	12.82%	11	12.16%			
Aggregated	25	3.38%	22	2.81%	Aggregated	25	3.38%	22	2.81%			





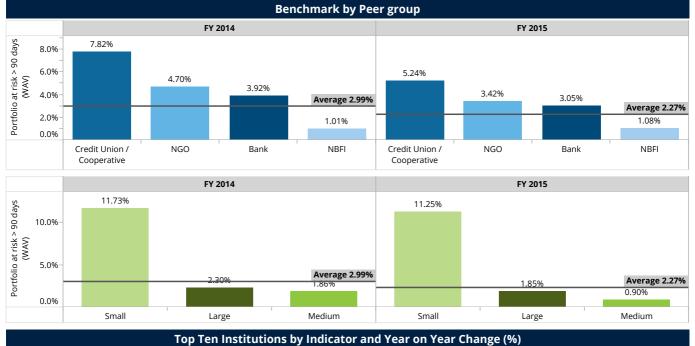


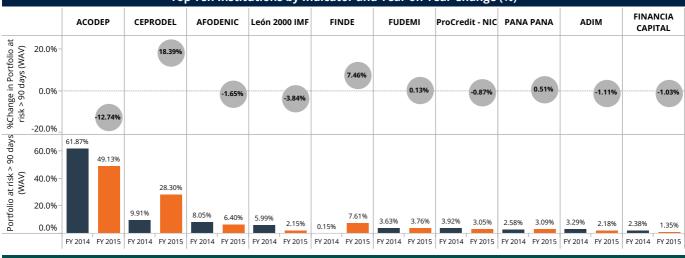
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# Portfolio at risk > 90 days (%)

	Ре	rcentage C	hange [Balanc	Percentiles and Median			
Portfolio at risk > 90	6.0%			0.0% ي		FY 2014	FY 2015
days (WAV) aggregated to	90 days (WAV) - ced - 7.0% -	3.49%		at risk > 90 day	Percentile (25) of Portfolio at risk > 90 days	1.38%	1.34%
2.27%	at risk > Balan		2.73%	0.4% (WAV) - Bals	Median Portfolio at risk > 90 days	2.94%	2.15%
reported as of FY 2015	0.0%	FY 2014	<b>6.76%</b> FY 2015	орения Сранде С С С С С С С С С С С С С С С С С С С	Percentile (75) of Portfolio at risk > 90 days	5.51%	3.88%

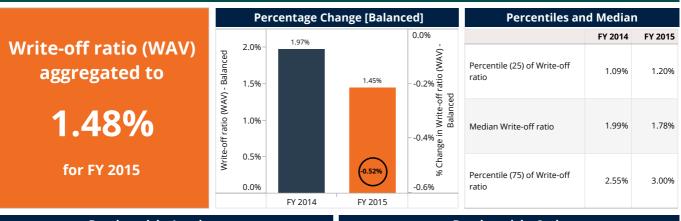
	Benchma	rk by Legal s	status		Benchmark by Scale						
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2	2015		
Legal Status	FSP count	nt Portfolio at risk > 90 days (WAV) FSP count Portfolio at risk > 90 days (WAV)		Scale	FSP count	Portfolio at risk > 90 days (WAV)	FSP count	Portfolio at risk > 90 days (WAV)			
Bank	1	3.92%	1	3.05%	Large	4	2.30%	5	1.85%		
Credit Union / Coo	1	7.82%	1	5.24%	Medium	8	1.86%	6	0.90%		
NBFI	10	1.01%	10	1.08%							
NGO	13	4.70%	10	3.42%	Small	13	11.73%	11	11.25%		
Aggregated	25	2.99%	22	2.27%	Aggregated	25	2.99%	22	2.27%		



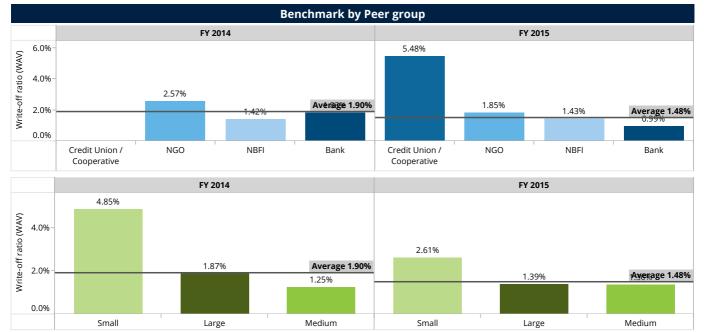


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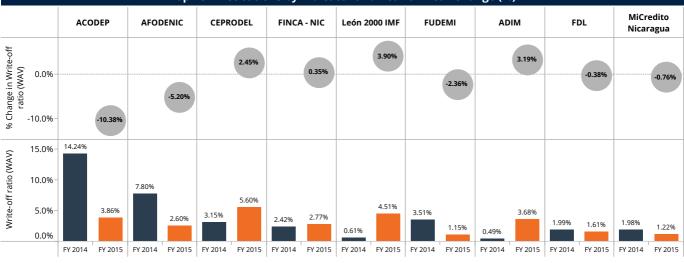
## Write-off ratio



	Benchma	r <mark>k by Legal</mark> :	status		Benchmark by Scale							
	FY 2	014	FY 2	015		FY 2	2014	FY 2015				
Legal Status	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)	Scale	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)			
Bank	1	1.83%	1	0.99%	Large	4	1.87%	5	1.39%			
Credit Union / Coo	1		1	5.48%	Medium	8	1.25%	6	1.36%			
NBFI	10	1.42%	10	1.43%			1.050		0.6404			
NGO	13	2.57%	10	1.85%	Small	13	4.85%	11	2.61%			
Aggregated	25	1.90%	22	1.48%	Aggregated	25	1.90%	22	1.48%			

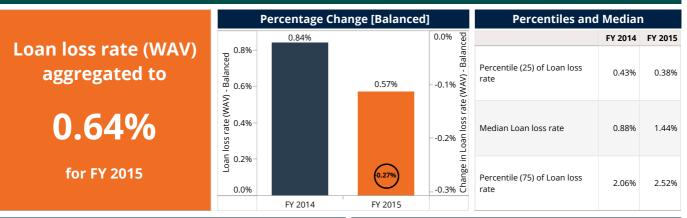


Top Ten Institutions by Indicator and Year on Year Change (%)

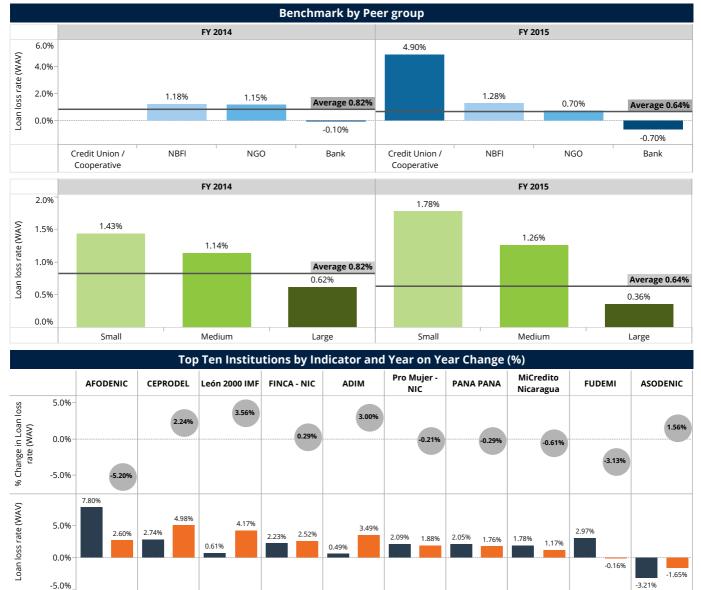


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## Loan loss rate



	Benchma	rk by Legal s	tatus		Benchmark by Scale						
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2015			
Legal Status	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)	Scale	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)		
Bank	1	-0.10%	1	-0.70%	Large	4	0.62%	5	0.36%		
Credit Union / Coope	1		1	4.90%	Medium	8	1.14%	6	1.26%		
NBFI	10	1.18%	10	1.28%							
NGO	13	1.15%	10	0.70%	Small	13	1.43%	11	1.78%		
Aggregated	25	0.82%	22	0.64%	Aggregated	25	0.82%	22	0.64%		

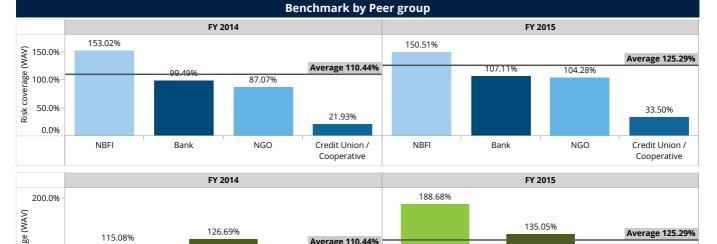


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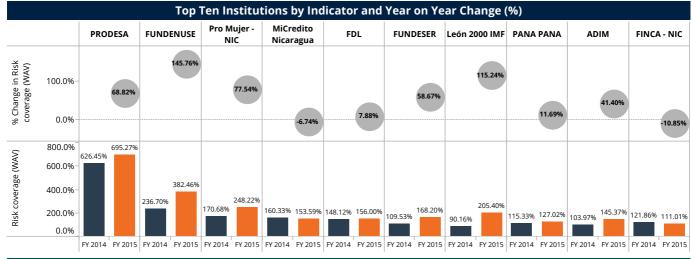
FY 2014 FY 2015 FY 2015 FY 2014 FY 2015 FY 201

### **Risk coverage** Percentage Change [Balanced] **Percentiles and Median** 0.0% 110.56% Balanced FY 2014 FY 2015 107.05% **Risk coverage (WAV)** Risk coverage (WAV) - Balanced 100.0% aggregated to -1.0% - (VAV) Percentile (25) of Risk coverage 9.80% 39.75% Change in Risk coverage -2.0% 125.29% 50.0% 99.49% 119.02% Median Risk coverage -3.0% -3.50% for FY 2015 Percentile (75) of Risk coverage 121.86% 158.74% 0.0% -4.0% FY 2014 FY 2015

	Benchma	rk by Legal s	status		Benchmark by Scale						
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2	2015		
Legal Status	FSP count	Risk coverage (WAV)	FSP count	Risk coverage (WAV)	Scale	FSP count	Risk coverage (WAV)	FSP count	Risk coverage (WAV)		
Bank	1	99.49%	1	107.11%	Large	4	126.69%	5	135.05%		
Credit Union / Coope	1	21.93%	1	33.50%	Medium	8	115.08%	6	188.68%		
NBFI	10	153.02%	10	150.51%	Carall	13	53.75%	11	46.19%		
NGO	13	87.07%	10	104.28%	Small	15	55.75%		40.1970		
Aggregated	25	110.44%	22	125.29%	Aggregated	25	110.44%	22	125.29%		







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# Financial Service Provider (FSP) data



# Financial Service Providers (FSPs) Operational Indicators

Legal Status	Name	FY	Assets (USD) m	Equity (USD) m	Offices	Personnel	Loan officers	Deposits to loans (WAV)	Deposits to total assets (WAV)	Number of active borrowers '000	Gross Loan Portfolio (USD) m	ALB per borrower (USD) (WAV)	Number of depositors '000	Number of deposit accounts '000	Deposits (USD) m	ADB per depositor (USD) (WAV)	Average deposit account balance (USD) (WAV)
Bank	ProCredit - NIC	FY 2014	130.43	14.18	23			95.59%	71.67%		97.79			74.34	93.48		1,257.43
		FY 2015	146.50	15.79	24	331		87.36%	67.48%		113.16			76.99	98.86		1,284.01
Credit Union /	Coop Avances	FY 2014	8.14	0.84	3		5	145.35%	85.83%	2.10	4.80	2,291.04	15.21	15.36	6.98	459.04	454.50
Cooperative		FY 2015	7.96	1.13	3	49	7	128.06%	82.68%	2.02	5.14	2,546.71	15.57	18.33	6.58	422.59	359.09
	AMC Nicaragua	FY 2014	1.60		1			0.00%	0.00%		1.29		0.00	0.00	0.00		
	And Meanagaa	FY 2015	1.73	0.33	1	19	7	0.00%	0.00%	1.55	1.64	1,060.35	0.00	0.00	0.00		
	FINANCIA CAPITAL	FY 2014	14.69	5.04	1	46	7	0.00%	0.00%	1.48	9.45	6,376.86	0.00	0.00	0.00		
		FY 2015	16.08	5.11	1	46	9	0.00%	0.00%	1.36	10.19	7,517.09	0.00	0.00	0.00		
	Financiera Fama	FY 2014	43.45	9.55				0.00%	0.00%		38.83		0.00	0.00	0.00		
	Financiera Farna	FY 2015	55.55	10.79	24	566	166	0.00%	0.00%	52.96	49.08	926.82	0.00	0.00	0.00		
	FINCA - NIC	FY 2014	31.57	7.04	15	354	142	0.00%	0.00%	45.26	28.32	625.73	0.00	0.00	0.00		
		FY 2015	42.15	8.11	17	406	150	0.00%	0.00%	49.74	36.53	734.45	0.00	0.00	0.00		
	FUNDENUSE	FY 2014	12.63	5.05	15	123	52	0.00%	0.00%	16.25	10.57	650.85	0.00	0.00	0.00		
NBFI	FUNDENUSE	FY 2015	18.38	7.18	17	147	66	0.00%	0.00%	20.64	15.34	743.43	0.00	0.00	0.00		
INDEL	FUNDESER	FY 2014	33.57	5.44	22	265	114	0.00%	0.00%	16.84	24.62	1,462.04	0.00	0.00	0.00		
	FUNDESER	FY 2015	48.25	6.10	22	286	116	0.00%	0.00%	20.23	35.76	1,767.48	0.00	0.00	0.00		
		FY 2014	1.49	0.28	6	42	15	0.00%	0.00%	1.94	1.11	570.92	0.00	0.00	0.00		
	León 2000 IMF	FY 2015	1.85	0.28	6	45	15	0.00%	0.00%	2.57	1.46	569.02	0.00	0.00	0.00		
		FY 2014	8.46	2.82	10	92	44	0.00%	0.00%	5.43	6.74	1,241.29	0.00	0.00	0.00		
	MiCredito Nicaragua	FY 2015	12.06	3.28	10	98	45	0.00%	0.00%	7.04	9.43	1,340.31	0.00	0.00	0.00		
		FY 2014	22.78	7.28	16	414	171	0.00%	0.00%	50.26	16.57	329.60	0.00	0.00	0.00		
	Pro Mujer - NIC	FY 2015	20.85	7.05	15	396	166	0.00%	0.00%	48.66	18.57	381.73	0.00	0.00	0.00		
		FY 2014	20.43	3.55	11	114	60	0.00%	0.00%	19.42	17.81	917.00	0.00	0.00	0.00		
	PRODESA	FY 2015	23.45	3.84	11	120	65	0.00%	0.00%	20.89	20.96	1,003.10	0.00	0.00	0.00		
		FY 2014	7.14		14	76	24		0.00%	6.93		608.58	0.00	0.00	0.00		
	ACODEP	FY 2015	7.57	2.62	14	81	27	0.00%	0.00%	6.90		601.41	0.00	0.00	0.00		
		FY 2014	1.49	0.42	4	44	17		0.00%	3.98		321.25	0.00	0.00	0.00		
	ADIM	FY 2015	1.59		5	54	22		0.00%	4,59		282.68	0.00	0.00	0.00		
		FY 2014	5.49	2.38	8	50	11	0.00%	0.00%	2.57	3.69	1,436.36	0.00	0.00	0.00		
	AFODENIC	FY 2015	5.37	2.26	5	41	11	0.00%	0.00%	2.06		1,535.21	0.00	0.00	0.00		
		FY 2014	5.94	1.31	1	44	13		0.00%	1.49		2,041.88	0.00	0.00	0.00		
	Aldea Global	FY 2015	8.61	1.50	4	56	14		0.00%	2.59		1,477.59	0.00	0.00	0.00		
		FY 2014	4.06		13	177	86	0.00%	0.00%		2.90	,					
	ASODENIC	FY 2015	4.86	2.97				0.00%	0.00%		3.60						
	ASODERI	FY 2014	0.34	-0.22	3	19	5	0.00%	0.00%	0.53		424.21	0.00	0.00	0.00		
NGO	7.505Elli	FY 2014	11.27	0.23	13	92	28	0.00%	0.00%	9.90		761.06	0.00	0.00	0.00		
	CEPRODEL	FY 2015	3.75		12	81	27		0.00%	0.93		1,133.91	0.00	0.00	0.00		
		FY 2014	91.01	20.82	37	631	220	0.00%	0.00%	61.50		1,213.39	0.00	0.00	0.00		
	FDL	FY 2015	108.03	24.98	38	713	265	0.00%	0.00%	70.06	90.62	1,213.33	0.00	0.00	0.00		
		FY 2014	3.96		1	14	4	0.00%	0.00%	0.15		23,128.22	0.00	0.00	0.00		
	FINDE	FY 2014	3.96	0.95	1	14	4		0.00%	0.13		22,128.22	0.00	0.00	0.00		
		FY 2015	3.99	0.95	5	63	25		0.00%	5.51	2.93	22,187.10	0.00	0.00	0.00		
	FUDEMI		3.43	0.49	5	63	25		0.00%	4.98		500.55	0.00	0.00	0.00		
	Eundación 4: 2000	FY 2015 FY 2014	3.48	0.52	5	54	20	0.00%	0.00%	5.61	1.72		0.00	0.00	0.00		
	Fundación 4i-2000				3							305.56					
	PANA PANA	FY 2014	1.68			35	9	0.00%	0.00%	2.20		602.13	0.00	0.00	0.00		
	DESTANC	FY 2015	2.06		4	38	16		0.00%	2.37		616.17	0.00	0.00	0.00		
	PRESTANIC	FY 2014	7.65	1.42	10	62	19	0.00%	0.00%		6.77		0.00	0.00	0.00		

This section provides information for all the FSPs that have reported to MIX for FY 2014 and FY 2015. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

# Financial Service Providers (FSPs) Financial Indicators

Legal Status	Name	FY	Capital/assets (WAV)	Debt to equity (WAV)	Return on assets (WAV)	Return on equity (WAV)	Operational self sufficiency (WAV)	Financial revenue / assets (WAV)	Profit margin (WAV)	Yield on gross Ioan portfolio (WAV)	Total expense / assets (WAV)	Financial expense/assets (WAV)	Provision for loan impairment/ assets (WAV)	Operating expense/assets (WAV)	Personnel expense/assets (WAV)	Administrative expense/assets (WAV)
Bank	ProCredit - NIC	FY 2014	10.87%	8.20	0.26%	2.35%	103.95%	15.69%	3.80%	20.16%	15.09%	3.20%	-0.03%	11.92%	5.05%	6.87%
		FY 2015	10.78%	8.28	1.47%	13.52%	117.20%	15.06%	14.68%	18.25%	12.85%	3.21%	-0.55%	10.19%	4.11%	6.08%
Credit Union /	Coop Avances	FY 2014		8.71			93.01%		-7.52%							
Cooperative		FY 2015	14.24%	6.02	-0.67%	-5.44%	93.89%	10.25%	-6.51%	16.97%	10.91%	1.52%	0.29%	9.10%	5.06%	4.04%
	AMC Nicaragua	FY 2014		4.72			126.87%		21.18%							
		FY 2015	19.16%	4.22	3.79%	20.65%	114.22%	44.44%	12.45%	45.85%	38.90%	9.64%	4.37%	24.89%	8.25%	16.63%
	FINANCIA CAPITAL	FY 2014	34.33%	1.91	1.14%	3.21%	112.84%	14.81%	11.38%	20.35%	13.13%	5.27%	1.20%	6.66%	2.99%	3.67%
		FY 2015	31.80%	2.14	1.31%	3.96%	116.74%	13.92%	14.34%	17.90%	11.92%	5.01%	0.49%	6.43%	3.11%	3.31%
	Financiera Fama	FY 2014	21.99%	3.55	3.77%	16.43%	117.48%	36.74%	14.88%	37.57%	31.28%	7.01%	1.43%	22.84%	12.58%	10.26%
	Financiera Fama	FY 2015	19.43%	4.15	3.57%	17.36%	117.75%	35.62%	15.08%	36.05%	30.25%	7.51%	1.87%	20.87%	12.69%	8.19%
	FINCA - NIC	FY 2014	22.29%	3.49	1.77%	7.07%	107.81%	39.40%	7.25%	43.78%	36.55%	6.40%	3.10%	27.05%	12.96%	14.09%
	FINCA - NIC	FY 2015	19.25%	4.20	2.48%	12.09%	111.62%	38.11%	10.41%	39.95%	34.15%	7.24%	3.13%	23.77%	12.01%	11.76%
	FUNDENUSE	FY 2014	40.00%	1.50	6.07%	12.90%	135.00%	33.76%	25.93%	36.20%	25.01%	3.85%	2.06%	19.10%	9.22%	9.88%
	FUNDENUSE	FY 2015	39.05%	1.56	5.93%	15.04%	136.17%	32.59%	26.56%	35.02%	23.93%	4.89%	0.80%	18.24%	9.10%	9.14%
NBFI	511110 5450	FY 2014	16.22%	5.17	2.59%	21.56%	110.07%	28.39%	9.15%	36.01%	25.80%	6.96%	1.37%	17.46%	7.93%	9.53%
	FUNDESER	FY 2015	12.65%	6.90	0.71%	5.03%	103.81%	26.21%	3.67%	33.53%	25.25%	6.98%	1.55%	16.71%	7.64%	9.07%
		FY 2014	18.77%	4.33	-3.25%	-18.72%	94.34%	42.00%	-6.00%	37.50%	44.52%	10.78%	0.07%	33.68%	21.61%	12.07%
	León 2000 IMF	FY 2015	14.91%	5.71	0.74%	4.43%	103.03%	45.93%	2.95%	38.26%	44.58%	8.88%	3.03%	32.67%	18.70%	13.97%
		FY 2014	33.31%	2.00	6.51%	18.48%	134.73%	37.91%	25.78%	40.73%	28.14%	5.53%	2.82%	19.78%	8.85%	10.93%
	MiCredito Nicaragua	FY 2015	27.17%	2.68	7.26%	23.45%	138.60%	37.95%	27.85%	37.69%	27.38%	5.82%	1.92%	19.63%	10.66%	8.97%
		FY 2014	31.97%	2.13	0.78%	2.62%	103.63%	44.77%	3.50%	57.96%	43.20%	11.16%	1.40%	30.64%	15.98%	14.65%
	Pro Mujer - NIC	FY 2015	33.82%	1.96	-1.27%	-3.87%	98.41%	45.95%	-1.62%	54.75%	46.69%	11.74%	1.61%	33.34%	18.10%	15.24%
		FY 2014	17.39%	4.75	3.01%	15.53%	123.04%	23.17%	18.72%	23.30%	18.83%	8.29%	0.22%	10.32%	6.15%	4.17%
	PRODESA	FY 2015	16.36%	5.11	3.27%	19.39%	126.99%	22.55%	21.26%	23.77%	17.76%	4.50%	0.13%	13.13%	0.00%	13.13%
		FY 2014	33.08%	2.02	1.52%	4.70%	107.35%	22.24%	6.84%	24.72%	20.71%	1.39%	-0.70%	20.02%	5.76%	14.26%
	ACODEP	FY 2015	34.56%	1.89	-0.92%	-2.72%	95.99%	22.02%	-4.18%	28.23%	22.94%	2.13%	0.62%	20.19%	7.82%	12.37%
		FY 2014	27.94%	2.58	14.42%	54.37%	124.90%	72.34%	19.93%	51.64%	57.92%	6.16%	4.24%	47.52%	32.22%	15.30%
	ADIM	FY 2015	32.51%	2.08	8.20%	27.05%	115.04%	62.69%	13.08%	57.54%	54.49%	4.80%	3.00%	46.69%	29.95%	16.73%
		FY 2014	43.41%	1.30	-0.24%	-0.65%	97.91%	11.37%	-2.13%	17.35%	11.61%	0.36%	0.35%	10.90%	6.72%	4.18%
	AFODENIC	FY 2015	42.07%	1.38	0.36%	0.87%	102.17%	16.87%	2.12%	14.80%	16.52%	4.44%	-1.00%	13.08%	7.60%	5.48%
		FY 2014		3.53			54.24%		-84.38%							
	Aldea Global	FY 2015	17.45%	4.73	-5.59%	-28.91%	69.90%	12.99%	-43.06%	19.58%	18.58%	10.38%	0.40%	7.81%	0.00%	0.00%
		FY 2013	72.37%	0.38	0.21%	0.26%	100.38%	54.91%	0.38%	64.78%	54.70%	2.17%	2.88%	49.65%	0.00%	0.00%
	ASODENIC	FY 2015	61.13%	0.58	1.19%	1.80%	101.99%	61.06%	1.95%	70.77%	59.87%	3.78%	1.49%	54.59%	0.00%	0.00%
	ASODERI	FY 2014	-63.26%	-2.58	-22.20%	50.26%	58.54%	31.34%	-70.83%	26.51%	53.54%	7.36%	-0.88%	47.06%	0.00%	0.00%
NGO	ASODEM	FY 2014	2.07%	47.42	-7.59%	-182.43%	72.40%	19.91%	-38.12%	25.07%	27.50%	13.17%	2.14%	12.20%	7.02%	5.18%
NGO	CEPRODEL	FY 2015	3.54%	27.29	-4.96%	-204.07%	84.02%	26.10%	-19.02%	26.85%	31.06%	11.00%	3.21%	16.86%	9.38%	7.48%
		FY 2013	22.88%	3.37	2.65%	11.52%	111.57%	25.52%	10.37%	30.22%	22.87%	6.19%	0.64%	16.04%	8.53%	7.48%
	FDL	FY 2014	22.88%	3.37	3.94%	16.89%	117.69%	25.52%	10.37%	30.22%	22.87%	5.81%	0.64%	15.57%	8.53%	7.51%
	FINDE	FY 2014 FY 2015	27.39%	2.65	1.77%	5.71%	109.82%	19.82%	8.94%	22.04%	18.05%	7.01%	0.47%	10.57%	6.09%	4.49%
			23.85%	3.19	-2.03%	-7.94%	89.81%	17.93%	-11.34%	21.56%	19.97% 38.32%	7.12%	0.55%	12.30%	6.16%	6.15%
	FUDEMI	FY 2014		5.96	-0.43%								2.10%	27.71%		
	For deal ( 11 apres	FY 2015	14.94%	5.69	2.56%	17.45%	106.28%	43.26%	5.91%	37.18%	40.70%	11.10%	1.90%	27.70%	18.27%	9.43%
	Fundación 4i-2000	FY 2014	14.26%	6.01	-12.00%	-59.23%	78.73%	44.44%	-27.01%	48.71%	56.44%	7.68%	5.76%	43.00%	24.63%	18.38%
	PANA PANA	FY 2014	58.88%	0.70	9.78%	16.24%	131.78%	40.56%	24.12%	51.97%	30.77%	1.57%	2.62%	26.58%	14.89%	11.69%
		FY 2015	50.02%	1.00	5.07%	9.38%	115.53%	37.68%	13.45%	43.50%	32.61%	2.17%	3.79%	26.65%	14.87%	11.78%
	PRESTANIC	FY 2014	18.62%	4.37	0.00%	0.00%		0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

This section provides information for all the FSPs that have reported to MIX for FY 2014 and FY 2015. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

# Financial Service Providers (FSPs) Productivity, Efficiency and Risk Indicators

Legal Status	Name	FY	Cost per borrower (USD) (WAV)	Borrowers per staff member (WAV)	Borrowers per loan officer (WAV)	Personnel allocation ratio (WAV)	Portfolio at risk > 30 days (WAV)	Portfolio at risk > 90 days (WAV)	Loan loss rate (WAV)	Write-off ratio (WAV)	Risk coverage (WAV)	Deposit accounts per staff member	Depositors per staff member (WAV)
Papir	ProCredit - NIC	FY 2014					3.93%	3.92%	-0.10%	1.83%	99.49%		
Bank	Procredit - Nic	FY 2015				0.00%	3.11%	3.05%	-0.70%	0.99%	107.11%	232.60	
Credit Union /	Coop Avances	FY 2014		46.60	419.40	11.11%	9.24%	7.82%			21.93%	341.42	338.04
Cooperative	COOP Availces	FY 2015	356.01	41.18	288.29	14.29%	6.65%	5.24%	4.90%	5.48%	33.50%	374.04	317.84
	AMC Nicaragua	FY 2014											
	Airic Nical agua	FY 2015		81.58	221.43	36.84%	5.42%	3.88%	1.80%	2.26%	101.12%	0.00	0.00
	FINANCIA CAPITAL	FY 2014	589.63	32.22	211.71	15.22%	3.00%	2.38%	0.53%	0.53%	112.11%	0.00	0.00
		FY 2015	697.16	29.46	150.56	19.57%	3.49%	1.35%	1.27%	1.27%	70.09%	0.00	0.00
	Financiera Fama	FY 2014							0.75%	1.37%			
		FY 2015		93.57	319.04	29.33%	2.28%	1.63%	1.44%	1.72%	132.44%	0.00	0.00
	FINCA - NIC	FY 2014	171.98	127.84	318.70	40.11%	2.12%	1.34%	2.23%	2.42%	121.86%	0.00	0.00
		FY 2015	184.49	122.52	331.62	36.95%	2.48%	1.34%	2.52%	2.77%	111.01%	0.00	0.00
	FUNDENUSE	FY 2014	137.82	132.08	312.42	42.28%	1.10%	0.84%	1.37%	1.37%	236.70%	0.00	0.00
NBFI	10110211032	FY 2015	153.32	140.39	312.70	44.90%	0.53%	0.37%	0.45%	0.56%	382.46%	0.00	0.00
	FUNDESER	FY 2014	281.74	63.55	147.73	43.02%	2.87%	2.11%	0.79%	0.99%	109.53%	0.00	0.00
	TONDESER	FY 2015	368.82	70.74	174.42	40.56%	1.42%	0.91%	0.20%	0.20%	168.20%	0.00	0.00
	León 2000 IMF	FY 2014	265.70	46.21	129.40	35.71%	8.86%	5.99%	0.61%	0.61%	90.16%	0.00	0.00
	2000 100	FY 2015	241.75	57.16	171.47	33.33%	2.70%	2.15%	4.17%	4.51%	205.40%	0.00	0.00
	MiCredito Nicaragua	FY 2014	293.42	58.99	123.34	47.83%	1.95%	1.39%	1.78%	1.98%	160.33%	0.00	0.00
	Wherealto Wicaragua	FY 2015	313.49	71.80	156.36	45.92%	2.14%	1.61%	1.17%	1.22%	153.59%	0.00	0.00
	Pro Mujer - NIC	FY 2014	140.08	121.41	293.94	41.30%	1.23%	0.87%	2.09%	2.17%	170.68%	0.00	0.00
	The Majer Tric	FY 2015	147.02	122.88	293.13	41.92%	0.56%	0.24%	1.88%	1.98%	248.22%	0.00	0.00
	PRODESA	FY 2014	101.72	170.32	323.62	52.63%	0.64%	0.27%	0.25%	0.25%	626.45%	0.00	0.00
	TRODESK	FY 2015	142.96	174.11	321.43	54.17%	0.43%	0.26%	0.38%	0.43%	695.27%	0.00	0.00
	ACODEP	FY 2014	208.16	91.22	288.88	31.58%	62.10%	61.87%	-1.26%	14.24%	28.57%	0.00	0.00
		FY 2015	214.69	85.20	255.59	33.33%	49.39%	49.13%	1.08%	3.86%	34.70%	0.00	0.00
	ADIM	FY 2014	138.40	90.34	233.82	38.64%	4.43%	3.29%	0.49%	0.49%	103.97%	0.00	0.00
		FY 2015	167.69	84.98	208.59	40.74%	3.02%	2.18%	3.49%	3.68%	145.37%	0.00	0.00
	AFODENIC	FY 2014	236.73	51.44	233.82	22.00%	10.65%	8.05%	7.80%	7.80%	45.23%	0.00	0.00
		FY 2015	312.83	50.27	187.36	26.83%	8.55%	6.40%	2.60%	2.60%	37.86%	0.00	0.00
	Aldea Global	FY 2014		33.91	114.77	29.55%	3.72%	3.49%				0.00	0.00
		FY 2015	277.99	46.32	185.29	25.00%	1.90%	1.56%	1.66%	1.66%		0.00	0.00
	ASODENIC	FY 2014	123.90			48.59%			-3.21%				
		FY 2015							-1.65%				
	ASODERI	FY 2014		27.74	105.40	26.32%			-1.27%			0.00	0.00
NGO	CEPRODEL	FY 2014	141.26	107.58	353.46	30.43%	10.82%	9.91%	2.74%	3.15%	9.80%	0.00	0.00
		FY 2015	233.91	11.44	34.33	33.33%	30.71%	28.30%	4.98%	5.60%	9.27%	0.00	0.00
	FDL	FY 2014	229.51	97.46	279.54	34.87%	2.25%	1.74%	0.97%	1.99%	148.12%	0.00	0.00
		FY 2015	236.01	98.26	264.38	37.17%	1.73%	1.03%	0.36%	1.61%	156.00%	0.00	0.00
	FINDE	FY 2014	2,658.42	10.57	37.00	28.57%	1.50%	0.15%			88.31%	0.00	0.00
		FY 2015	3,491.42	7.33	33.00	22.22%	8.51%	7.61%			22.70%	0.00	0.00
	FUDEMI	FY 2014	163.41	87.52	220.56	39.68%	5.00%	3.63%	2.97%	3.51%	0.08%	0.00	0.00
		FY 2015	182.43	82.92	248.75	33.33%	5.05%	3.76%	-0.16%	1.15%	45.40%	0.00	0.00
	Fundación 4i-2000	FY 2014	159.57	103.94	267.29	38.89%	6.42%	5.35%	1.89%	2.59%	104.22%	0.00	0.00
	PANA PANA	FY 2014	206.69	62.97	244.89	25.71%	3.70%	2.58%	2.05%	2.05%	115.33%	0.00	0.00
		FY 2015	218.05	62.45	148.31	42.11%	4.83%	3.09%	1.76%	1.83%	127.02%	0.00	0.00
	PRESTANIC	FY 2014				30.65%						0.00	0.00

This section provides information for all the FSPs that have reported to MIX for FY 2014 and FY 2015. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

## Glossary

Please refer to link [ https://www.themix.org/glossary ]to view the detailed glossary of MIX Market indicator and ratios.

## Indicator names and its formulas:

Administrative expense / assets - Formula: (Administrative expense + Depreciation and amortization expense) / Average assets Assets - Formula: Not applicable Average assets - Formula: Mean value calculated on the basis of total assets between two consecutive periods, including monthly, quarterly and annual data if available. Average deposit balance per account - Formula: Deposits/ Number of deposit accounts Average deposit balance per depositor - Formula: Deposits/ Number of depositors Average equity - Formula: Methodology of average calculation is same as explained for Average Assets. Average gross loan portfolio: Methodology of average calculation is same as explained for Average Assets. Average loan balance per borrower - Formula: Gross loan portfolio/ Number of active borrowers

 ${f B}$  or rowers per loan officer - Formula: Number of active borrowers / Number of loan officers

Cost per borrower - Formula: Operating expense/ Average number of active borrowers

Debt to equity ratio - Formula: Total Liabilities/ Total Equity Deposit accounts per staff member - Formula: Number of deposit accounts / Number of personnel Depositors per staff member - Formula: Number of depositors / Number of personnel Deposits - Formula: Not applicable Deposits to total assets - Formula: Total Deposits / Total Assets Deposits to loans - Formula: Deposits / Gross Loan Portfolio

**E**quity - Formula: Not applicable

**F**inancial expense / assets - Formula: Financial expense on funding liabilities / Average assets Financial revenue / assets - Formula: Financial revenue/ Average assets

### **G**ross Loan Portfolio - Formula: Not applicable

Loan loss rate - Formula: Write-offs - Amount recovered from written-off loans) / Average gross loan portfolio Loan officers - Formula: Not applicable Loan portfolio disbursed - Formula: Not applicable

**N**umber of active borrowers - Formula: Not applicable Number of deposit accounts - Formula: Not applicable Number of depositors - Formula: Not applicable Number of loans disbursed - Formula: Not applicable Number of offices - Formula: Not applicable

Operating expense / loan portfolio - Formula: Operating expense / Average gross loan portfolio Operating expense/ assets - Formula: Operating expense / Average assets Operational self sufficiency - Formula: Financial revenue / (Financial expense on funding liabilities + Net Impairment Loss on gross loan portfolio + Operating expense)

Personnel - Formula: Not applicable

Personnel allocation ratio - Formula: Number of Ioan officers / Number of personnel Personnel expense/ assets - Formula: Personnel expense / Average assets Personnel expense/ Ioan portfolio - Formula: Personnel expense/ Average gross Ioan portfolio Portfolio at risk > 30 days (%) - Formula: (Outstanding balance, portfolio overdue > 30 days + Renegotiated Ioans)/ Gross Ioan portfolio Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 90 days + Renegotiated Ioans) / Gross Ioan Portfolio Profit margin - Formula: Net operating income/ Financial revenue Provision for Ioan impairment/ assets - Formula: Net impairment Ioss on gross Ioan portfolio / Average assets

**R**eturn on assets - Formula: (Net operating income, less Taxes)/ Average assets Return on equity - Formula: (Net operating income, less Taxes)/ Average equity Risk coverage - Formula: Impairment loss allowance/ PAR > 30 days

Total expense / assets - Formula: (Financial expense on funding liabilities + Impairment loss (reversal of impairment loss on gross loan portfolio) + Operating expense) / Average assets

Write-off ratio - Formula: Value of loans written-off / Average gross loan portfolio

Yield on gross portfolio (nominal) - Formula: Financial revenue from loans/ Average gross loan portfolio

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