

# Annual Benchmark Report

Promoting financial inclusion through data and insight

Ecuador FY 2017

By Pia Aybar

www.themix.org

#### Acknowledgement

MIX is privileged to showcase the results of Fiscal Year 2016 and FY 2017 of Ecuador in the form of the "Annual Benchmark Report FY 2017". This report presents the financial and operating data of 46 Financial Service Providers (FSPs) that have reported to MIX Market during FY 2017.

MIX is grateful to all the FSPs that have provided comprehensive data in a timely manner. MIX would not be able to contribute to building transparency in the Financial Inclusion sector without their continued support and effort.

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MIX has taken due care and caution in preparing this report, it has obtained the information from the institutions. Thus MIX relies on the information submitted and does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors in transmission.

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#### Introduction

**The Annual Benchmark Report** is one of the primary benchmarking products created by MIX that offers a unique opportunity to analyze **the performance of individual financial service providers (FSPs) and peer groups, and to conduct country comparisons**. As part of our continued efforts to collect and publish high quality data that strengthens the Financial Inclusion sector, builds transparency and further enhances financial inclusion in Peru, we at MIX have created the "Annual Benchmark Report" for FY 2017.

This report includes **key financial and operational indicators** that provide a country overview, indicator level performance and institutional details. The indicators include a range of performance variables pertaining to outreach, institutional characteristics, financing structure, financial performance, revenue, expenses, efficiency, productivity, risk and liquidity. **The numbers are presented at the aggregate level, peer-group level and individual FSPs level**. The report also compares the FY 2017 performance against the previous fiscal year and provides the growth or decline rate for each of the indicators.

The publication of global industry benchmarks and customized benchmarking services create comparative performance results that the industry and its retail institutions can contextualize FSP performance within relevant peer groups. These benchmarks allow institutions to view relative trends and drivers in their own performance from a comparative perspective.

The benchmarks support the transparency necessary for improved institutional performance and greater access to capital markets for growth. The first section of each of the following pages captures the **overall performance of the FSPs in the country**. Each following section then explores the relative diversified peer comparison by the **legal types in the country and scale of the FSP**.

#### **About MIX**

MIX is the leading global data resource for socially responsible investors and businesses focused on inclusive finance. MIX's data platform covers thousands of mission-focused financial service providers in more than 100 developing markets. MIX collects, analyzes, and maintains data on financial services providers. That data is shared both as a public good for the advancement of the industry and on a fee-paid basis for subscribers interested in more detailed market intelligence. MIX helps socially responsible investors who move 10 billion USD annually to monitor their portfolios and increase their investments in underserved sectors and geographies, including agricultural finance and inclusive fintech. Founded in 2002, MIX has data analysts in every region of the world. Learn more at www.themix.org.

#### **Data and Methodology**

1. The data and analysis in this report are based on self-reported operational and financial numbers for FY 2016 and FY 2017, for a total of 46 FSPs that submit data to MIX.

2. The financial numbers also are verified by the audited financial statements of the FSPs for FY 2016 and FY 2017 and are reclassified based on IFRS Standards.

3. The benchmark values have been presented across all the indicators and peer groups based on the average value in each category.

4. Balanced data: The growth value or the change in the indicator over the year is calculated based on balanced data, meaning for the FSPs that have reported consistently to MIX for 2016 and 2017 their values have been aggregated to present the percentage change.

5. Peer grouping information in based on the legal classifications that are relevant to the context of Ecuador Financial Inclusion sector, that are Bank, Credit union/ Coperative, NBFI and NGO.

6. Peer grouping classification is also based on the scale of the FSPs i.e. **small** [GLP size less than USD 30 m], **medium** [GLP size between USD 30 m to 90 m] and **large** [GLP size greater than USD 90 m].

7. MIX follows global industry standard definitions and formulae that are used for all analyses in the report. (Refer the glossary for the details of all the definitions and ratios used in the publication)

8. 25th and 75th Percentile: The smallest observation that is greater than or equal to the specified percentage of observations. In this report the 25th and 75th percentiles are displayed, to signify the upper and lower bounds of the middle 50% of FSPs' values for each indicator.

9. Average and Weighted Average Value (WAV) - **Average value** is presented as a line in the "benchmark graphs by peers". **Simple average** is presented when an indicator is an absolute number whereas **weighted average** is presented when the indicator is a ratio.

### **Key Findings**

#### **Market Overview**

The 2017 presidential election resulted in Mr. Lenin Moreno taking office as the new President of Ecuador in May. In October the same year, his government proposed a new "economic plan" to achieve sustainable monetary stability in the country. Among the most important points that stood outfrom the economic plan were the lowering of public spending, tax incentives, and reduction of the fiscal deficit with the purpose of avoiding more funding from foreign sources. In addition, at the end of the year, Ecuador faced an unusual drop in the consumer price index of 0.2%, indicating a contraction of demand in the market due to the lack of employment creation and investment. Likewise, Ecuador recorded a growth of 3.0% in the gross domestic product (GDP), recovering from the negative 1.6% growth seen in 2016.

#### **Financing Structure**

At the end of 2017, the aggregated capital to assets ratio reached 14.75%, 0.27 PP less than the previous year's figure. However, **Banks** were the only peer group that recorded an increase in capitalization levels which enabled them to increase their capital to assets ratio to 16.69%. Among the peers, **NGOs** recorded the highest capital to assets ratio of 25.49% as their main source of funding was equity, followed by borrowings. The debt-to-equity ratio at the country level was recorded at 5.80 at the end of 2017, remaining almost flat when compared to the previous year. **Banks** and **Credit Unions** recorded a debt to equity ratio of 4.99 and 5.62, respectively. Funding for these peers principally came from deposits as measured by their deposit to loan ratio of 76.20% and 108.07%, respectively in 2017.

#### **Risk and Liquidity**

Portfolio at risk > 30 days (PAR 30) decreased to 5.48% from 6.62% at the end of 2017 which was supported by strong growth in lending over the year. NBFIs reported the highest level for PAR 30 of 11.11% in comparison with the rest of the peer groups who reported a better performance than the previous year. Aggregated PAR 90 also declined 0.76 PP to reach 4.72% in 2017. The write-off ratio was 1.30% by the end of 2017, mainly influenced by the slight increases from **Banks** and **NBFIs** (both of which recorded around 1.90% over 2017). Analyzing the median, the write-off ratio actually reduced to 0.81% in 2017 from 0.98%; a reduction that can be explained by the **medium-scale** FSPs (15 FSPs) who had increase their loan write-offs in 2017 to hit the highest write-off ratio of 1.84% among the peers; while the **small-scale** FSPs (15 FSPs) reduced their loan write-offs over the year. The aggregated risk coverage ratio increased to 134.35% at the end of 2017 from 114.41% in 2016. Analyzing by peer groups, Banks recorded the largest improvement in terms of coverage to reach 189.06% when compared to 132.28% in 2016. NGOs were able to fully cover their portfolio at risk in 2017 by recording 119.78% which was less than the 100% seen in the previous year.

#### Outreach

The number of active borrowers of Ecuadorian financial service providers (FSPs) grew 4.08% at the country level. Analyzing by peer groups, Credit Unions achieved a greater annual growth of 7.27%. This growth was driven by COAC Policía Nacional, which registered a growth of 49.27%, whose borrowers were largely concentrated towards consumption loans. Analyzing the FSPs by location breakout (urban vs. rural areas), the urban borrowers at the country level recorded a share of 72.50% while the borrowers in the rural areas had a lower proportion of 27.50%. The gross loan portfolio recorded a growth of 15.93%, with a greater change during the second half of the year of 10.26%. Credit Unions recorded the greatest annual variation of 20.68%; their gross loan portfolio was more dynamic in the second half with a growth of 12.73%. The gross loan portfolio in the country was largely concentrated in microenterprise loans with a share of 48.94%. However, consumptions loans recorded the highest annual growth of 21.14%.

The number of depositors recorded a slight growth of 0.10% at the country level. There was an increase of 14.58% in the deposit balance wherein the **Credit Unions** continued to grow at the fastest rate seen among the peers by growing at 20.74% based on a strategy of offering higher interest rates for deposits which was generally up to 2.0 percentage points (PP) more than what the **Banks** offered. There was a growth of 16.70% in the average deposit balance (ADB) per depositor reaching USD 1, 504.2 at the end of 2017.

#### **Financial Performance**

The profitability ratios of Ecuadorian FSPs increased at the country level. Return on assets (ROA) was 1.74% (0.24 PP higher than the 2016 figure) and return on equity (ROE) added 1.76 PP to reach 11.75%. Analyzing by scale, **large-scale** FSPs recorded the largest ROE of 13.15% among the peers. Operational self-sufficiency (OSS) at the country level increased 3.0 PP to reach 116.70%. All peer groups by legal status reported higher OSS ratios in 2017.

Ecuadorian FSPs recorded a yield on gross loan portfolio of 17.19% at the aggregated level, representing an annual growth of 0.49 PP. The improvement seen in profit margins was mostly driven by efficiency in savings as revenue levels did not vary much around 14.65% for financial revenue by assets. There was a decline of 0.27 PP in the operating expense ratio which stood at 6.40% at the aggregated level by the end of 2017. Credit Unions continued to record the lowest operating expense ratio among the peers with 5.32 in 2017; however, NBFIs achieved a large improvement in efficiency to 6.87% in 2017 from 7.76% in 2016. The provision for loan impairment by asset ratio recorded a decline of 0.15 PP to 1.15% at the country level, which was less than the previous year's figure. The provision for impairment levels were related to lower portfolio at risk > 30 days (PAR30). In particular, Credit Unions (31 FSPs) managed to report the lowest provision for loan impairment/assets ratio of 0.6%.

#### **Benchmark Indicator Reference** FY 2017 FY 2016 Number of FSPs 47 46 1,288.89 1,504.18 ADB per depositor (USD) (WAV) 3,988.97 ALB per borrower (USD) (WAV) 3,530.46 Administrative expense/assets (WAV) 2.85% 2.73% Assets (USD) m 6,552.75 7,446.34 1,191.34 1,047.35 Average deposit account balance (USD) (WAV) 433.95 436.89 Borrowers per loan officer (WAV) Borrowers per staff member (WAV) 147.56 145.27 15.04% 14.75% Capital/assets (WAV) 287.52 Cost per borrower (USD) (WAV) 320.39 Debt to equity (WAV) 5.65 5.78 433.64 421.92 Deposit accounts per staff member (WAV) 352.45 334.15 Depositors per staff member (WAV) 4,236.05 4,853.52 Deposits (USD) m Deposits to loans (WAV) 87.14% 86.16% Deposits to total assets (WAV) 64.65% 65.18% Equity (USD) m 985.85 1,098.26 Financial expense/assets (WAV) 4.94% 5.03% 14.65% 14.65% Financial revenue / assets (WAV) Gross Loan Portfolio (USD) m 4,861.24 5,633.15 Loan loss rate (WAV) 1.00% 0.95% Loan officers 3,000 3,101 Number of active borrowers '000 1,354.83 1,301.72 Number of deposit accounts '000 3,827.32 3,931.74 Number of depositors '000 3,110.50 3,113.66 Offices 759 786 Operating expense/assets (WAV) 6.65% 6.39% Operational self sufficiency (WAV) 113.71% 116.70% Personnel 8,826 9,320 Personnel allocation ratio (WAV) 33.99% 33.27% 2.71% Personnel expense/assets (WAV) 2.76% Portfolio at risk > 30 days (WAV) 6.15% 5.21% Portfolio at risk > 90 days (WAV) 5.09% 4.49% Profit margin (WAV) 12.05% 14.31% Provision for loan impairment/assets (WAV) 1.30% 1.15% 1.49% Return on assets (WAV) 1.74% Return on equity (WAV) 9.99% 11.75% 114.41% Risk coverage (WAV) 134.35%

Yield on gross loan portfolio (WAV)

Total expense / assets (WAV)

Write-off ratio (WAV)

Notes: (i) m = Millions (ii) WAV = Weighted average value

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12.89%

1.18%

16.70%

12.56%

1.24%

17.19%

## Institutional Characteristic



#### Assets

#### Percentage Change [Balanced]

#### Total Assets (USD) m

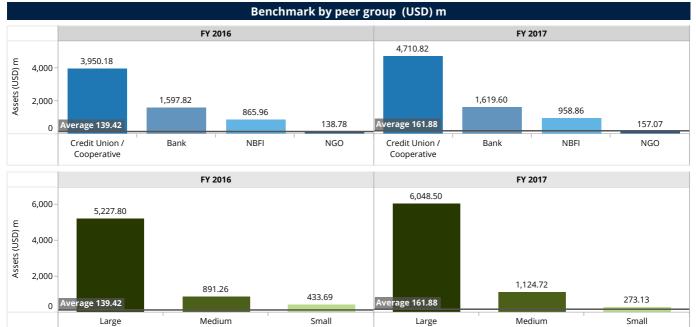
7,446.34

reported as of FY 2017

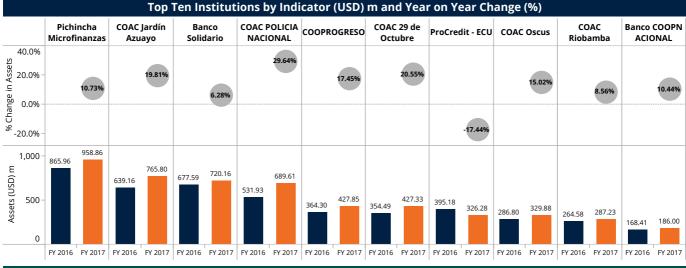


# Percentiles and MedianFY 2016FY 2017Percentile (25) of Assets<br/>(USD) m23.6329.86Median Assets (USD) m45.9959.66Percentile (75) of Assets<br/>(USD) m156.14171.48

|                   | Benchm    | nark by legal  | status    | Benchmark by scale |        |           |                |           |                |
|-------------------|-----------|----------------|-----------|--------------------|--------|-----------|----------------|-----------|----------------|
| FY 2016 FY        |           | 2017           |           | FY                 | 2016   | FY        | 2017           |           |                |
| Legal Status      | FSP count | Assets (USD) m | FSP count | Assets (USD) m     | Scale  | FSP count | Assets (USD) m | FSP count | Assets (USD) m |
| Bank              | 7         | 1,597.82       | 7         | 1,619.60           | Large  | 15        | 5,227.80       | 16        | 6,048.50       |
| Credit Union / Co | 31        | 3,950.18       | 31        | 4,710.82           | Medium | 14        | 891.26         | 15        | 1,124.72       |
| NBFI              | 1         | 865.96         | 1         | 958.86             |        |           |                |           |                |
| NGO               | 8         | 138.78         | 7         | 157.07             | Small  | 18        | 433.69         | 15        | 273.13         |
| Total             | 47        | 6,552.75       | 46        | 7,446.34           | Total  | 47        | 6,552.75       | 46        | 7,446.34       |



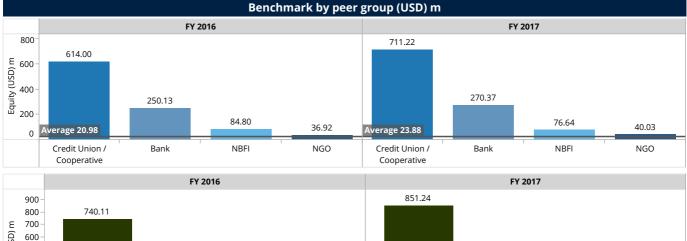
nctitutions by Indicator (UCD) m and Very and Very

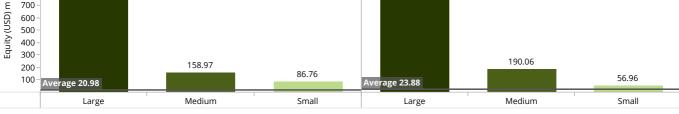


### Equity

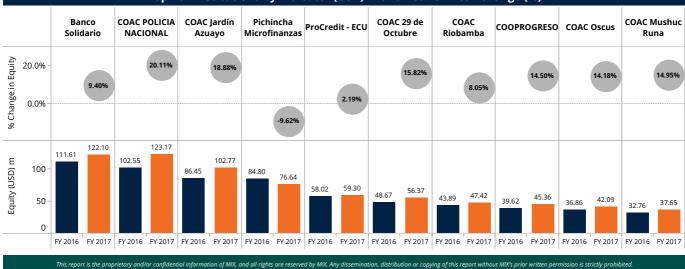
#### Percentage Change [Balanced] **Percentiles and Median** 1,500 40.0% FY 2016 FY 2017 Total Equity (USD) m Balanced Equity (USD) m - Balanced Percentile (25) of Equity 1,098.26 30.0% 4.17 5.00 (USD) m 983.49 1,000 Equity 1,098.26 20.0% Change in F 8.55 11.18 Median Equity (USD) m 500 11.67% 10.0% reported as of FY 2017 8 Percentile (75) of Equity 24.87 27.25 0 0.0% (USD) m FY 2016 FY 2017

|                  | Benchm          | ark by legal      | status    |                   | Benchmark by scale |           |                |           |                |  |
|------------------|-----------------|-------------------|-----------|-------------------|--------------------|-----------|----------------|-----------|----------------|--|
|                  | FY 2016 FY 2017 |                   |           |                   |                    | FY 2      | 2016           | FY 2      | FY 2017        |  |
| Legal Status     | FSP count       | Equity (USD)<br>m | FSP count | Equity (USD)<br>m | Scale              | FSP count | Equity (USD) m | FSP count | Equity (USD) m |  |
| Bank             | 7               | 250.13            | 7         | 270.37            | Large              | 15        | 740.11         | 16        | 851.24         |  |
| Credit Union / C | 31              | 614.00            | 31        | 711.22            | Medium             | 14        | 158.97         | 15        | 190.06         |  |
| NBFI             | 1               | 84.80             | 1         | 76.64             |                    |           |                |           |                |  |
| NGO              | 8               | 36.92             | 7         | 40.03             | Small              | 18        | 86.76          | 15        | 56.96          |  |
| Total            | 47              | 985.85            | 46        | 1,098.26          | Total              | 47        | 985.85         | 46        | 1,098.26       |  |

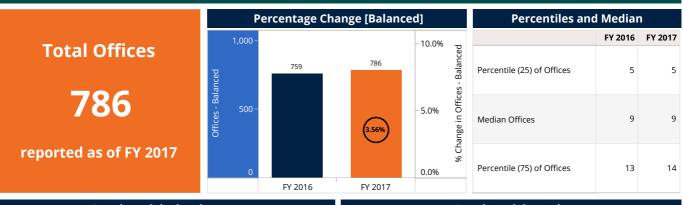




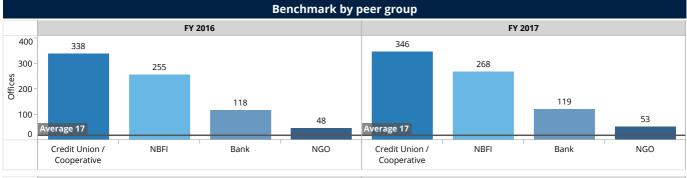
Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)

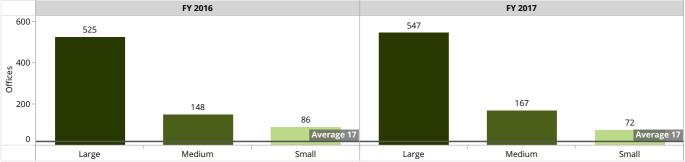


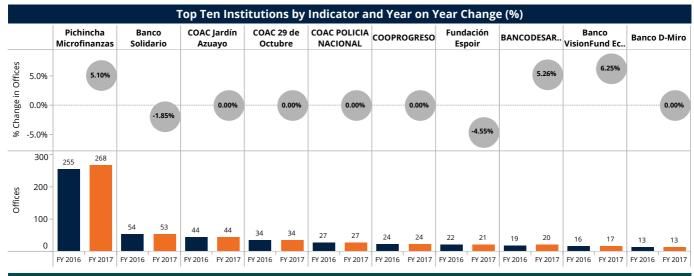
#### Offices



| Ве                         | nchmark k | oy legal sta | itus      |         | Benchmark by scale |           |         |           |         |  |
|----------------------------|-----------|--------------|-----------|---------|--------------------|-----------|---------|-----------|---------|--|
|                            | FY 2016   |              | FY 2017   |         |                    | FY 2      | 016     | FY 2017   |         |  |
| Legal Status               | FSP count | Offices      | FSP count | Offices | Scale              | FSP count | Offices | FSP count | Offices |  |
| Bank                       | 7         | 118          | 7         | 119     | Large              | 15        | 525     | 16        | 547     |  |
| Credit Union / Cooperative | 31        | 338          | 31        | 346     | Medium             | 14        | 148     | 15        | 167     |  |
| NBFI                       | 1         | 255          | 1         | 268     |                    |           |         |           |         |  |
| NGO                        | 8         | 48           | 7         | 53      | Small              | 18        | 86      | 15        | 72      |  |
| Total                      | 47        | 759          | 46        | 786     | Total              | 47        | 759     | 46        | 786     |  |





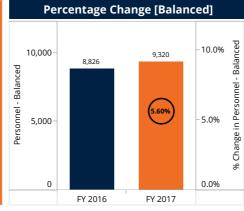


#### Personnel

## Total Personnel

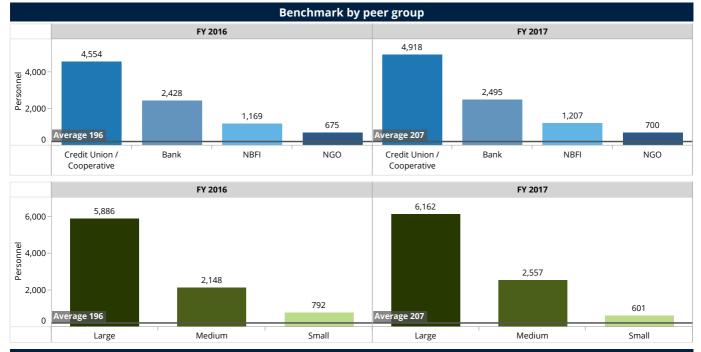


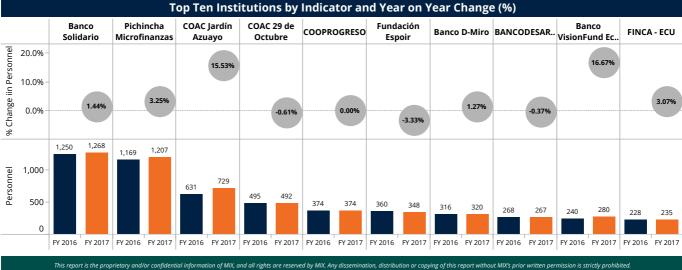
reported as of FY 2017



| Percentiles an               | d Mediar | ۱       |
|------------------------------|----------|---------|
|                              | FY 2016  | FY 2017 |
| Percentile (25) of Personnel | 53       | 57      |
| Median Personnel             | 126      | 136     |
| Percentile (75) of Personnel | 228      | 235     |

| Ве                         | nchmark l | oy legal sta | itus      |           | Benchmark by scale |           |           |           |           |  |
|----------------------------|-----------|--------------|-----------|-----------|--------------------|-----------|-----------|-----------|-----------|--|
|                            | FY 2016   |              | FY 2017   |           |                    | FY 2      | FY 2016   |           | 017       |  |
| Legal Status               | FSP count | Personnel    | FSP count | Personnel | Scale              | FSP count | Personnel | FSP count | Personnel |  |
| Bank                       | 7         | 2,428        | 7         | 2,495     | Large              | 15        | 5,886     | 16        | 6,162     |  |
| Credit Union / Cooperative | 31        | 4,554        | 31        | 4,918     | Medium             | 14        | 2,148     | 15        | 2,557     |  |
| NBFI                       | 1         | 1,169        | 1         | 1,207     |                    |           |           |           |           |  |
| NGO                        | 8         | 675          | 7         | 700       | Small              | 18        | 792       | 15        | 601       |  |
| Total                      | 47        | 8,826        | 46        | 9,320     | Total              | 47        | 8,826     | 46        | 9,320     |  |



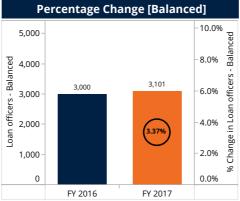


#### **Loan Officers**



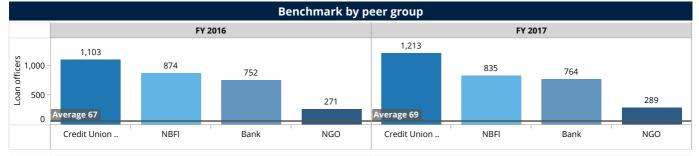


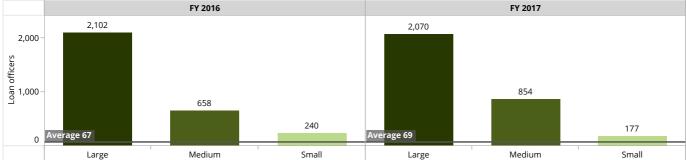
reported as of FY 2017



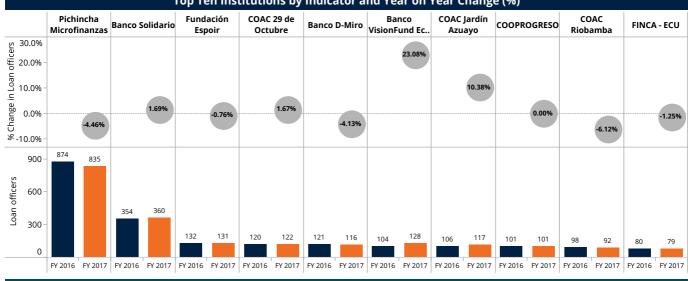
|                                      | Percentiles and Median           |         |         |  |  |  |  |  |  |  |  |
|--------------------------------------|----------------------------------|---------|---------|--|--|--|--|--|--|--|--|
| 5                                    |                                  | FY 2016 | FY 2017 |  |  |  |  |  |  |  |  |
| cers - balance                       | Percentile (25) of Loan officers | 12      | 13      |  |  |  |  |  |  |  |  |
| % Change in Loan officers - balanced | Median Loan officers             | 29      | 34      |  |  |  |  |  |  |  |  |
|                                      | Percentile (75) of Loan officers | 68      | 75      |  |  |  |  |  |  |  |  |

| Be                       | enchmark l      | by legal sta     | atus      |                  | Benchmark by scale |           |               |           |               |  |  |
|--------------------------|-----------------|------------------|-----------|------------------|--------------------|-----------|---------------|-----------|---------------|--|--|
|                          | FY 2016 FY 2017 |                  |           |                  |                    | FY 2      | 016           | FY 2017   |               |  |  |
| Legal Status             | FSP count       | Loan<br>officers | FSP count | Loan<br>officers | Scale              | FSP count | Loan officers | FSP count | Loan officers |  |  |
| Bank                     | 7               | 752              | 7         | 764              | Large              | 15        | 2,102         | 16        | 2,070         |  |  |
| Credit Union / Cooperati | 31              | 1,103            | 31        | 1,213            | Medium             | 14        | 658           | 15        | 854           |  |  |
| NBFI                     | 1               | 874              | 1         | 835              | Wiediani           |           |               |           |               |  |  |
| NGO                      | 8               | 271              | 7         | 289              | Small              | 18        | 240           | 15        | 177           |  |  |
| Total                    | 47              | 3,000            | 46        | 3,101            | Total              | 47        | 3,000         | 46        | 3,101         |  |  |





Top Ten Institutions by Indicator and Year on Year Change (%)



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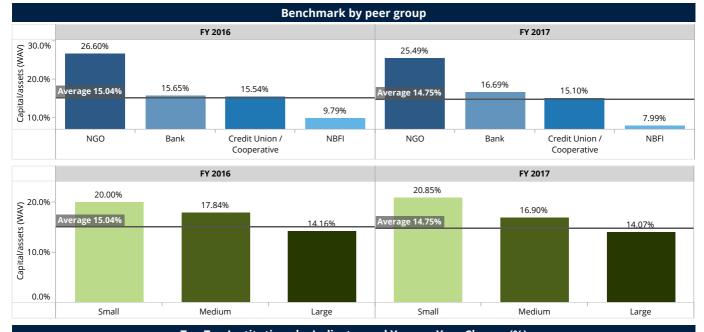
# Financing Structure



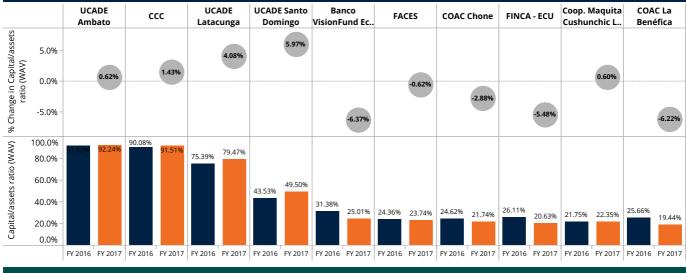
#### **Capital to assets**

|  | P   | ercentage C | hange [Balance | ed]                           | Percentiles an                             | d Media | n       |
|--|---|-------------|----------------|-------------------------------|--|---------|---------|
|  | 20.0%   |             |                | 0.1% 5                        |  | FY 2016 | FY 2017 |
| Capital/Asset Ratio<br>(WAV) aggregated to | <ul><li>Alanced</li><li>V) -</li></ul>              | 15.02%      | 14.75%         | ets ratio (WA)                | Percentile (25) of Capital<br>/asset ratio | 13.82%  | 14.13%  |
| 14.75%                                     | Capital/assets (WAV)<br>- %0.0 Capital/assets (WAV) |             |                | in Capital/assets<br>Balanced | Median Capital /asset ratio                | 16.33%  | 16.45%  |
| reported as of FY 2017                     | 0.0%  | FY 2016     | -0.27%         | ран<br>Сранде<br>Суман        | Percentile (75) of Capital<br>/asset ratio | 20.35%  | 19.84%  |

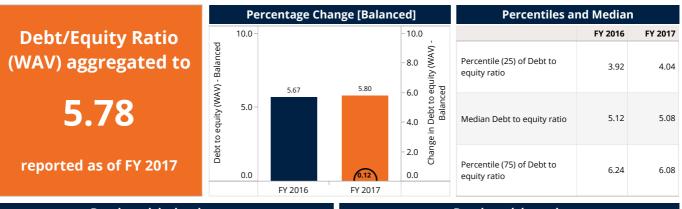
| Be                         | enchmark        | by legal sta             | tus       | Benchmark by scale       |            |           |                         |           |                         |  |
|----------------------------|-----------------|--------------------------|-----------|--------------------------|------------|-----------|-------------------------|-----------|-------------------------|--|
|                            | FY 2016 FY 2017 |                          |           |                          |            | FY 2      | 2016                    | FY 2017   |                         |  |
| Legal Status               | FSP count       | Capital/<br>assets (WAV) | FSP count | Capital/<br>assets (WAV) | Scale      | FSP count | Capital/assets<br>(WAV) | FSP count | Capital/assets<br>(WAV) |  |
| Bank                       | 7               | 15.65%                   | 7         | 16.69%                   | Large      | 15        | 14.16%                  | 16        | 14.07%                  |  |
| Credit Union / Cooperative | 31              | 15.54%                   | 31        | 15.10%                   | Medium     | 14        | 17.84%                  | 15        | 16.90%                  |  |
| NBFI                       | 1               | 9.79%                    | 1         | 7.99%                    |            |           |                         |           |                         |  |
| NGO                        | 8               | 26.60%                   | 7         | 25.49%                   | Small      | 18        | 20.00%                  | 15        | 20.85%                  |  |
| Aggregated                 | 47              | 15.04%                   | 46        | 14.75%                   | Aggregated | 47        | 15.04%                  | 46        | 14.75%                  |  |



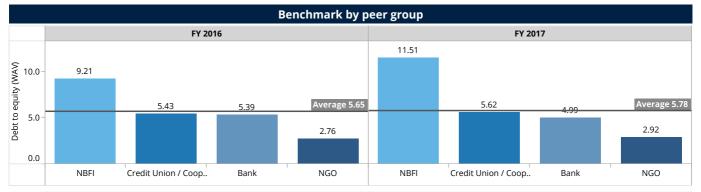
Top Ten Institutions by Indicator and Year on Year Change (%)



#### Debt to equity

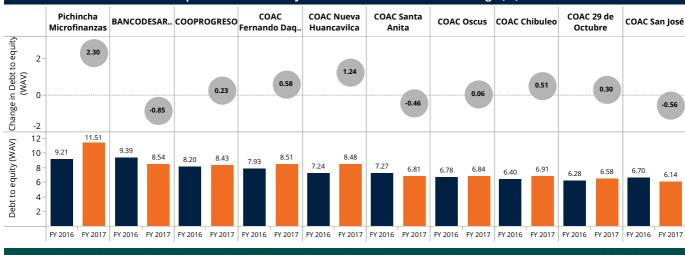


| В                        | enchmark  | by legal sta            | atus      |                         | Benchmark by scale |           |                         |           |                         |  |
|--------------------------|-----------|-------------------------|-----------|-------------------------|--------------------|-----------|-------------------------|-----------|-------------------------|--|
|                          | FY 2      | 2016                    | FY 2017   |                         |                    | FY 20     |                         | FY 2017   |                         |  |
| Legal Status             | FSP count | Debt to<br>equity (WAV) | FSP count | Debt to<br>equity (WAV) | Scale              | FSP count | Debt to equity<br>(WAV) | FSP count | Debt to equity<br>(WAV) |  |
| Bank                     | 7         | 5.39                    | 7         | 4.99                    | Large              | 15        | 6.06                    | 16        | 6.11                    |  |
| Credit Union / Cooperati | 31        | 5.43                    | 31        | 5.62                    | Medium             | 14        | 4.61                    | 15        | 4.92                    |  |
| NBFI                     | 1         | 9.21                    | 1         | 11.51                   |                    |           |                         |           |                         |  |
| NGO                      | 8         | 2.76                    | 7         | 2.92                    | Small              | 18        | 4.00                    | 15        | 3.79                    |  |
| Aggregated               | 47        | 5.65                    | 46        | 5.78                    | Aggregated         | 47        | 5.65                    | 46        | 5.78                    |  |

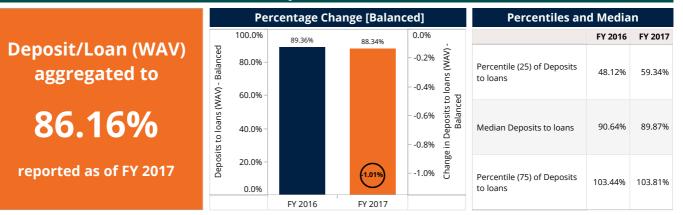




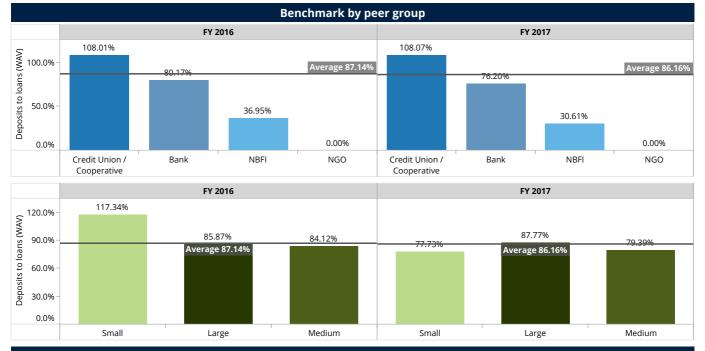
Top Ten Institutions by Indicator and Year on Year Change (%)



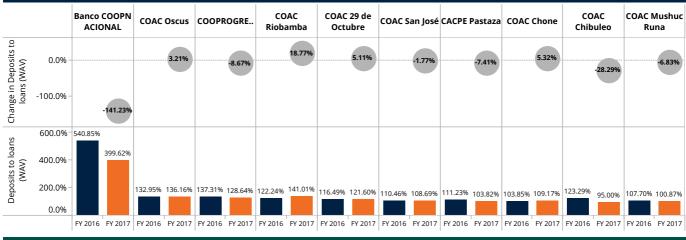
#### **Deposit to loan**



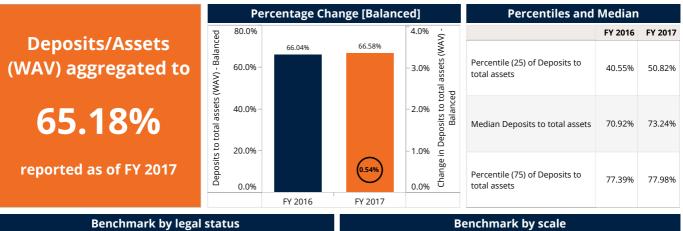
| Ве                         | nchmark l | by legal sta               | itus      |                            | Benchmark by scale |           |                            |           |                            |  |
|----------------------------|-----------|----------------------------|-----------|----------------------------|--------------------|-----------|----------------------------|-----------|----------------------------|--|
|                            | FY 2      | 2016                       | FY 2      | 2017                       |                    | FY 2      | 016                        | FY 2      | 017                        |  |
| Legal Status               | FSP count | Deposits to<br>loans (WAV) | FSP count | Deposits to<br>loans (WAV) | Scale              | FSP count | Deposits to<br>loans (WAV) | FSP count | Deposits to<br>loans (WAV) |  |
| Bank                       | 7         | 80.17%                     | 7         | 76.20%                     | Large              | 15        | 85.87%                     | 16        | 87.77%                     |  |
| Credit Union / Cooperative | 31        | 108.01%                    | 31        | 108.07%                    | Medium             | 14        | 84.12%                     | 15        | 79.39%                     |  |
| NBFI                       | 1         | 36.95%                     | 1         | 30.61%                     | Weddin             |           |                            |           |                            |  |
| NGO                        | 8         | 0.00%                      | 7         | 0.00%                      | Small              | 18        | 117.34%                    | 15        | 77.73%                     |  |
| Aggregated                 | 47        | 87.14%                     | 46        | 86.16%                     | Aggregated         | 47        | 87.14%                     | 46        | 86.16%                     |  |



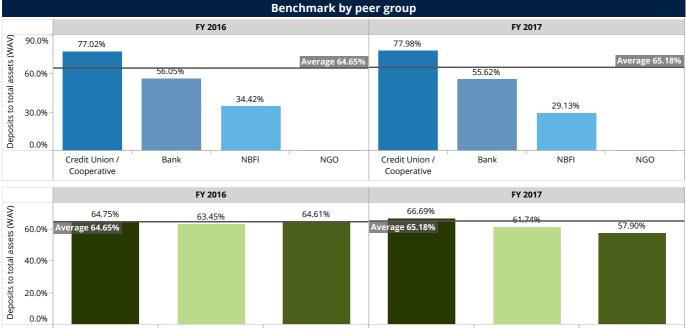
Top Ten Institutions by Indicator and Year on Year Change (%)



#### Deposit to total assets

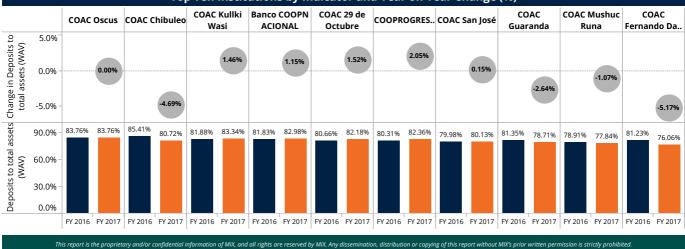


|                  | Benchm    | ark by legal                         | status    |                                      | Benchmark by scale |           |                                      |           |                                      |  |
|------------------|-----------|--------------------------------------|-----------|--------------------------------------|--------------------|-----------|--------------------------------------|-----------|--------------------------------------|--|
|                  | FY 2      | 016                                  | FY 2      | 017                                  |                    | FY 2      | 016                                  | FY 2017   |                                      |  |
| Legal Status     | FSP count | Deposits to<br>total assets<br>(WAV) | FSP count | Deposits to<br>total assets<br>(WAV) | Scale              | FSP count | Deposits to<br>total assets<br>(WAV) | FSP count | Deposits to<br>total assets<br>(WAV) |  |
| Bank             | 7         | 56.05%                               | 7         | 55.62%                               | Large              | 15        | 64.75%                               | 16        | 66.69%                               |  |
| Credit Union / C | 31        | 77.02%                               | 31        | 77.98%                               | Medium             | 14        | 64.61%                               | 15        | 57.90%                               |  |
| NBFI             | 1         | 34.42%                               | 1         | 29.13%                               |                    |           |                                      |           |                                      |  |
| NGO              | 8         | 0.00%                                | 7         | 0.00%                                | Small              | 18        | 63.45%                               | 15        | 61.74%                               |  |
| Aggregated       | 47        | 64.65%                               | 46        | 65.18%                               | Aggregated         | 47        | 64.65%                               | 46        | 65.18%                               |  |





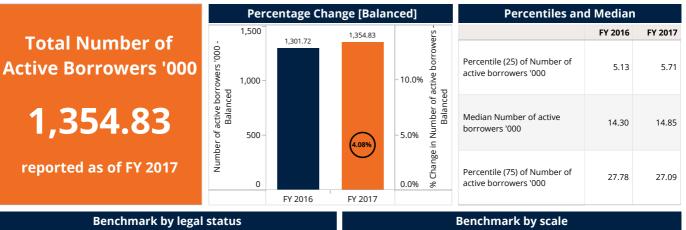
Top Ten Institutions by Indicator and Year on Year Change (%)



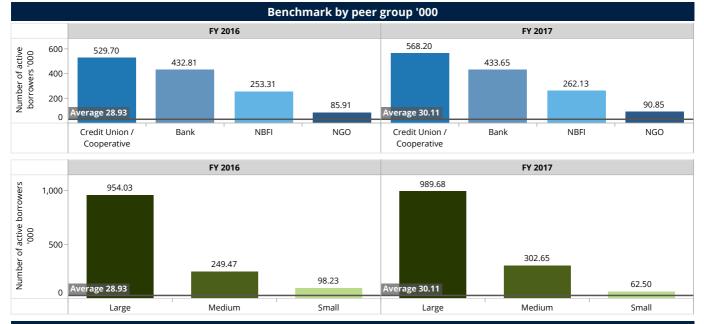
## Outreach



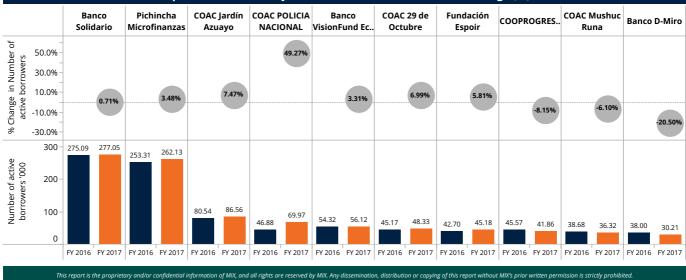
#### Number of active borrowers



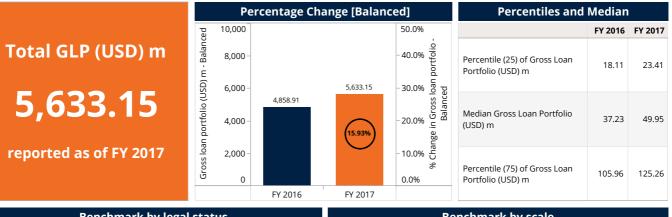
|                | Benchn    | nark by lega                          | status    |                                       | Benchmark by scale |           |                                       |           |                                       |  |
|----------------|-----------|---------------------------------------|-----------|---------------------------------------|--------------------|-----------|---------------------------------------|-----------|---------------------------------------|--|
|                | FY 2      | 2016                                  | FY 2      | 2017                                  |                    | FY 2      | 2016                                  | FY 2017   |                                       |  |
| Legal Status   | FSP count | Number of<br>active<br>borrowers '000 | FSP count | Number of<br>active<br>borrowers '000 | Scale              | FSP count | Number of<br>active<br>borrowers '000 | FSP count | Number of<br>active<br>borrowers '000 |  |
| Bank           | 7         | 432.81                                | 7         | 433.65                                | Large              | 15        | 954.03                                | 16        | 989.68                                |  |
| Credit Union / | 31        | 529.70                                | 31        | 568.20                                | Medium             | 14        | 249.47                                | 15        | 302.65                                |  |
| NBFI           | 1         | 253.31                                | 1         | 262.13                                |                    | 10        | 00.00                                 | 45        | 62.50                                 |  |
| NGO            | 8         | 85.91                                 | 7         | 90.85                                 | Small              | 18        | 98.23                                 | 15        | 62.50                                 |  |
| Total          | 47        | 1,301.72                              | 46        | 1,354.83                              | Total              | 47        | 1,301.72                              | 46        | 1,354.83                              |  |



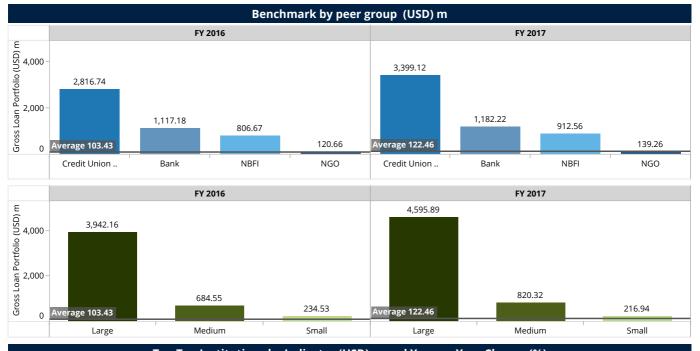
Top Ten Institutions by Indicator '000 and Year on Year Change (%)

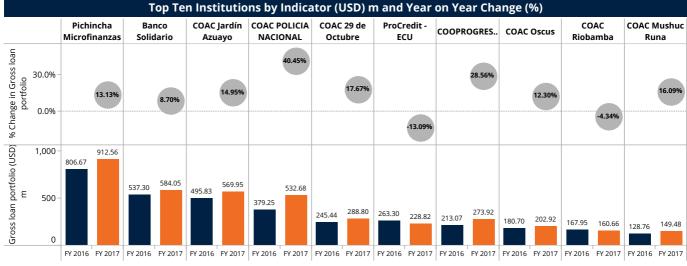


#### **Gross Loan Portfolio**

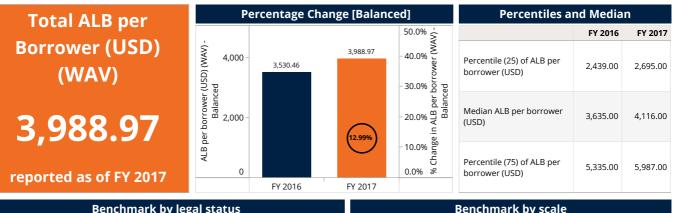


|                | Benchr    | nark by lega                       | l status  |                                    | Benchmark by scale |           |                                    |           |                                    |  |
|----------------|-----------|------------------------------------|-----------|------------------------------------|--------------------|-----------|------------------------------------|-----------|------------------------------------|--|
|                | FY 2      | 2016                               | FY 2      | 2017                               |                    | FY        | FY 2                               | FY 2017   |                                    |  |
| Legal Status   | FSP count | Gross Loan<br>Portfolio (USD)<br>m | FSP count | Gross Loan<br>Portfolio (USD)<br>m | Scale              | FSP count | Gross Loan<br>Portfolio (USD)<br>m | FSP count | Gross Loan<br>Portfolio (USD)<br>m |  |
| Bank           | 7         | 1,117.18                           | 7         | 1,182.22                           | Large              | 15        | 3,942.16                           | 16        | 4,595.89                           |  |
| Credit Union / | 31        | 2,816.74                           | 31        | 3,399.12                           | Medium             | 14        | 684.55                             | 15        | 820.32                             |  |
| NBFI           | 1         | 806.67                             | 1         | 912.56                             |                    |           |                                    |           |                                    |  |
| NGO            | 8         | 120.66                             | 7         | 139.26                             | Small              | 18        | 234.53                             | 15        | 216.94                             |  |
| Total          | 47        | 4,861.24                           | 46        | 5,633.15                           | Total              | 47        | 4,861.24                           | 46        | 5,633.15                           |  |

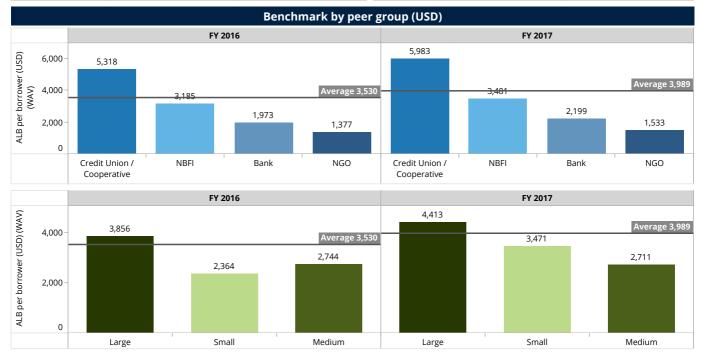




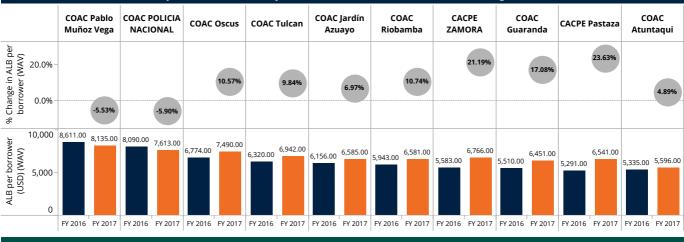
#### Average loan balance (ALB) per borrower



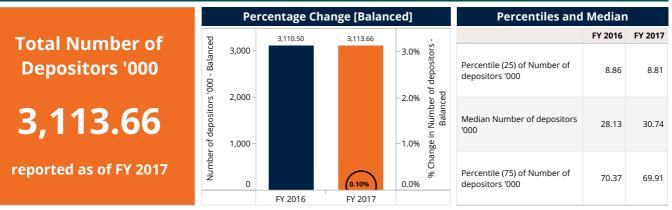
|                       | Benchmar        | k by legal st                      | tatus     |                                    | Benchmark by scale |           |                                    |           |                                    |  |  |
|-----------------------|-----------------|------------------------------------|-----------|------------------------------------|--------------------|-----------|------------------------------------|-----------|------------------------------------|--|--|
|                       | FY 2016 FY 2017 |                                    |           |                                    |                    | FY 2      | 016                                | FY 2017   |                                    |  |  |
| Legal Status          | FSP count       | ALB per<br>borrower<br>(USD) (WAV) | FSP count | ALB per<br>borrower<br>(USD) (WAV) | Scale              | FSP count | ALB per<br>borrower<br>(USD) (WAV) | FSP count | ALB per<br>borrower<br>(USD) (WAV) |  |  |
| Bank                  | 7               | 1,972.77                           | 7         | 2,198.52                           | Large              | 15        | 3,856.23                           | 16        | 4,412.58                           |  |  |
| Credit Union / Cooper | 31              | 5,317.64                           | 31        | 5,982.53                           | Medium             | 14        | 2.744.03                           | 15        | 2,710.65                           |  |  |
| NBFI                  | 1               | 3,185.00                           | 1         | 3,481.00                           |                    |           | ,                                  |           |                                    |  |  |
| NGO                   | 8               | 1,377.30                           | 7         | 1,532.81                           | Small              | 18        | 2,363.63                           | 15        | 3,471.19                           |  |  |
| Total                 | 47              | 3,530.46                           | 46        | 3,988.97                           | Total              | 47        | 3,530.46                           | 46        | 3,988.97                           |  |  |



Top Ten Institutions by Indicator (USD) and Year on Year Change (%)



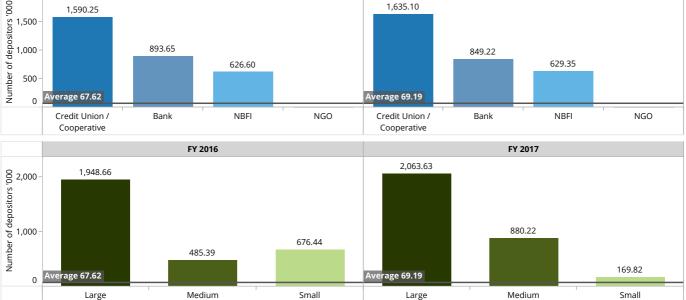
#### Number of depositors



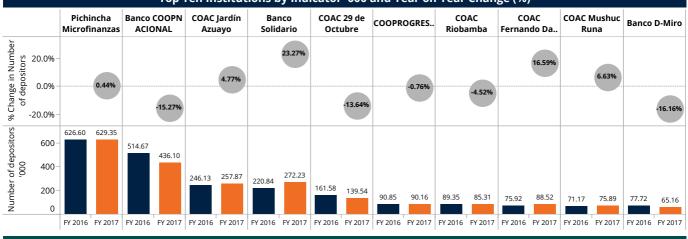
| Ber                        | nchmark b | y legal sta                     | tus       |                                 | Benchmark by scale |           |                              |           |                              |  |
|----------------------------|-----------|---------------------------------|-----------|---------------------------------|--------------------|-----------|------------------------------|-----------|------------------------------|--|
|                            | FY 2      | 2016                            | FY 2      | 017                             | FY 2016            |           |                              | FY 2017   |                              |  |
| Legal Status               | FSP count | Number of<br>depositors<br>'000 | FSP count | Number of<br>depositors<br>'000 | Scale              | FSP count | Number of<br>depositors '000 | FSP count | Number of<br>depositors '000 |  |
| Bank                       | 7         | 893.65                          | 7         | 849.22                          | Large              | 15        | 1,948.66                     | 16        | 2,063.63                     |  |
| Credit Union / Cooperative | 31        | 1,590.25                        | 31        | 1,635.10                        | Medium             | 14        | 485.39                       | 15        | 880.22                       |  |
| NBFI                       | 1         | 626.60                          | 1         | 629.35                          |                    |           |                              |           |                              |  |
| NGO                        | 8         | 0.00                            | 7         | 0.00                            | Small              | 18        | 676.44                       | 15        | 169.82                       |  |
| Total                      | 47        | 3,110.50                        | 46        | 3,113.66                        | Total              | 47        | 3,110.50                     | 46        | 3,113.66                     |  |



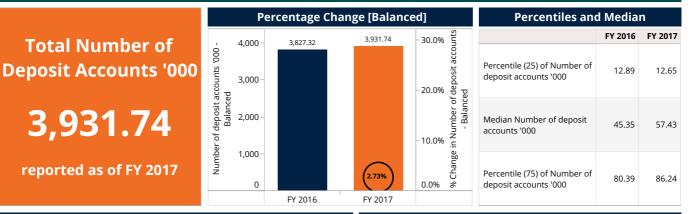
FY 2017



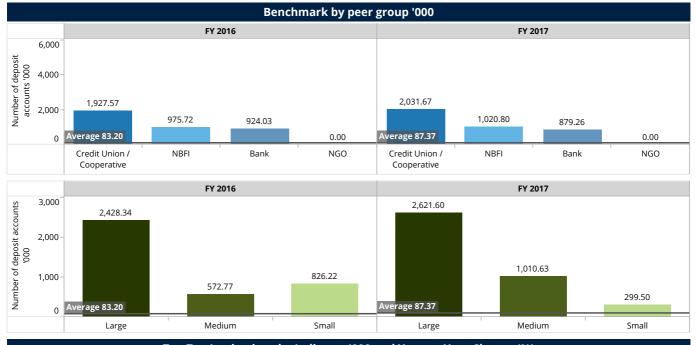
Top Ten Institutions by Indicator '000 and Year on Year Change (%)



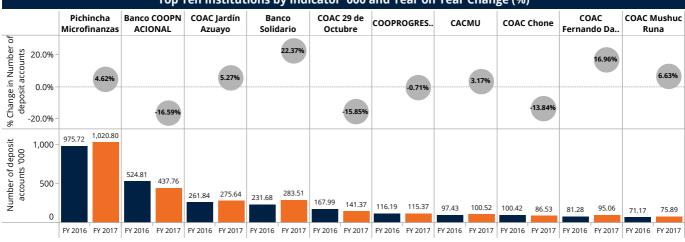
#### Number of deposit accounts



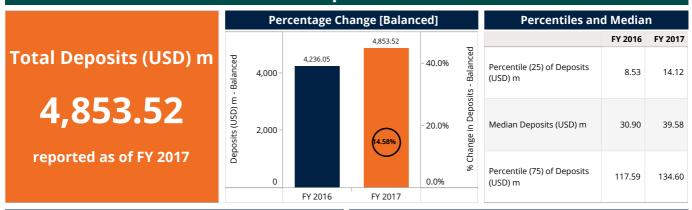
| Be                         | enchmark b | by legal sta                             | tus       |  | Benchmark by scale |           |                                       |           |                                       |  |
|----------------------------|------------|--|-----------|--|--------------------|-----------|---------------------------------------|-----------|---------------------------------------|--|
|                            | FY 2       | 016                                      | FY 2      | 017                                      |                    | FY 2      | 016                                   | FY 2017   |                                       |  |
| Legal Status               | FSP count  | Number of<br>deposit<br>accounts<br>'000 | FSP count | Number of<br>deposit<br>accounts<br>'000 | Scale              | FSP count | Number of<br>deposit<br>accounts '000 | FSP count | Number of<br>deposit<br>accounts '000 |  |
| Bank                       | 7          | 924.03                                   | 7         | 879.26                                   | Large              | 15        | 2,428.34                              | 16        | 2,621.60                              |  |
| Credit Union / Cooperative | 31         | 1,927.57                                 | 31        | 2,031.67                                 | Medium             | 14        | 572.77                                | 15        | 1,010.63                              |  |
| NBFI                       | 1          | 975.72                                   | 1         | 1,020.80                                 |                    |           |                                       |           |                                       |  |
| NGO                        | 8          | 0.00                                     | 7         | 0.00                                     | Small              | 18        | 826.22                                | 15        | 299.50                                |  |
| Total                      | 47         | 3,827.32                                 | 46        | 3,931.74                                 | Total              | 47        | 3,827.32                              | 46        | 3,931.74                              |  |



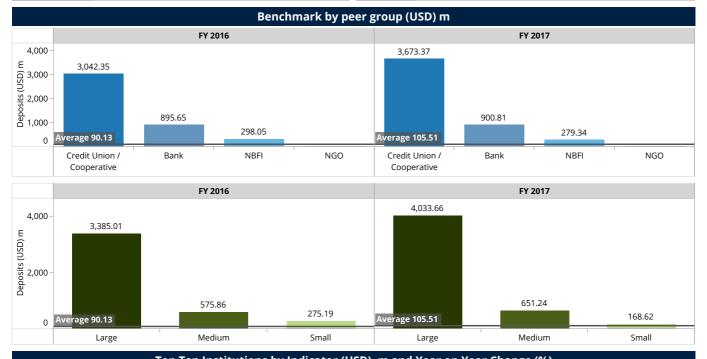
Top Ten Institutions by Indicator '000 and Year on Year Change (%)

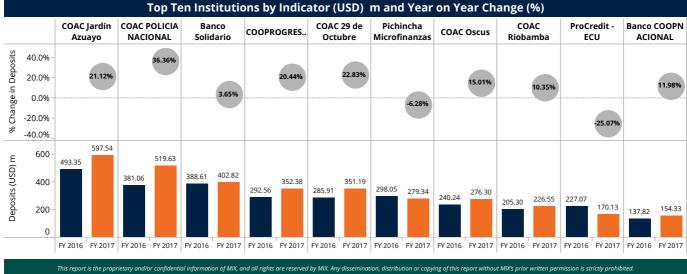


#### Deposits

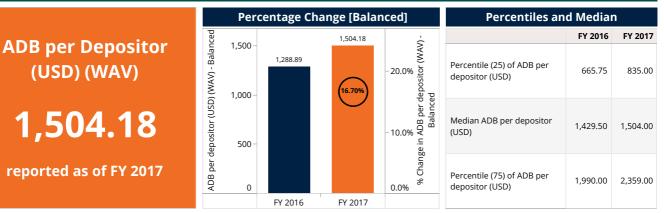


|                    | Benchma   | rk by legal         | status    |                     | Benchmark by scale |           |                     |           |                     |  |
|--------------------|-----------|---------------------|-----------|---------------------|--------------------|-----------|---------------------|-----------|---------------------|--|
|                    | FY 2      | 016                 | FY 2      | 017                 | FY 2016            |           |                     | FY 2017   |                     |  |
| Legal Status       | FSP count | Deposits<br>(USD) m | FSP count | Deposits<br>(USD) m | Scale              | FSP count | Deposits (USD)<br>m | FSP count | Deposits (USD)<br>m |  |
| Bank               | 7         | 895.65              | 7         | 900.81              | Large              | 15        | 3,385.01            | 16        | 4,033.66            |  |
| Credit Union / Coo | 31        | 3,042.35            | 31        | 3,673.37            | Medium             | 14        | 575.86              | 15        | 651.24              |  |
| NBFI               | 1         | 298.05              | 1         | 279.34              |                    |           |                     |           |                     |  |
| NGO                | 8         | 0.00                | 7         | 0.00                | Small              | 18        | 275.19              | 15        | 168.62              |  |
| Total              | 47        | 4,236.05            | 46        | 4,853.52            | Total              | 47        | 4,236.05            | 46        | 4,853.52            |  |

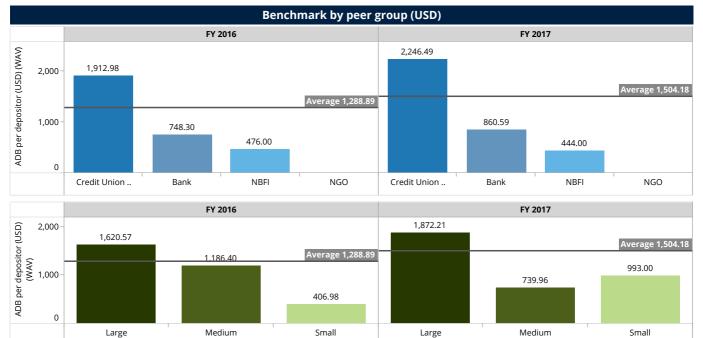


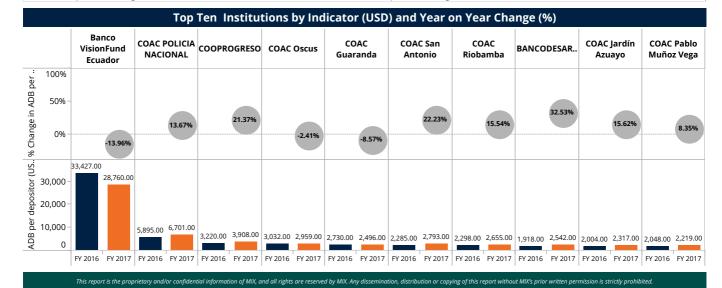


#### Average deposit balance (ADB) per depositor

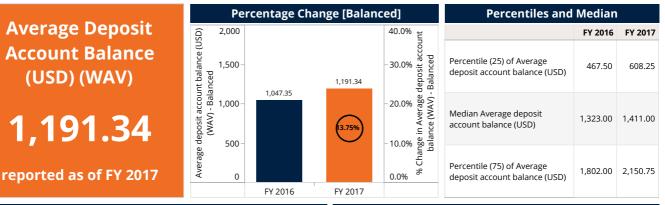


| Ben                        | chmark b  | y legal stat                        | tus       |                                     | Benchmark by scale |           |                                     |           |                                     |  |
|----------------------------|-----------|-------------------------------------|-----------|-------------------------------------|--------------------|-----------|-------------------------------------|-----------|-------------------------------------|--|
|                            | FY 2      | 2016                                | FY 2017   |                                     |                    | FY        | 2016                                | FY 2017   |                                     |  |
| Legal Status               | FSP count | ADB per<br>depositor<br>(USD) (WAV) | FSP count | ADB per<br>depositor<br>(USD) (WAV) | Scale              | FSP count | ADB per<br>depositor (USD)<br>(WAV) | FSP count | ADB per<br>depositor (USD)<br>(WAV) |  |
| Bank                       | 7         | 748.30                              | 7         | 860.59                              | Large              | 15        | 1,620.57                            | 16        | 1,872.21                            |  |
| Credit Union / Cooperative | 31        | 1,912.98                            | 31        | 2,246.49                            | Medium             | 14        | 1,186,40                            | 15        | 739.96                              |  |
| NBFI                       | 1         | 476.00                              | 1         | 444.00                              |                    |           | ,                                   |           |                                     |  |
| NGO                        | 8         |                                     | 7         |                                     | Small              | 18        | 406.98                              | 15        | 993.00                              |  |
| Total                      | 47        | 1,288.89                            | 46        | 1,504.18                            | Total              | 47        | 1,288.89                            | 46        | 1,504.18                            |  |

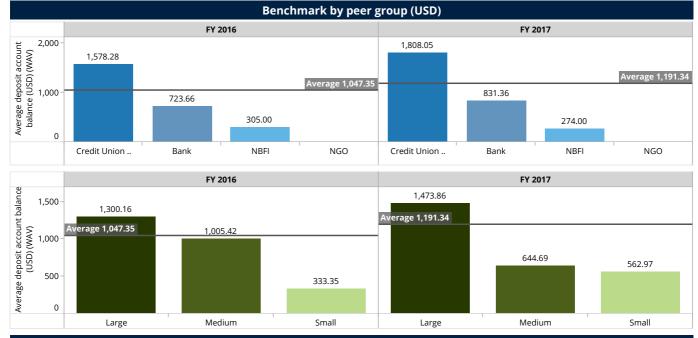




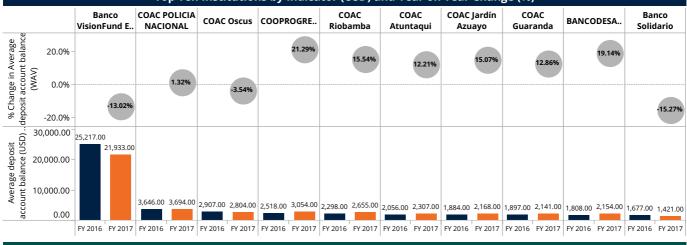
#### Average deposit account balance



| В                          | enchmark  | by legal sta  | itus      |   | Benchmark by scale |           |   |           |   |  |
|----------------------------|-----------|---|-----------|---|--------------------|-----------|---|-----------|---|--|
|                            | FY 2      | 2016  | FY 2      | 017   |                    | FY 2      | 016   | FY 2017   |   |  |
| Legal Status               | FSP count | Average<br>deposit<br>account<br>balance<br>(USD) (WAV) | FSP count | Average<br>deposit<br>account<br>balance<br>(USD) (WAV) | Scale              | FSP count | Average<br>deposit<br>account<br>balance (USD)<br>(WAV) | FSP count | Average<br>deposit<br>account<br>balance (USD)<br>(WAV) |  |
| Bank                       | 7         | 723.66  | 7         | 831.36  | Large              | 15        | 1,300.16  | 16        | 1,473.86  |  |
| Credit Union / Cooperative | 31        | 1,578.28  | 31        | 1,808.05  | Medium             | 14        | 1.005.42  | 15        | 644.69  |  |
| NBFI                       | 1         | 305.00  | 1         | 274.00  |                    | 10        | 222.25  | 45        | 5 60 07   |  |
| NGO                        | 8         |   | 7         |   | Small              | 18        | 333.35  | 15        | 562.97  |  |
| Aggregated                 | 47        | 1,047.35  | 46        | 1,191.34  | Aggregated         | 47        | 1,047.35  | 46        | 1,191.34  |  |



Top Ten Institutions by Indicator (USD) and Year on Year Change (%)

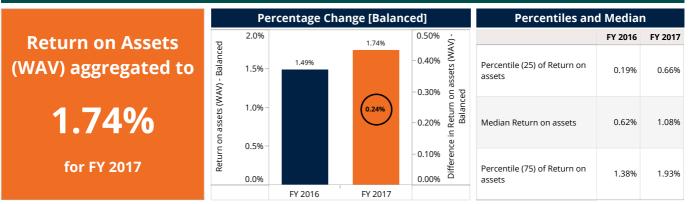


## Financial Performance

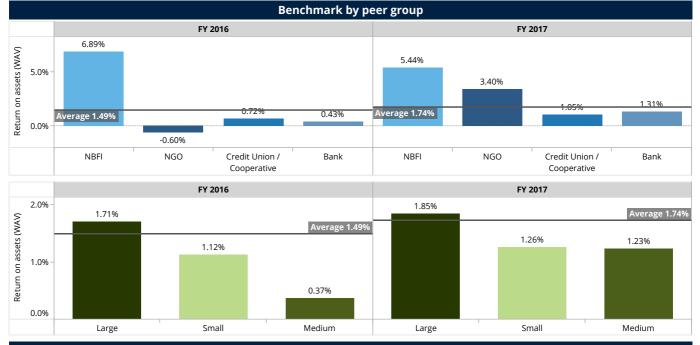


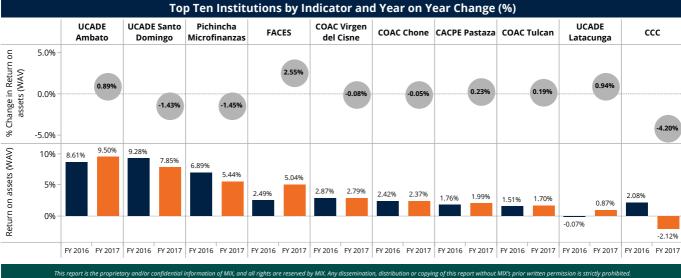
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#### **Return on assets**

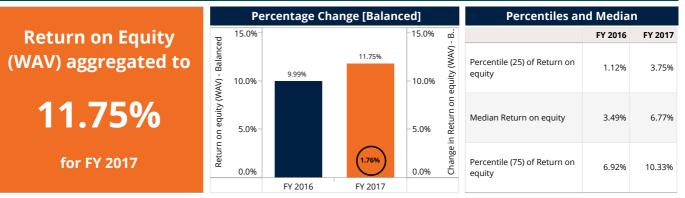


| Bei                        | nchmark b | y legal sta                  | itus      |                              | Benchmark by scale |           |                           |           |                           |  |
|----------------------------|-----------|------------------------------|-----------|------------------------------|--------------------|-----------|---------------------------|-----------|---------------------------|--|
|                            | FY 2      | 2016                         | FY 2      | 017                          | FY 2016            |           |                           | FY 2017   |                           |  |
| Legal Status               | FSP count | Return on<br>assets<br>(WAV) | FSP count | Return on<br>assets<br>(WAV) | Scale              | FSP count | Return on<br>assets (WAV) | FSP count | Return on<br>assets (WAV) |  |
| Bank                       | 7         | 0.43%                        | 7         | 1.31%                        | Large              | 15        | 1.71%                     | 16        | 1.85%                     |  |
| Credit Union / Cooperative | 31        | 0.72%                        | 31        | 1.05%                        | Medium             | 14        | 0.37%                     | 15        | 1.23%                     |  |
| NBFI                       | 1         | 6.89%                        | 1         | 5.44%                        |                    |           |                           |           |                           |  |
| NGO                        | 8         | -0.60%                       | 7         | 3.40%                        | Small              | 18        | 1.12%                     | 15        | 1.26%                     |  |
| Aggregated                 | 47        | 1.49%                        | 46        | 1.74%                        | Aggregated         | 47        | 1.49%                     | 46        | 1.74%                     |  |

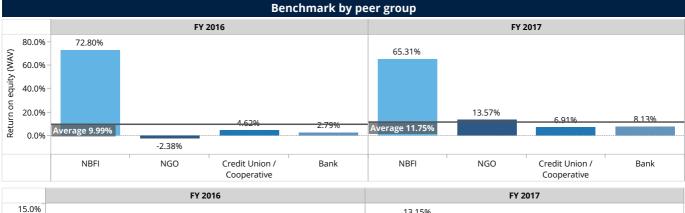


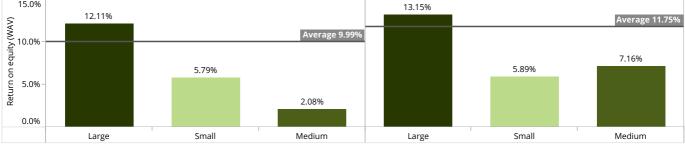


#### **Return on equity**

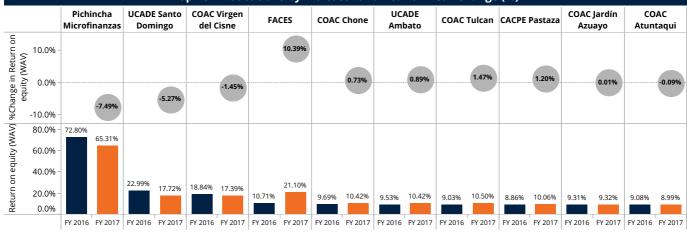


| В                        | enchmark  | by legal st               | atus      |                           | Benchmark by scale |           |                           |           |                           |  |  |
|--------------------------|-----------|---------------------------|-----------|---------------------------|--------------------|-----------|---------------------------|-----------|---------------------------|--|--|
|                          | FY        | 2016                      | FY 2      | 2017                      |                    | FY 2      | 016                       | FY 2017   |                           |  |  |
| Legal Status             | FSP count | Return on<br>equity (WAV) | FSP count | Return on<br>equity (WAV) | Scale              | FSP count | Return on<br>equity (WAV) | FSP count | Return on<br>equity (WAV) |  |  |
| Bank                     | 7         | 2.79%                     | 7         | 8.13%                     | Large              | 15        | 12.11%                    | 16        | 13.15%                    |  |  |
| Credit Union / Cooperati | 31        | 4.62%                     | 31        | 6.91%                     | Medium             | 14        | 2.08%                     | 15        | 7.16%                     |  |  |
| NBFI                     | 1         | 72.80%                    | 1         | 65.31%                    | Weddin             |           |                           |           |                           |  |  |
| NGO                      | 8         | -2.38%                    | 7         | 13.57%                    | Small              | 18        | 5.79%                     | 15        | 5.89%                     |  |  |
| Aggregated               | 47        | 9.99%                     | 46        | 11.75%                    | Aggregated         | 47        | 9.99%                     | 46        | 11.75%                    |  |  |

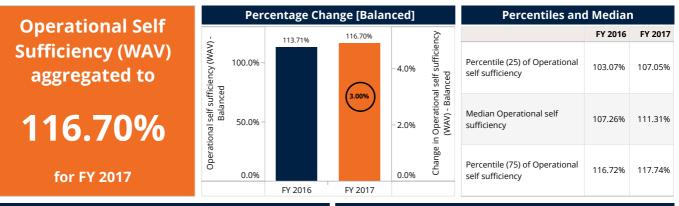




Top Ten Institutions by Indicator and Year on Year Change (%)

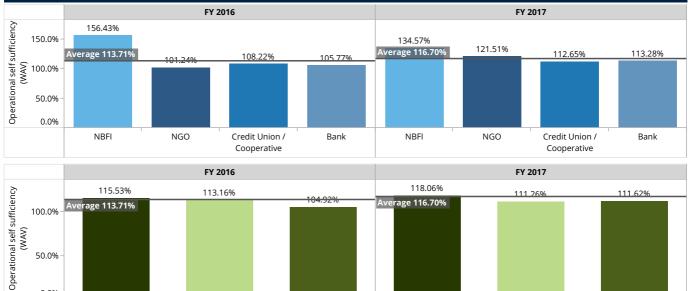


#### **Operating self sufficiency (OSS)**



|              | Bench     | nmark by lega                            | al status |  | Benchmark by scale |           |  |           |  |  |
|--------------|-----------|--|-----------|--|--------------------|-----------|--|-----------|--|--|
|              | FY 2      | 2016                                     | FY 2      | 2017                                     |                    | FY 2      | 2016                                     | FY 2017   |  |  |
| Legal Status | FSP count | Operational<br>self sufficiency<br>(WAV) | FSP count | Operational<br>self sufficiency<br>(WAV) | Scale              | FSP count | Operational<br>self sufficiency<br>(WAV) | FSP count | Operational<br>self sufficiency<br>(WAV) |  |
| Bank         | 7         | 105.77%                                  | 7         | 113.28%                                  | Large              | 15        | 115.53%                                  | 16        | 118.06%                                  |  |
| Credit Union | 31        | 108.22%                                  | 31        | 112.65%                                  | Medium             | 14        | 104.92%                                  | 15        | 111.62%                                  |  |
| NBFI         | 1         | 156.43%                                  | 1         | 134.57%                                  |                    |           |  |           |  |  |
| NGO          | 8         | 101.24%                                  | 7         | 121.51%                                  | Small              | 18        | 113.16%                                  | 15        | 111.26%                                  |  |
| Aggregated   | 47        | 113.71%                                  | 46        | 116.70%                                  | Aggregated         | 47        | 113.71%                                  | 46        | 116.70%                                  |  |

Benchmark by peer group

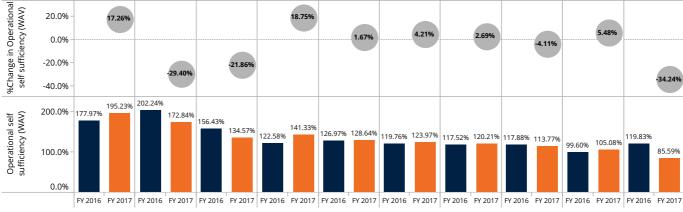




20.0%

UCADE UCADE Santo Pichincha CACPE Banco COOPN UCADE FACES COAC Chone COAC Tulcan Ambato Domingo Microfinanzas Pastaza ACIONAL Latacunga 18.75% 17.26%

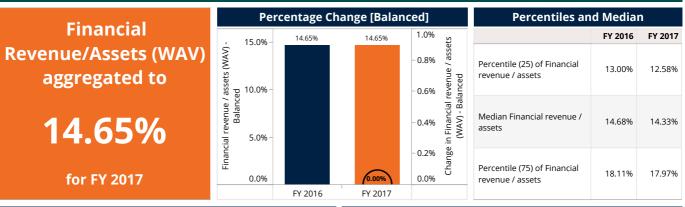
ccc



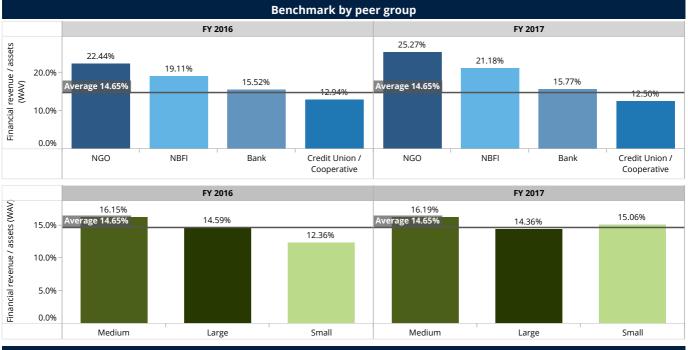
## Revenue & Expenses



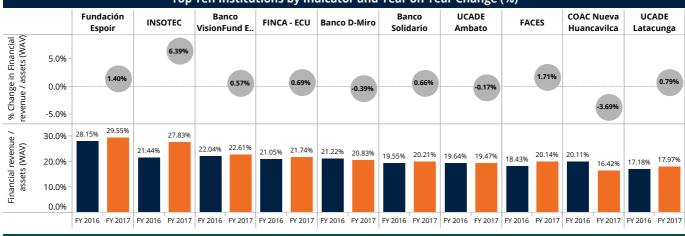
#### Financial revenue by assets



|                       | Benchmar  | k by legal s                           | tatus     |  | Benchmark by scale |           |  |           |  |  |
|-----------------------|-----------|--|-----------|--|--------------------|-----------|--|-----------|--|--|
|                       | FY 2016   |  | FY 2017   |  |                    | FY 2016   |  | FY 2017   |  |  |
| Legal Status          | FSP count | Financial<br>revenue /<br>assets (WAV) | FSP count | Financial<br>revenue /<br>assets (WAV) | Scale              | FSP count | Financial<br>revenue /<br>assets (WAV) | FSP count | Financial<br>revenue /<br>assets (WAV) |  |
| Bank                  | 7         | 15.52%                                 | 7         | 15.77%                                 | Large              | 15        | 14.59%                                 | 16        | 14.36%                                 |  |
| Credit Union / Cooper | 31        | 12.94%                                 | 31        | 12.50%                                 | Medium             | 14        | 16.15%                                 | 15        | 16.19%                                 |  |
| NBFI                  | 1         | 19.11%                                 | 1         | 21.18%                                 |                    |           |  |           |  |  |
| NGO                   | 8         | 22.44%                                 | 7         | 25.27%                                 | Small              | 18        | 12.36%                                 | 15        | 15.06%                                 |  |
| Aggregated            | 47        | 14.65%                                 | 46        | 14.65%                                 | Aggregated         | 47        | 14.65%                                 | 46        | 14.65%                                 |  |

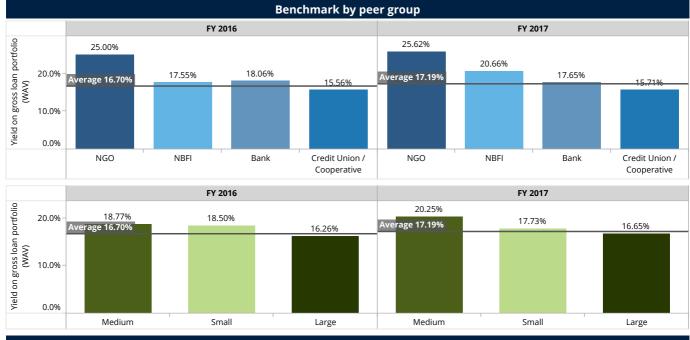


Top Ten Institutions by Indicator and Year on Year Change (%)

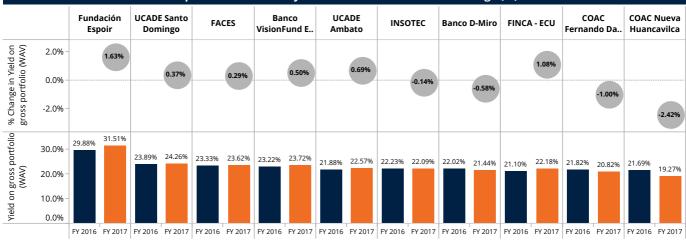


#### Yield on gross loan portfolio Percentage Change [Balanced] Percentiles and Median 20.0% .0% FY 2016 FY 2017 Yield on GLP (WAV) 17.19% Yield on gross loan portfolio (WAV) -Balanced 16.70% Percentile (25) of Yield on aggregated to 15.0% gross loan portfolio 15.64% 15.43% (nominal) 10.0% 0.49% 17.19% Median Yield on gross loan 17.32% 17.41% portfolio (nominal) 5.0% Percentile (75) of Yield on for FY 2017 gross loan portfolio 19.74% 20.26% 0.0% 0.0% (nominal) FY 2016 FY 2017

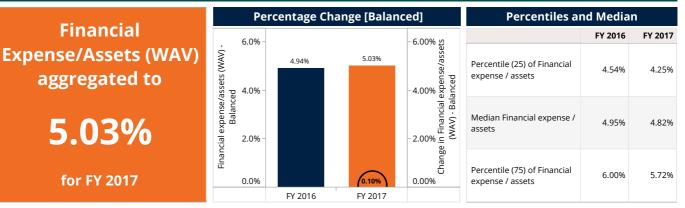
|                    | Benchma   | rk by legal s                             | status    |   | Benchmark by scale |           |   |           |   |  |
|--------------------|-----------|---|-----------|---|--------------------|-----------|---|-----------|---|--|
|                    | FY 2016   |   | FY 2017   |   |                    | FY 2016   |   | FY 2017   |   |  |
| Legal Status       | FSP count | Yield on gross<br>loan portfolio<br>(WAV) | FSP count | Yield on gross<br>loan portfolio<br>(WAV) | Scale              | FSP count | Yield on gross<br>loan portfolio<br>(WAV) | FSP count | Yield on gross<br>Ioan portfolio<br>(WAV) |  |
| Bank               | 7         | 18.06%                                    | 7         | 17.65%                                    | Large              | 15        | 16.26%                                    | 16        | 16.65%                                    |  |
| Credit Union / Coo | 31        | 15.56%                                    | 31        | 15.71%                                    | Medium             | 14        | 18.77%                                    | 15        | 20.25%                                    |  |
| NBFI               | 1         | 17.55%                                    | 1         | 20.66%                                    |                    |           |   |           |   |  |
| NGO                | 8         | 25.00%                                    | 7         | 25.62%                                    | Small              | 18        | 18.50%                                    | 15        | 17.73%                                    |  |
| Aggregated         | 47        | 16.70%                                    | 46        | 17.19%                                    | Aggregated         | 47        | 16.70%                                    | 46        | 17.19%                                    |  |



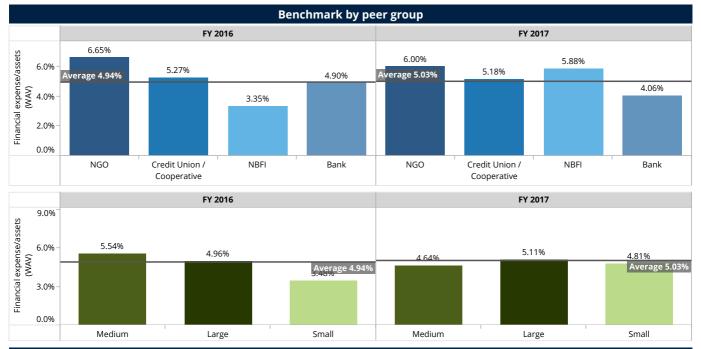
Top Ten Institutions by Indicator and Year on Year Change (%)



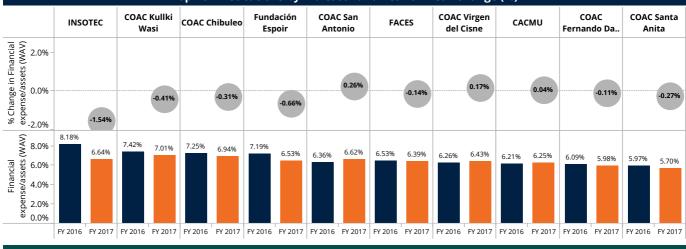
## Financial expense by assets



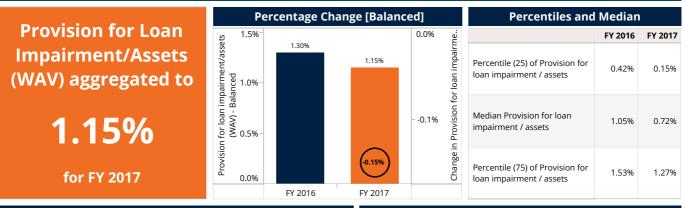
|                   | Benchma   | ark by legal                          | status    |                                       | Benchmark by scale |           |                                      |           |                                      |  |
|-------------------|-----------|---------------------------------------|-----------|---------------------------------------|--------------------|-----------|--------------------------------------|-----------|--------------------------------------|--|
|                   | FY 2016   |                                       | FY 2017   |                                       |                    | FY 2      | 2016                                 | FY 2017   |                                      |  |
| Legal Status      | FSP count | Financial<br>expense/<br>assets (WAV) | FSP count | Financial<br>expense/<br>assets (WAV) | Scale              | FSP count | Financial<br>expense/assets<br>(WAV) | FSP count | Financial<br>expense/assets<br>(WAV) |  |
| Bank              | 7         | 4.90%                                 | 7         | 4.06%                                 | Large              | 15        | 4.96%                                | 16        | 5.11%                                |  |
| Credit Union / Co | 31        | 5.27%                                 | 31        | 5.18%                                 | Medium             | 14        | 5.54%                                | 15        | 4.64%                                |  |
| NBFI              | 1         | 3.35%                                 | 1         | 5.88%                                 |                    |           |                                      |           |                                      |  |
| NGO               | 8         | 6.65%                                 | 7         | 6.00%                                 | Small              | 18        | 3.48%                                | 15        | 4.81%                                |  |
| Aggregated        | 47        | 4.94%                                 | 46        | 5.03%                                 | Aggregated         | 47        | 4.94%                                | 46        | 5.03%                                |  |



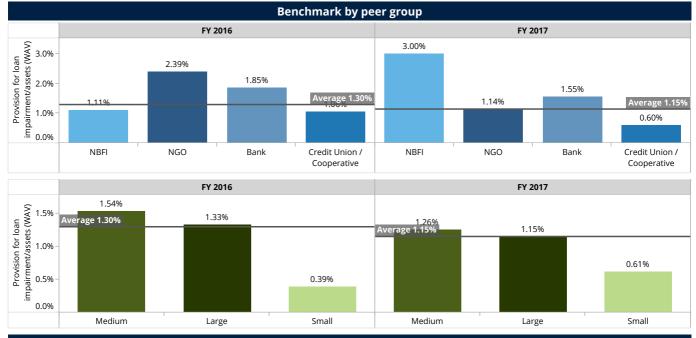
Top Ten Institutions by Indicator and Year on Year Change (%)



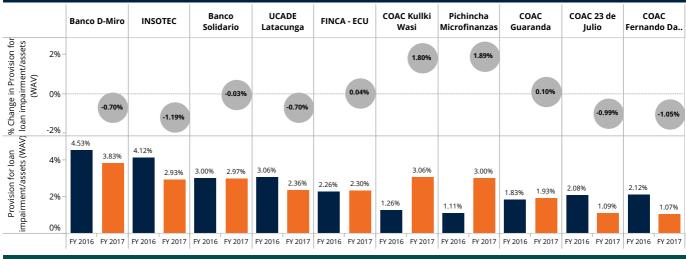
#### Provision for loan impairment by assets



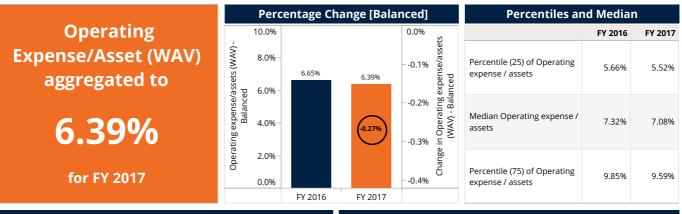
|                          | Benchmark | by legal sta   | atus      | Benchmark by scale                                   |            |           |  |           |  |
|--------------------------|-----------|--|-----------|--|------------|-----------|--|-----------|--|
|                          | FY 2      | 2016   | FY 2017   |  |            | FY 2016   |  | FY 2017   |  |
| Legal Status             | FSP count | Provision for<br>loan<br>impairment/<br>assets (WAV) | FSP count | Provision for<br>loan<br>impairment/<br>assets (WAV) | Scale      | FSP count | Provision for<br>loan<br>impairment/<br>assets (WAV) | FSP count | Provision for<br>loan<br>impairment/<br>assets (WAV) |
| Bank                     | 7         | 1.85%  | 7         | 1.55%  | Large      | 15        | 1.33%  | 16        | 1.15%  |
| Credit Union / Cooperati | 31        | 1.06%  | 31        | 0.60%  | Medium     | 14        | 1.54%  | 15        | 1.26%  |
| NBFI                     | 1         | 1.11%  | 1         | 3.00%  |            | 10        | 0.000  | 45        | 0.6404   |
| NGO                      | 8         | 2.39%  | 7         | 1.14%  | Small      | 18        | 0.39%  | 15        | 0.61%  |
| Aggregated               | 47        | 1.30%  | 46        | 1.15%  | Aggregated | 47        | 1.30%  | 46        | 1.15%  |



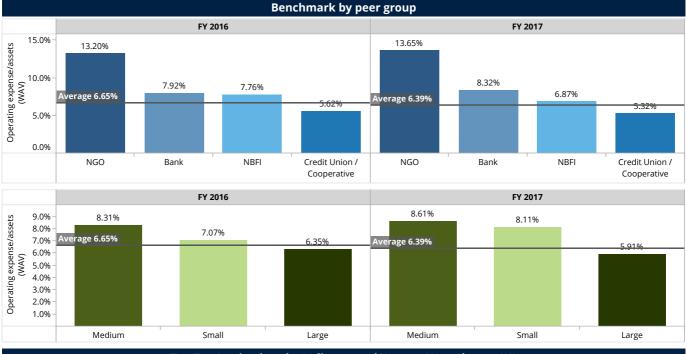
Top Ten Institutions by Indicator and Year on Year Change (%)



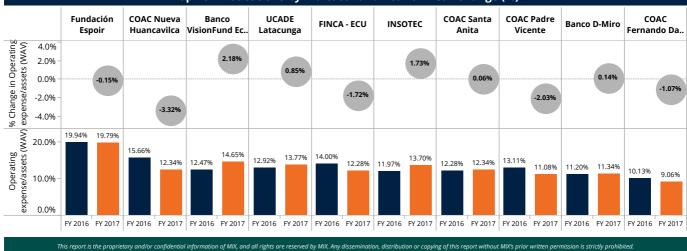
#### **Operating expenses by assets**



|                    | Benchma         | rk by legal                           | status    |                                       | Benchmark by scale |             |                                      |             |                                      |  |
|--------------------|-----------------|---------------------------------------|-----------|---------------------------------------|--------------------|-------------|--------------------------------------|-------------|--------------------------------------|--|
|                    | FY 2016 FY 2017 |                                       |           | FY 2                                  | 2016               | FY 2017     |                                      |             |                                      |  |
| Legal Status       | FSP count       | Operating<br>expense/<br>assets (WAV) | FSP count | Operating<br>expense/<br>assets (WAV) | Scale              | Count of ID | Operating<br>expense/assets<br>(WAV) | Count of ID | Operating<br>expense/assets<br>(WAV) |  |
| Bank               | 7               | 7.92%                                 | 7         | 8.32%                                 | Large              | 15          | 6.35%                                | 16          | 5.91%                                |  |
| Credit Union / Coo | 31              | 5.62%                                 | 31        | 5.32%                                 | Medium             | 14          | 8.31%                                | 15          | 8.61%                                |  |
| NBFI               | 1               | 7.76%                                 | 1         | 6.87%                                 |                    |             |                                      |             |                                      |  |
| NGO                | 8               | 13.20%                                | 7         | 13.65%                                | Small              | 18          | 7.07%                                | 15          | 8.11%                                |  |
| Aggregated         | 47              | 6.65%                                 | 46        | 6.39%                                 | Aggregated         | 47          | 6.65%                                | 46          | 6.39%                                |  |

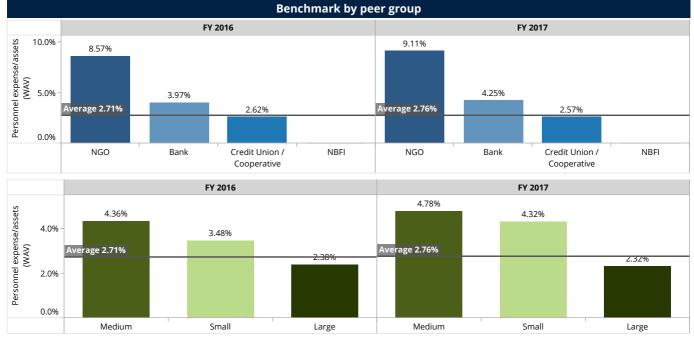


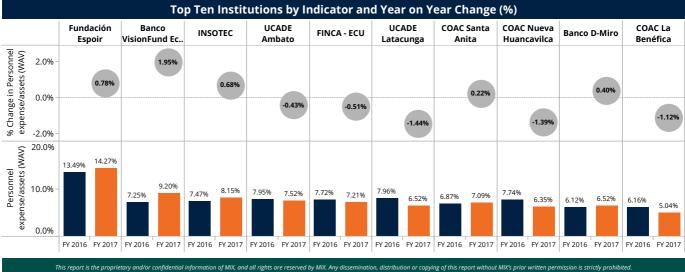
Top Ten Institutions by Indicator and Year on Year Change (%)



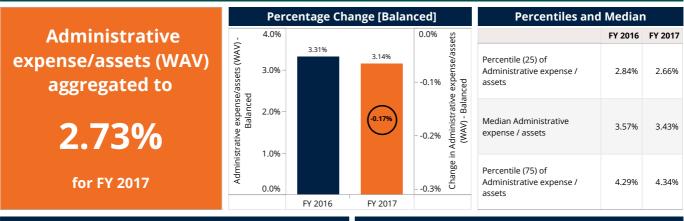
#### Personnel expenses by assets Percentage Change [Balanced] **Percentiles and Median** Personnel FY 2016 FY 2017 in Personnel expense/assets 6.0% 6.0% Personnel expense/assets (WAV) -**Expense/Asset (WAV)** Percentile (25) of Personnel 2.82% 2.74% expense / assets (WAV) - Balanced aggregated to 4.0% 4.0% Balanced 3.16% 3.17% 2.76% Median Personnel expense / 3 71% 3 5 3 % assets 2.0% 2.0% Change Percentile (75) of Personnel for FY 2017 5.54% 5.04% 0.0% 0.01% 0.0% expense / assets FY 2016 FY 2017

|                   | Benchm    | ark by legal                          | status    |                                       | Benchmark by scale |           |                                      |           |                                      |  |
|-------------------|-----------|---------------------------------------|-----------|---------------------------------------|--------------------|-----------|--------------------------------------|-----------|--------------------------------------|--|
|                   | FY 2      | 016                                   | FY 2      | 017                                   | FY 2016            |           |                                      | FY 2017   |                                      |  |
| Legal Status      | FSP count | Personnel<br>expense/<br>assets (WAV) | FSP count | Personnel<br>expense/<br>assets (WAV) | Scale              | FSP count | Personnel<br>expense/assets<br>(WAV) | FSP count | Personnel<br>expense/assets<br>(WAV) |  |
| Bank              | 7         | 3.97%                                 | 7         | 4.25%                                 | Large              | 15        | 2.38%                                | 16        | 2.32%                                |  |
| Credit Union / Co | 31        | 2.62%                                 | 31        | 2.57%                                 | Medium             | 14        | 4.36%                                | 15        | 4.78%                                |  |
| NBFI              | 1         |                                       | 1         |                                       |                    |           |                                      |           |                                      |  |
| NGO               | 8         | 8.57%                                 | 7         | 9.11%                                 | Small              | 18        | 3.48%                                | 15        | 4.32%                                |  |
| Aggregated        | 47        | 2.71%                                 | 46        | 2.76%                                 | Aggregated         | 47        | 2.71%                                | 46        | 2.76%                                |  |

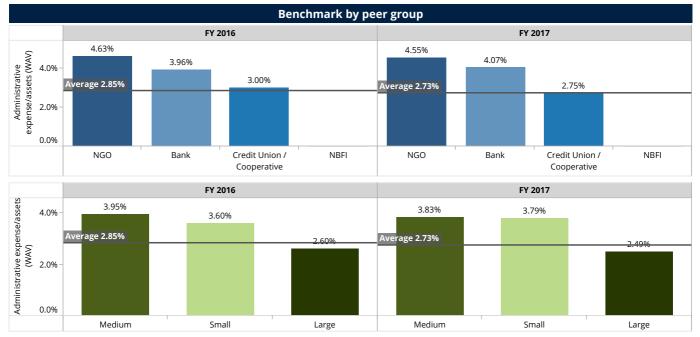




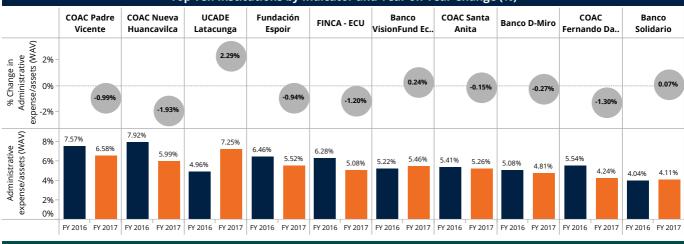
#### Administrative expense by assets



|              | Benc      | hmark by leg                              | al status |   | Benchmark by scale |           |   |           |  |  |
|--------------|-----------|---|-----------|---|--------------------|-----------|---|-----------|--|--|
|              | FY 2      | 016                                       | FY 2      | 2017                                      |                    | FY        | 2016                                      | FY 2017   |  |  |
| Legal Status | FSP count | Administrative<br>expense/assets<br>(WAV) | FSP count | Administrative<br>expense/assets<br>(WAV) | Scale              | FSP count | Administrative<br>expense/assets<br>(WAV) | FSP count | Administrative<br>expense/<br>assets (WAV) |  |
| Bank         | 7         | 3.96%                                     | 7         | 4.07%                                     | Large              | 15        | 2.60%                                     | 16        | 2.49%                                      |  |
| Credit Unio  | 31        | 3.00%                                     | 31        | 2.75%                                     | Medium             | 14        | 3.95%                                     | 15        | 3.83%                                      |  |
| NBFI         | 1         |   | 1         |   |                    |           |   |           |  |  |
| NGO          | 8         | 4.63%                                     | 7         | 4.55%                                     | Small              | 18        | 3.60%                                     | 15        | 3.79%                                      |  |
| Aggregated   | 47        | 2.85%                                     | 46        | 2.73%                                     | Aggregated         | 47        | 2.85%                                     | 46        | 2.73%                                      |  |



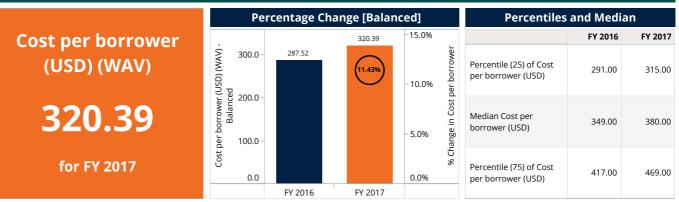
Top Ten Institutions by Indicator and Year on Year Change (%)



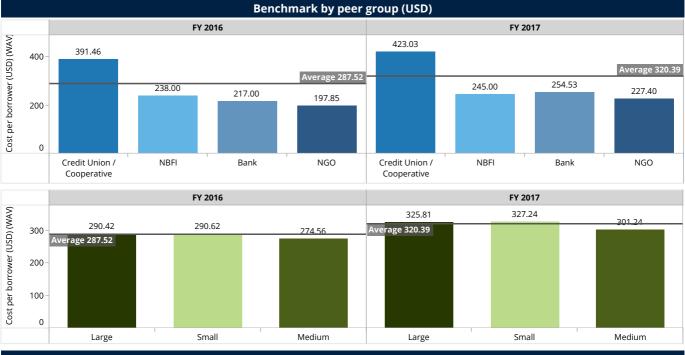
## Productivity & Efficiency



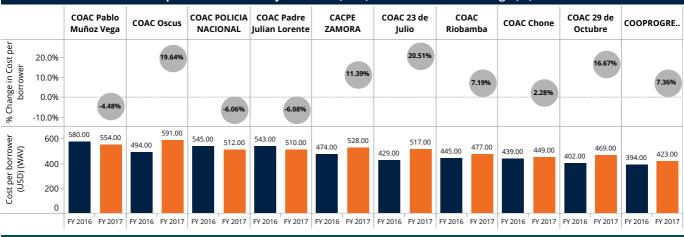
#### Cost per borrower



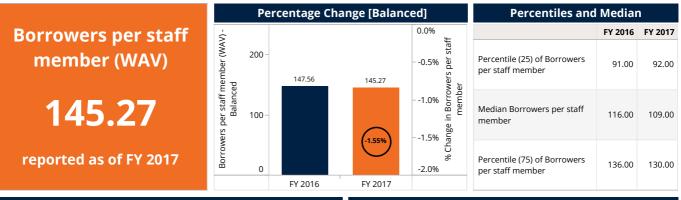
|                          | Benchmark | by legal sta                        | atus      |                                     | Benchmark by scale |           |                                     |           |                                     |
|--------------------------|-----------|-------------------------------------|-----------|-------------------------------------|--------------------|-----------|-------------------------------------|-----------|-------------------------------------|
|                          | FY 2      | 016                                 | FY 2      | 017                                 |                    | FY 2      | 016                                 | FY 2017   |                                     |
| Legal Status             | FSP count | Cost per<br>borrower<br>(USD) (WAV) | FSP count | Cost per<br>borrower<br>(USD) (WAV) | Scale              | FSP count | Cost per<br>borrower<br>(USD) (WAV) | FSP count | Cost per<br>borrower<br>(USD) (WAV) |
| Bank                     | 7         | 217.00                              | 7         | 254.53                              | Large              | 15        | 290.42                              | 16        | 325.81                              |
| Credit Union / Cooperati | 31        | 391.46                              | 31        | 423.03                              | Medium             | 14        | 274.56                              | 15        | 301.24                              |
| NBFI                     | 1         | 238.00                              | 1         | 245.00                              |                    |           |                                     |           |                                     |
| NGO                      | 8         | 197.85                              | 7         | 227.40                              | Small              | 18        | 290.62                              | 15        | 327.24                              |
| Aggregated               | 47        | 287.52                              | 46        | 320.39                              | Aggregated         | 47        | 287.52                              | 46        | 320.39                              |



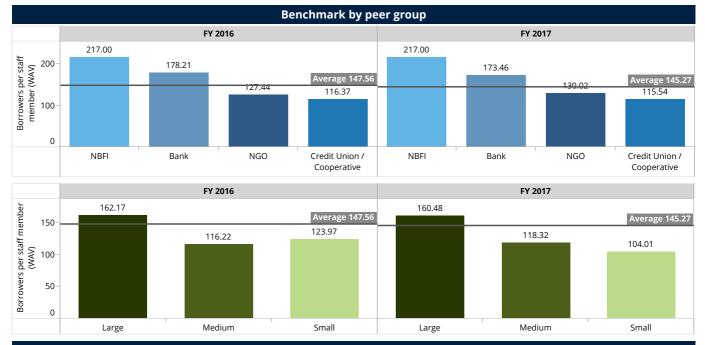
Top Ten Institutions by Indicator (USD) and Year on Year Change (%)



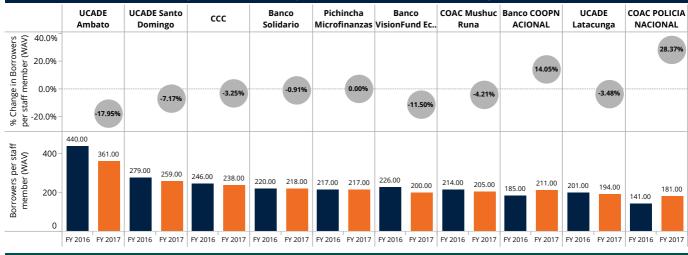
#### Borrower per staff member



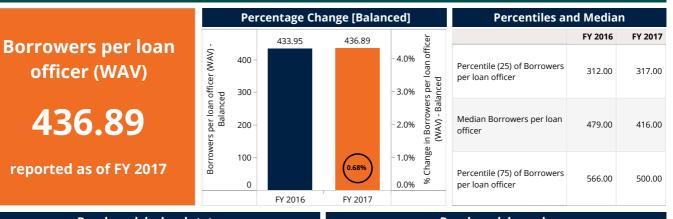
|                   | Benchm    | ark by legal                           | status    |  | Benchmark by scale |           |  |           |  |  |
|-------------------|-----------|--|-----------|--|--------------------|-----------|--|-----------|--|--|
|                   | FY 2      | 2016                                   | FY 2017   |  |                    | FY 2      | 2016                                   | FY 2017   |  |  |
| Legal Status      | FSP count | Borrowers per<br>staff member<br>(WAV) | FSP count | Borrowers per<br>staff member<br>(WAV) | Scale              | FSP count | Borrowers per<br>staff member<br>(WAV) | FSP count | Borrowers per<br>staff member<br>(WAV) |  |
| Bank              | 7         | 178.21                                 | 7         | 173.46                                 | Large              | 15        | 162.17                                 | 16        | 160.48                                 |  |
| Credit Union / Co | 31        | 116.37                                 | 31        | 115.54                                 | Medium             | 14        | 116.22                                 | 15        | 118.32                                 |  |
| NBFI              | 1         | 217.00                                 | 1         | 217.00                                 |                    |           |  |           |  |  |
| NGO               | 8         | 127.44                                 | 7         | 130.02                                 | Small              | 18        | 123.97                                 | 15        | 104.01                                 |  |
| Aggregated        | 47        | 147.56                                 | 46        | 145.27                                 | Aggregated         | 47        | 147.56                                 | 46        | 145.27                                 |  |



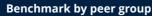
Top Ten Institutions by Indicator and Year on Year Change (%)

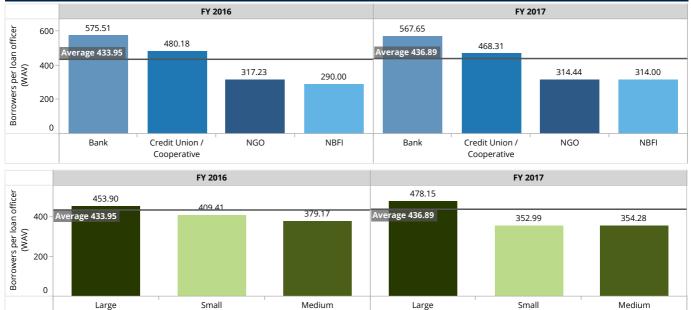


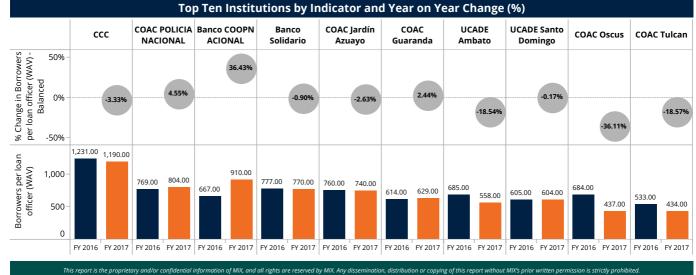
#### Borrower per loan officer



|                     | Benchma   | rk by legal s                          | tatus     |  | Benchmark by scale |           |  |           |  |  |
|---------------------|-----------|--|-----------|--|--------------------|-----------|--|-----------|--|--|
|                     | FY 2      | 2016                                   | FY 2      | 2017                                   |                    | FY 2      | 016                                    | FY 2017   |  |  |
| Legal Status        | FSP count | Borrowers<br>per loan<br>officer (WAV) | FSP count | Borrowers<br>per loan<br>officer (WAV) | Scale              | FSP count | Borrowers per<br>loan officer<br>(WAV) | FSP count | Borrowers per<br>loan officer<br>(WAV) |  |
| Bank                | 7         | 575.51                                 | 7         | 567.65                                 | Large              | 15        | 453.90                                 | 16        | 478.15                                 |  |
| Credit Union / Coop | 31        | 480.18                                 | 31        | 468.31                                 | Medium             | 14        | 379.17                                 | 15        | 354.28                                 |  |
| NBFI                | 1         | 290.00                                 | 1         | 314.00                                 |                    |           |  |           |  |  |
| NGO                 | 8         | 317.23                                 | 7         | 314.44                                 | Small              | 18        | 409.41                                 | 15        | 352.99                                 |  |
| Aggregated          | 47        | 433.95                                 | 46        | 436.89                                 | Aggregated         | 47        | 433.95                                 | 46        | 436.89                                 |  |





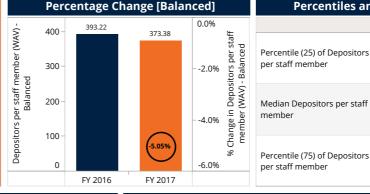


# Depositors per staff member Percentage Change [Balanced] Percentiles and Median 39322 0.0% FY 2016

Depositors per staff member (WAV)

334.15

reported as of FY 2017



FY 2017

200.00

284.00

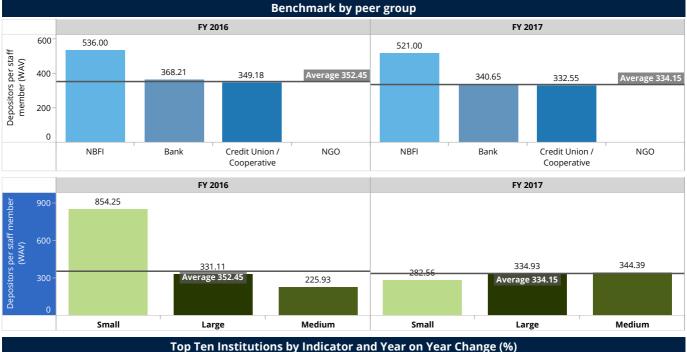
385.00

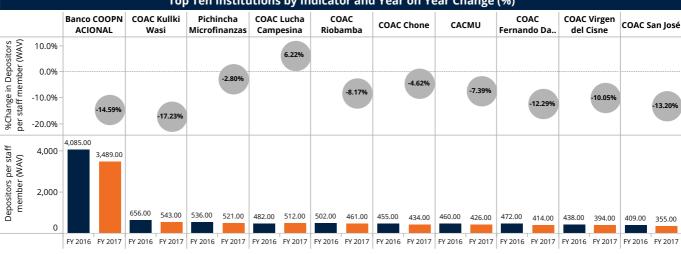
179.00

307.00

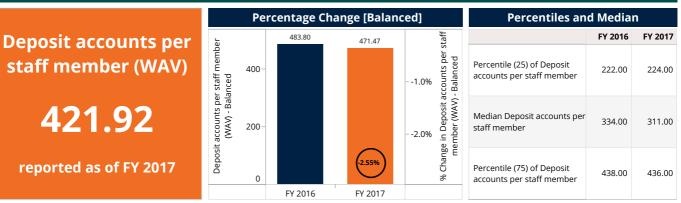
393.00

|                | Benchn    | nark by lega                            | status    |   | Benchmark by scale |           |   |           |   |  |
|----------------|-----------|---|-----------|---|--------------------|-----------|---|-----------|---|--|
|                | FY 2      | 2016                                    | FY 2      | 2017                                    |                    | FY 2      | 2016                                    | FY 2      | 2017                                    |  |
| Legal Status   | FSP count | Depositors per<br>staff member<br>(WAV) | FSP count | Depositors per<br>staff member<br>(WAV) | Scale              | FSP count | Depositors per<br>staff member<br>(WAV) | FSP count | Depositors per<br>staff member<br>(WAV) |  |
| Bank           | 7         | 368.21                                  | 7         | 340.65                                  | Large              | 15        | 331.11                                  | 16        | 334.93                                  |  |
| Credit Union / | 31        | 349.18                                  | 31        | 332.55                                  | Medium             | 14        | 225.93                                  | 15        | 344.39                                  |  |
| NBFI           | 1         | 536.00                                  | 1         | 521.00                                  | meanann            |           |   |           |   |  |
| NGO            | 8         | 0.00                                    | 7         | 0.00                                    | Small              | 18        | 854.25                                  | 15        | 282.56                                  |  |
| Aggregated     | 47        | 352.45                                  | 46        | 334.15                                  | Aggregated         | 47        | 352.45                                  | 46        | 334.15                                  |  |

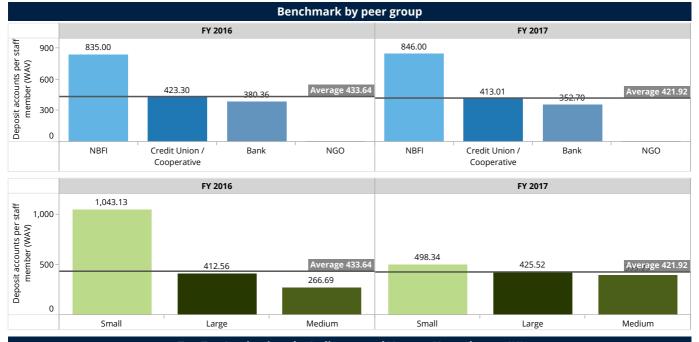




#### Deposit accounts per staff member

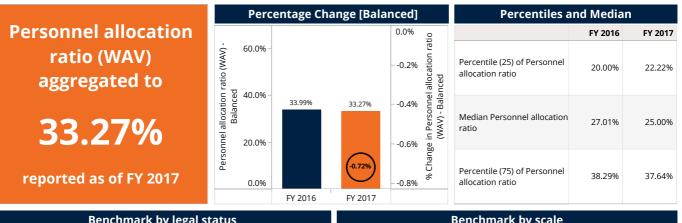


|              | Bench     | nmark by lega                                    | l status  |  | Benchmark by scale |           |  |           |  |  |
|--------------|-----------|--|-----------|--|--------------------|-----------|--|-----------|--|--|
|              | FY 2      | 016  | FY 2      | 017  | FY 2016            |           |  | FY 2017   |  |  |
| Legal Status | FSP count | Deposit<br>accounts per<br>staff member<br>(WAV) | FSP count | Deposit<br>accounts per<br>staff member<br>(WAV) | Scale              | FSP count | Deposit<br>accounts per<br>staff member<br>(WAV) | FSP count | Deposit<br>accounts per<br>staff member<br>(WAV) |  |
| Bank         | 7         | 380.36   | 7         | 352.70   | Large              | 15        | 412.56   | 16        | 425.52   |  |
| Credit Union | 31        | 423.30   | 31        | 413.01   | Medium             | 14        | 266.69   | 15        | 395.29   |  |
| NBFI         | 1         | 835.00   | 1         | 846.00   |                    |           |  |           |  |  |
| NGO          | 8         | 0.00   | 7         | 0.00   | Small              | 18        | 1,043.13   | 15        | 498.34   |  |
| Aggregated   | 47        | 433.64   | 46        | 421.92   | Aggregated         | 47        | 433.64   | 46        | 421.92   |  |

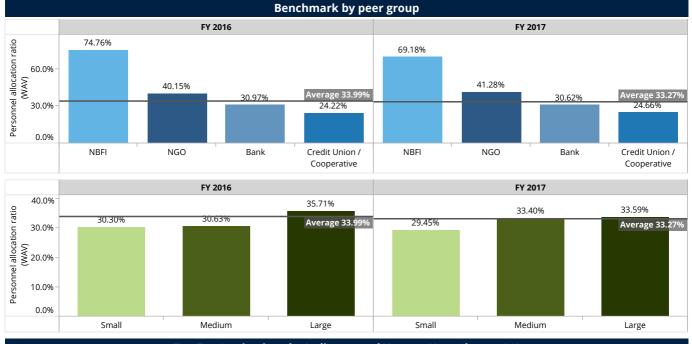


Top Ten Institutions by Indicator and Year on Year Change (%) COAC Kullki Banco COOPN COAC Lucha Pichincha COAC La COAC Pablo COAC САСМИ COAC San José **COAC** Chone ACIONAL Campesina Microfinanzas Wasi Benéfica Muñoz Vega Chibuleo 6.73% % Change in Deposit accounts per staff member (WAV) 4.69% 1 32% 0.57% -0.46% 0% -7.29% -15 92% -17.909 -20% -31.74% -35.77% -40% 4,165.00 Deposit accounts per staff member (WAV) 4,000 3,502.00 1,838.00 1,704.00 2,000 1,240.00 983.00 1,018.00 921.00 835.00 846.00 780.00 682.00 714.00 525.00 501.00 528.00 438.00 436.00 334.00 228.00 0 FY 2016 FY 2017 FY 2016 FY 2017

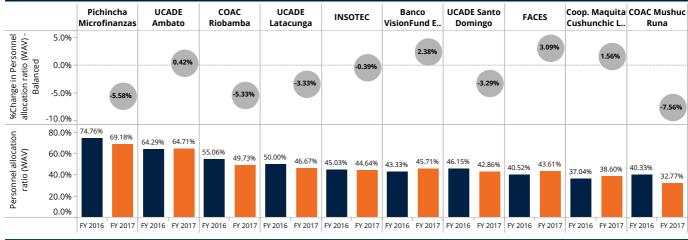
#### Personnel allocation ratio



| Ben                        | chmark by | y legal sta                            | tus       |  | Benchmark by scale |           |  |           |  |  |
|----------------------------|-----------|--|-----------|--|--------------------|-----------|--|-----------|--|--|
|                            | FY 2      | 2016                                   | FY 2      | 2017                                   |                    | FY 2      | 2016                                   | FY 2      | 2017                                   |  |
| Legal Status               | FSP count | Personnel<br>allocation<br>ratio (WAV) | FSP count | Personnel<br>allocation<br>ratio (WAV) | Scale              | FSP count | Personnel<br>allocation ratio<br>(WAV) | FSP count | Personnel<br>allocation ratio<br>(WAV) |  |
| Bank                       | 7         | 30.97%                                 | 7         | 30.62%                                 | Large              | 15        | 35.71%                                 | 16        | 33.59%                                 |  |
| Credit Union / Cooperative | 31        | 24.22%                                 | 31        | 24.66%                                 | Medium             | 14        | 30.63%                                 | 15        | 33.40%                                 |  |
| NBFI                       | 1         | 74.76%                                 | 1         | 69.18%                                 |                    |           |  |           |  |  |
| NGO                        | 8         | 40.15%                                 | 7         | 41.28%                                 | Small              | 18        | 30.30%                                 | 15        | 29.45%                                 |  |
| Aggregated                 | 47        | 33.99%                                 | 46        | 33.27%                                 | Aggregated         | 47        | 33.99%                                 | 46        | 33.27%                                 |  |



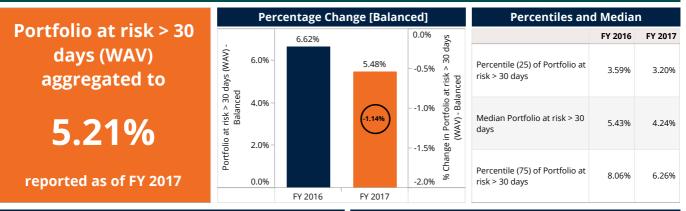




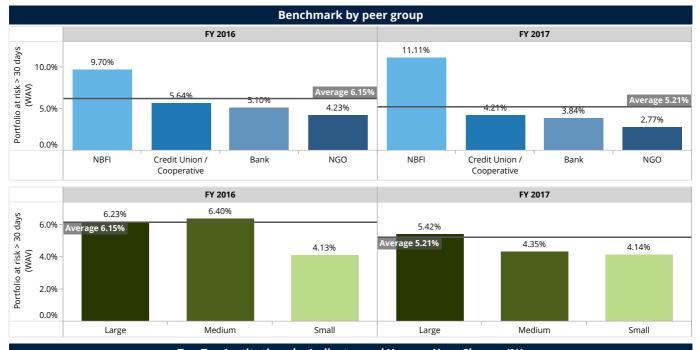
## Risk & Liquidity



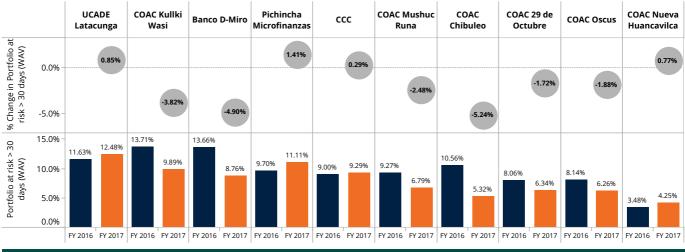
#### Portfolio at risk > 30 days (%)



|                | Bench     | mark by lega                         | l status  |                                      | Benchmark by scale |           |                                      |           |                                      |  |
|----------------|-----------|--------------------------------------|-----------|--------------------------------------|--------------------|-----------|--------------------------------------|-----------|--------------------------------------|--|
|                | FY 2      | 2016                                 | FY        | 2017                                 | FY 2016            |           |                                      |           | FY 2017                              |  |
| Legal Status   | FSP count | Portfolio at risk<br>> 30 days (WAV) | FSP count | Portfolio at risk<br>> 30 days (WAV) | Scale              | FSP count | Portfolio at risk<br>> 30 days (WAV) | FSP count | Portfolio at risk<br>> 30 days (WAV) |  |
| Bank           | 7         | 5.10%                                | 7         | 3.84%                                | Large              | 15        | 6.23%                                | 16        | 5.42%                                |  |
| Credit Union / | 31        | 5.64%                                | 31        | 4.21%                                | Medium             | 14        | 6.40%                                | 15        | 4.35%                                |  |
| NBFI           | 1         | 9.70%                                | 1         | 11.11%                               |                    |           |                                      |           |                                      |  |
| NGO            | 8         | 4.23%                                | 7         | 2.77%                                | Small              | 18        | 4.13%                                | 15        | 4.14%                                |  |
| Aggregated     | 47        | 6.15%                                | 46        | 5.21%                                | Aggregated         | 47        | 6.15%                                | 46        | 5.21%                                |  |

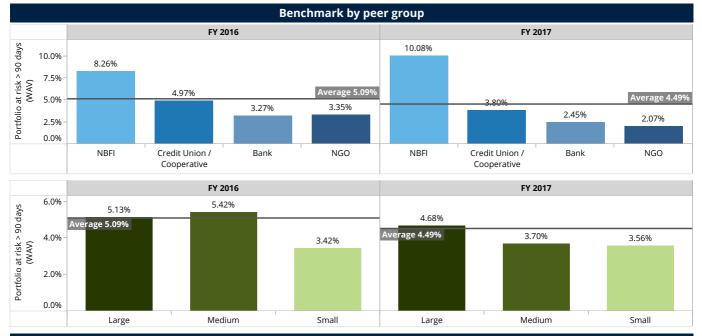


Top Ten Institutions by Indicator and Year on Year Change (%)

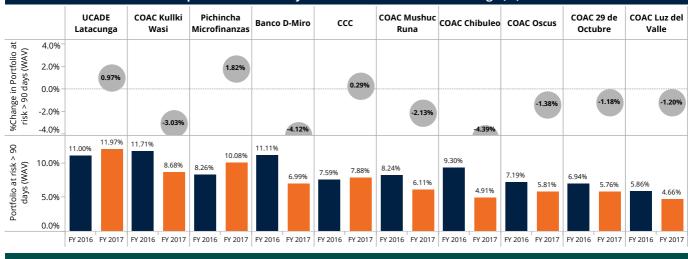


#### Portfolio at risk > 90 days (%) Percentage Change [Balanced] **Percentiles and Median** Portfolio at risk > 90 0.0% 6.0% FY 2016 FY 2017 5.48% Change in Portfolio at risk > 90 days (WAV) - Balanced Portfolio at risk > 90 days (WAV) -Balanced days (WAV) 4.72% -0.2% Percentile (25) of Portfolio at 2.85% 2.43% risk > 90 days aggregated to 4.0% -0.4% Median Portfolio at risk > 90 4.49% -0.6% 4.32% 3.28% days 2.0% 0.76% -0.8% Percentile (75) of Portfolio at 5.71% 6.94% reported as of FY 2017 0.0% -1.0% risk > 90 days FY 2016 FY 2017

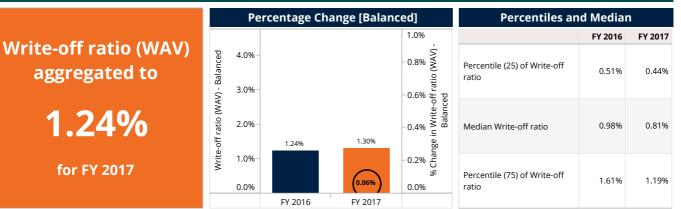
|                    | Benchma   | ark by legal s                          | status    |   | Benchmark by scale |           |   |           |   |  |
|--------------------|-----------|---|-----------|---|--------------------|-----------|---|-----------|---|--|
|                    | FY 2      | 2016                                    | FY 2017   |   |                    | FY 2016   |   | FY 2      | 017                                     |  |
| Legal Status       | FSP count | Portfolio at<br>risk > 90 days<br>(WAV) | FSP count | Portfolio at<br>risk > 90 days<br>(WAV) | Scale              | FSP count | Portfolio at<br>risk > 90 days<br>(WAV) | FSP count | Portfolio at<br>risk > 90 days<br>(WAV) |  |
| Bank               | 7         | 3.27%                                   | 7         | 2.45%                                   | Large              | 15        | 5.13%                                   | 16        | 4.68%                                   |  |
| Credit Union / Coo | 31        | 4.97%                                   | 31        | 3.80%                                   | Medium             | 14        | 5.42%                                   | 15        | 3.70%                                   |  |
| NBFI               | 1         | 8.26%                                   | 1         | 10.08%                                  | inculain           |           |   |           |   |  |
| NGO                | 8         | 3.35%                                   | 7         | 2.07%                                   | Small              | 18        | 3.42%                                   | 15        | 3.56%                                   |  |
| Aggregated         | 47        | 5.09%                                   | 46        | 4.49%                                   | Aggregated         | 47        | 5.09%                                   | 46        | 4.49%                                   |  |



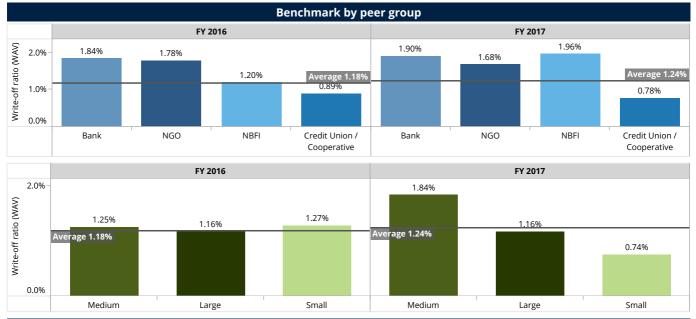




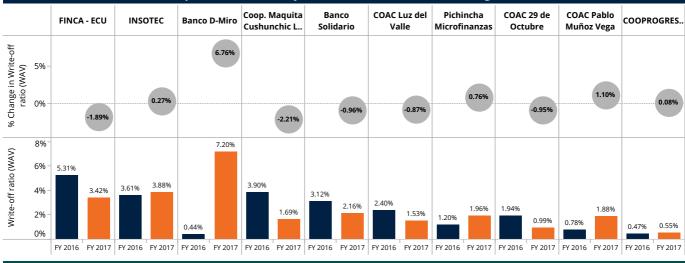
#### Write-off ratio



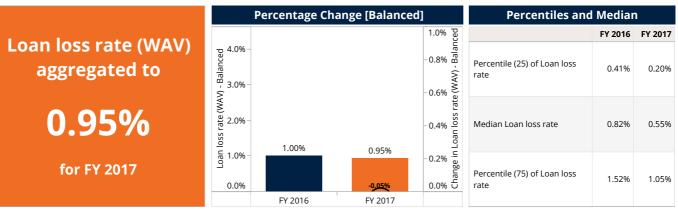
|                | Benchr    | nark by lega             | l status  |                          | Benchmark by scale |           |                          |           |                          |  |
|----------------|-----------|--------------------------|-----------|--------------------------|--------------------|-----------|--------------------------|-----------|--------------------------|--|
|                | FY 2      | 2016                     | FY 2      | 2017                     | FY 2016 FY         |           |                          |           | ( 2017                   |  |
| Legal Status   | FSP count | Write-off ratio<br>(WAV) | FSP count | Write-off ratio<br>(WAV) | Scale              | FSP count | Write-off ratio<br>(WAV) | FSP count | Write-off ratio<br>(WAV) |  |
| Bank           | 7         | 1.84%                    | 7         | 1.90%                    | Large              | 15        | 1.16%                    | 16        | 1.16%                    |  |
| Credit Union / | 31        | 0.89%                    | 31        | 0.78%                    | Medium             | 14        | 1.25%                    | 15        | 1.84%                    |  |
| NBFI           | 1         | 1.20%                    | 1         | 1.96%                    |                    |           |                          |           |                          |  |
| NGO            | 8         | 1.78%                    | 7         | 1.68%                    | Small              | 18        | 1.27%                    | 15        | 0.74%                    |  |
| Aggregated     | 47        | 1.18%                    | 46        | 1.24%                    | Aggregated         | 47        | 1.18%                    | 46        | 1.24%                    |  |



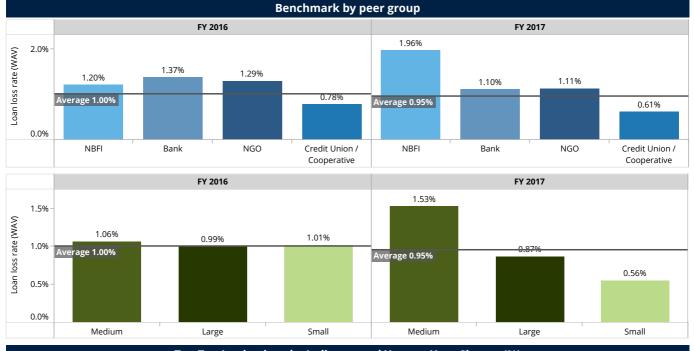
Top Ten Institutions by Indicator and Year on Year Change (%)

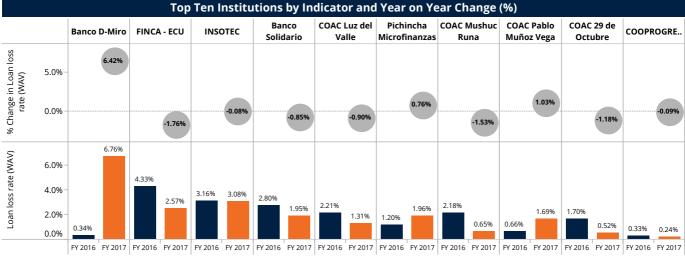


#### Loan loss rate



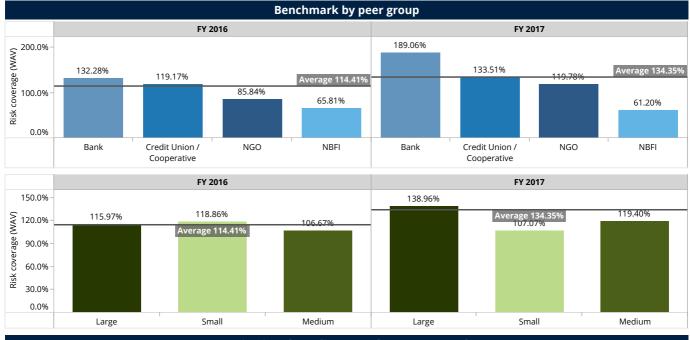
| Be                         | enchmark l | oy legal sta            | tus       |                         | Benchmark by scale |           |                         |           |                         |  |
|----------------------------|------------|-------------------------|-----------|-------------------------|--------------------|-----------|-------------------------|-----------|-------------------------|--|
|                            | FY 2       | 2016                    | FY 2      | 017                     |                    | FY 2      | 2016                    | FY 2      | 2017                    |  |
| Legal Status               | FSP count  | Loan loss<br>rate (WAV) | FSP count | Loan loss<br>rate (WAV) | Scale              | FSP count | Loan loss rate<br>(WAV) | FSP count | Loan loss rate<br>(WAV) |  |
| Bank                       | 7          | 1.37%                   | 7         | 1.10%                   | Large              | 15        | 0.99%                   | 16        | 0.87%                   |  |
| Credit Union / Cooperative | 31         | 0.78%                   | 31        | 0.61%                   | Medium             | 14        | 1.06%                   | 15        | 1.53%                   |  |
| NBFI                       | 1          | 1.20%                   | 1         | 1.96%                   |                    |           |                         |           |                         |  |
| NGO                        | GO 8 1.29  |                         | 7         | 1.11%                   | Small              | 18        | 1.01%                   | 15        | 0.56%                   |  |
| Aggregated 47 1.00% 46 0.9 |            |                         |           |                         | Aggregated         | 47        | 1.00%                   | 46        | 0.95%                   |  |





#### **Risk coverage** Percentage Change [Balanced] Percentiles and Median FY 2016 FY 2017 Risk coverage (WAV) Balanced 34 35 19.94% 20.0% 114.41% Risk coverage (WAV) - Balanced Percentile (25) of Risk aggregated to 71.07% 94.02% - (VAV) coverage 100.0% 15.0% coverage 134.35% 10.0% Median Risk coverage 110.41% 113.17% 50.0% Change in Risk 5.0% for FY 2017 Percentile (75) of Risk 133.67% 156.15% 0.0% 0.0% coverage FY 2016 FY 2017

|                        | Benchmar  | k by legal st          | atus      | Benchmark by scale     |            |           |                        |           |                        |  |  |
|------------------------|-----------|------------------------|-----------|------------------------|------------|-----------|------------------------|-----------|------------------------|--|--|
|                        | FY        | 2016                   | FY        | 2017                   |            | FY 2      | FY 2016 FY 2017        |           |                        |  |  |
| Legal Status           | FSP count | Risk coverage<br>(WAV) | FSP count | Risk coverage<br>(WAV) | Scale      | FSP count | Risk coverage<br>(WAV) | FSP count | Risk coverage<br>(WAV) |  |  |
| Bank                   | 7         | 132.28%                | 7         | 189.06%                | Large      | 15        | 115.97%                | 16        | 138.96%                |  |  |
| Credit Union / Coopera | 31        | 119.17%                | 31        | 133.51%                | Medium     | 14        | 106.67%                | 15        | 119.40%                |  |  |
| NBFI                   | 1         | 65.81%                 | 1         | 61.20%                 |            |           |                        |           |                        |  |  |
| NGO                    | 8         | 85.84%                 | 7         | 119.78%                | Small      | 18        | 118.86%                | 15        | 107.07%                |  |  |
| Aggregated             | 47        | 114.41%                | 46        | 134.35%                | Aggregated | 47        | 114.41%                | 46        | 134.35%                |  |  |



Top Ten Institutions by Indicator and Year on Year Change (%) COAC Virgen COAC Jardín COAC Padre Banco COOPN Fundación COAC COAC 4 de Banco COAC San José CACPE Pastaza ACIONAL Espoir Azuayo Solidario Iulian Lorente Riobamba del Cisne Octubre % Change in Risk coverage (WAV) %005 %005 %005 691.569 103.54% 83.58% 59.77% 12.52% 14.44% 17.35% 4.90% 6.53% 0.82% 3273.46% Risk coverage (WAV) 3000%-2581.90% 2000% 1000% 217.17% 222.07% 205.35% 217.87% 244.88% 172.98% 232.75% 167.66% 174.19% 123.97% 227.51% 161.30% 161.07% 161.89% 145.08% 159.52% 117.18% 134.53% 0% FY 2016 FY 2017 FY 2017 FY 2016 FY 2017 FY 2016

## Financial Service Provider (FSP) data



### Financial Service Providers (FSPs) Operational Indicators

| Legal Status                  | FSP Name   | FY  | Assets (USD) m   | Equity (USD) m   | Offices  | Personnel  | Loan officers  | Deposits to<br>loans (WAV)   | Deposits to<br>total assets<br>(WAV)   | Number of<br>active<br>borrowers '000  | Gross Loan<br>Portfolio (USD)<br>m  | ALB per<br>borrower (USD)<br>(WAV)   | Number of<br>depositors '000   | Number of<br>deposit<br>accounts '000  | Deposits (USD)<br>m  | ADB per<br>depositor (USD)<br>(WAV)  | Average<br>deposit account<br>balance (USD)<br>(WAV)  |
|-------------------------------|--|---|--|--|--|--|--|--|--|--|---|--|--|--|--|--|---|
| Bank                          | Banco COOPNACIONAL<br>Banco D-Miro<br>Banco Solidario<br>Banco VisionFund Ecua.<br>BANCODESARROLLO<br>FINCA - ECU<br>ProCredit - ECU   | FY 2016<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017  | 168.41<br>186.00<br>110.61<br>101.85<br>677.59<br>720.16<br>40.01<br>55.82<br>160.03<br>168.20<br>45.99<br>61.30<br>395.18<br>376.28   | 14.16<br>17.29<br>111.61<br>122.10<br>13.96<br>15.41<br>17.63<br>12.01<br>12.65<br>58.02   | 4<br>4<br>4<br>13<br>13<br>54<br>53<br>16<br>17<br>19<br>20<br>12<br>12<br>12  | 126<br>125<br>316<br>1250<br>1280<br>240<br>280<br>267<br>228<br>235   | 35<br>29<br>121<br>354<br>360<br>104<br>128<br>58<br>52<br>80<br>79  | 540.85%<br>399.62%<br>13.16%<br>18.90%<br>72.33%<br>68.97%<br>3.86%<br>3.86%<br>93.98%<br>8.59%<br>93.98%<br>88.51%<br>55.65%<br>86.24%<br>74.35%  | 81.83%<br>82.98%<br>11.07%<br>16.48%<br>57.35%<br>7.78%<br>7.78%<br>71.89%<br>71.89%<br>73.53%<br>29.18%<br>46.85%<br>57.46%   | 23.33<br>26.39<br>38.00<br>30.21<br>277.09<br>277.05<br>54.32<br>56.12<br>27.78<br>29.04<br>14.30<br>14.85   | 25.48<br>38.62<br>92.97<br>88.83<br>537.30<br>584.05<br>37.23<br>50.56<br>122.42<br>139.73<br>38.48<br>51.60<br>263.30<br>228.82  |  | 514.67<br>436.10<br>77.72<br>65.16<br>220.84<br>272.23<br>0.04<br>0.15<br>59.99<br>48.65<br>20.39<br>26.92   | 524.81<br>437.76<br>77.72<br>65.16<br>233.68<br>283.51<br>0.06<br>0.20<br>63.64<br>57.43<br>26.13<br>35.21   | 137.82<br>154.33<br>12.24<br>16.79<br>388.61<br>402.82<br>1.44<br>4.34<br>115.05<br>123.68<br>13.42<br>28.72<br>227.07<br>170.13   | 268.00<br>354.00<br>157.00<br>258.00<br>1,760.00<br>1,760.00<br>33,427.00<br>28,760.00<br>1,918.00<br>2,542.00<br>658.00<br>1,067.00   | 263.00<br>353.00<br>157.00<br>258.00<br>1.677.00<br>1.421.00<br>21.933.00<br>1.808.00<br>2.154.00<br>514.00<br>816.00   |
|                               | CACMU<br>CACPE Pastaza<br>CACPE ZAMORA<br>COAC 4 de Octubre<br>COAC 23 de Julio<br>COAC 29 de Octubre<br>COAC Atuntaqui<br>COAC Atuntaqui<br>COAC Chibuleo<br>COAC Chone<br>COAC Fernando Daquil.<br>COAC Guaranda<br>COAC Jardín Azuayo                 | PY 2017<br>PY 2017<br>PY 2016<br>PY 2017<br>PY 2017<br>PY 2017<br>PY 2017<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2016<br>PY 2017<br>PY 2016<br>PY 2017<br>PY 2017<br>PY 2017<br>PY 2016<br>PY 2017<br>PY 2017<br>PY 2017<br>PY 2016<br>PY 2017<br>PY 201 | 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  | 170.13<br>14.01<br>17.81<br>85.49<br>23.55<br>28.11<br>11.35<br>11.35<br>96.615<br>99.615<br>120.21<br>138.24<br>65.78<br>77.89<br>34.84<br>42.54<br>50.31<br>73.55<br>35.33<br>40.92<br>59.72<br>59.72  | 575.00<br>709.00<br>1.383.00<br>1.784.00<br>2.113.00<br>1.516.00<br>1.518.00<br>2.517.00<br>2.557.00<br>2.656.00<br>2.656.00<br>2.658.00<br>2.658.00<br>3.663.00<br>8.31.00<br>8.31.00<br>2.733.00<br>8.31.00<br>2.2014.00<br>8.31.00<br>2.2014.00<br>8.31.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.00<br>2.2014.0000000000000000000000000000 | 144.00<br>177.00<br>1.383.00<br>991.00<br>1.784.00<br>1.784.00<br>1.7263.00<br>1.7263.00<br>1.7263.00<br>2.2484.00<br>2.307.00<br>1.663.00<br>2.367.00<br>2.367.00<br>1.663.00<br>2.347.00<br>7474.00<br>774.00<br>1.897.00<br>2.141.00<br>1.884.00<br>2.166.00 |
| Credit Union /<br>Cooperative | COAC Kullki Wasi<br>COAC La Benéfica<br>COAC Lucha Campesina<br>COAC Luz del Valle<br>COAC Mushuc Runa<br>COAC Mueva Huancavil.<br>COAC Neuva Huancavil.<br>COAC Pablo Muñoz Ve<br>COAC Padre Julian Lore.<br>COAC Padre Vicente<br>COAC POLICIA NACION. | FY 2017<br>FY 2016<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2017<br>FY 2017   | 59:52<br>64:58<br>18:76<br>22:59<br>22:59<br>24:24<br>52:26<br>175:74<br>193:71<br>6:56<br>8:41<br>286:80<br>329:88<br>124:81<br>145:03<br>41:37<br>46:95<br>2:21<br>2:11<br>531:93<br>689:61  | 8.28<br>9,16<br>4.82<br>5,75<br>4.06<br>6.93<br>8.18<br>32,76<br>0.80<br>0.80<br>20,39<br>36.86<br>42,09<br>20,39<br>20,34<br>22,14<br>8.25<br>5,25<br>0,42<br>0,42<br>102,55<br>123,17  | 8<br>8<br>3<br>5<br>5<br>5<br>4<br>4<br>14<br>14<br>14<br>14<br>14<br>14<br>12<br>12<br>12<br>12<br>12<br>12<br>12<br>12<br>12<br>12<br>12<br>12<br>12 | 110<br>117<br>50<br>57<br>57<br>57<br>10<br>99<br>101<br>181<br>177<br>37<br>40<br>235<br>249<br>135<br>136<br>93<br>93<br>96<br>(11)<br>93<br>93<br>93<br>93<br>93<br>386   | 31<br>37<br>39<br>13<br>10<br>00<br>20<br>23<br>23<br>73<br>73<br>73<br>73<br>73<br>73<br>73<br>73<br>73<br>73<br>73<br>20<br>20<br>20<br>20<br>20<br>20<br>20<br>20<br>20<br>20<br>20<br>20<br>20 | 98.27%<br>93.71%<br>77.55%<br>101.82%<br>107.33%<br>107.77%<br>100.87%<br>107.77%<br>102.84.33%<br>132.295%<br>132.295%<br>132.295%<br>132.295%<br>132.616%<br>96.645%<br>101.64%<br>95.21%<br>95.55%<br>100.85%<br>97.55%   | 83.34%<br>63.28%<br>55.52%<br>74.04%<br>78.91%<br>72.18%<br>69.64%<br>69.64%<br>83.76%<br>83.76%<br>74.65%<br>76.47%<br>73.67%<br>24.65%<br>69.38%<br>74.65%<br>71.64%   | 14.30<br>4.93<br>5.71<br>5.13<br>4.85<br>8.85<br>8.86<br>8.36<br>2.84<br>3.17<br>26.68<br>2.7.09<br>11.22<br>13.41<br>6.67<br>0.07<br>0.06<br>6.46.88  | 4959<br>57.43<br>1532<br>23.09<br>16.38<br>314<br>354<br>41.55<br>128.76<br>149.48<br>5.32<br>6.90<br>180.70<br>202.92<br>96.58<br>109.12<br>31.66<br>37.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31.65<br>31. 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| 675.00<br>847.00<br>902.00<br>1,024.00<br>1,024.00<br>1,073.00<br>1,246.00<br>1,948.00<br>338.00<br>704.00<br>2,249.00<br>2,249.00<br>2,249.00<br>2,219.00<br>1,362.00<br>2,249.00<br>2,249.00<br>2,219.00<br>5,895.00<br>6,701.00   | 650 00<br>645,00<br>304,00<br>596,00<br>318,00<br>132,00<br>908,00<br>908,00<br>1,947,00<br>2,907,00<br>2,907,00<br>2,804,00<br>1,315,00<br>1,315,00<br>1,315,00<br>1,315,00<br>1,315,00<br>3,646,00<br>3,646,00  |
|                               | COAC Riobamba<br>COAC San Antonio<br>COAC San José<br>COAC Santa Anita<br>COAC Tulcan<br>COAC Virgen del Cisne<br>Coop. Maquita Cushun<br>COOPROGRESO  | FY 2016<br>FY 2017<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2017  | 689.61<br>264.58<br>287.23<br>24.74<br>29.30<br>121.43<br>137.27<br>10.30<br>10.33<br>124.38<br>160.41<br>21.22<br>27.39<br>33.48<br>35.34<br>364.30<br>427.85<br>865.96   | 43.89<br>47.42<br>3.79<br>4.42<br>15.76<br>19.23<br>1.25<br>1.32<br>21.03<br>24.56<br>3.10<br>4.35<br>7.28<br>7.90<br>39.62  | 27<br>12<br>12<br>3<br>3<br>7<br>7<br>6<br>6<br>7<br>8<br>6<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>24<br>24<br>255                                 | 386<br>178<br>185<br>45<br>49<br>138<br>144<br>58<br>57<br>138<br>163<br>51<br>77<br>54<br>57<br>374<br>374<br>1,169   | 87<br>98<br>92<br>10<br>11<br>34<br>34<br>14<br>14<br>29<br>41<br>24<br>30<br>20<br>22<br>101<br>101<br>874  | 97.55%<br>122.24%<br>141.01%<br>90.64%<br>87.53%<br>70.80%<br>77.09%<br>95.66%<br>86.20%<br>85.10%<br>64.42%<br>67.39%<br>128.64%<br>36.95%  | 75.35%<br>77.59%<br>78.87%<br>68.84%<br>71.03%<br>55.50%<br>62.24%<br>73.58%<br>70.84%<br>72.36%<br>51.37%<br>54.81%<br>80.31%<br>82.36%<br>34.42%   | 69.97<br>28.26<br>24.41<br>3.32<br>3.51<br>16.41<br>16.90<br>3.78<br>3.60<br>15.45<br>17.77<br>6.36<br>7.69<br>7.35<br>6.98<br>45.57<br>41.86<br>25.31 | 167.95<br>160.66<br>18.79<br>23.78<br>87.92<br>101.19<br>8.07   | 7,613.00<br>5,943.00<br>6,581.00<br>5,658.00<br>6,767.00<br>2,358.00<br>2,317.00<br>6,320.00<br>6,320.00<br>6,320.00<br>6,320.00<br>3,029.00<br>3,029.00<br>4,120.00<br>4,120.00<br>6,545.00<br>3,185.00   | 77.55<br>89.35<br>85.31<br>7.45<br>7.45<br>18.19<br>13.83<br>56.65<br>62.74<br>22.31<br>30.34<br>13.99<br>13.83<br>90.85<br>90.16<br>625.60  | 140.67<br>893.35<br>85.31<br>12.79<br>12.65<br>60.42<br>62.76<br>22.58<br>17.73<br>55.65<br>62.74<br>22.31<br>30.34<br>13.99<br>13.83<br>116.19<br>115.37<br>975.72  | 519.63<br>205.30<br>226.55<br>17.03<br>20.81<br>97.11<br>109.99<br>5.71<br>6.43<br>93.59<br>118.03<br>15.03<br>15.03<br>19.82<br>17.20<br>19.37<br>292.56<br>352.38<br>298.05  | 6,701.00<br>2,298.00<br>2,255.00<br>2,793.00<br>1,722.00<br>3,14.00<br>4,65.00<br>1,881.00<br>6,74.00<br>6,74.00<br>6,729.00<br>1,229.00<br>1,401.00<br>3,908.00<br>4,76.00  | 3,694.00<br>2,298.00<br>2,655.00<br>1,31.00<br>1,645.00<br>1,645.00<br>2,53.00<br>1,652.00<br>1,652.00<br>1,652.00<br>1,652.00<br>1,81.00<br>673.00<br>1,401.00<br>2,518.00<br>3,054.00<br>305.00   |
| NGO                           | Pichincha Microfinanzas<br>CCC<br>ECLOF - ECU<br>FACES<br>Fundación Espoir<br>INSOTEC<br>UCADE Ambato<br>UCADE Latacunga<br>UCADE Santo Domingo  | FY 2016<br>FY 2017<br>FY 2017<br>FY 2016<br>FY 2016<br>FY 2016<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2017<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017  | 863,96<br>958,86<br>3,78<br>3,65<br>3,38<br>33,41<br>42,55<br>45,53<br>50,09<br>40,36<br>48,35<br>4,48<br>5,55<br>2,49<br>2,47<br>4,99<br>2,47<br>4,99<br>4,82   | 76,64<br>3,40<br>3,34<br>2,35<br>8,14<br>10,10<br>8,41<br>10,04<br>6,13<br>7,47<br>4,44<br>4,75<br>1,88<br>1,96  | 255<br>268<br>1<br>1<br>1<br>13<br>14<br>22<br>21<br>9<br>9<br>14<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1  | 1,169<br>1,207<br>5<br>5<br>116<br>133<br>360<br>348<br>151<br>158<br>14<br>151<br>151<br>151<br>151<br>151<br>151<br>151  | 874<br>835<br>1<br>1<br>47<br>58<br>132<br>131<br>68<br>75<br>9<br>9<br>11<br>11<br>8<br>77<br>7<br>6<br>6<br>6  | 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  | 34.42%<br>29.13%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%<br>0.00%   | 253.31<br>1.23<br>1.19<br>14.18<br>16.60<br>42.70<br>45.18<br>14.78<br>15.21<br>6.17<br>6.14<br>3.22<br>2.91<br>3.63<br>3.62                           | 912.56<br>3.20  | 3,481.00<br>2,597.00<br>2,695.00<br>1,848.00<br>2,154.00<br>1,044.00<br>1,092.00   | 626.80<br>629.35<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0  | 975.72<br>1,020.80<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00   | 298.05<br>279.34<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0.00<br>0  | 476.00   | 305:00  |

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

### Financial Service Providers (FSPs) Financial Indicators

| Legal Status   | FSP Name              | FY  | Capital/assets<br>(WAV)    | Debt to equity<br>(WAV) | Return on assets<br>(WAV) | Return on equity<br>(WAV)    | Operational self<br>sufficiency (WAV) | Financial revenue<br>/ assets (WAV) | Profit margin<br>(WAV)     | Yield on gross<br>loan portfolio<br>(WAV) | Total expense /<br>assets (WAV)                | Financial<br>expense/assets<br>(WAV) | Provision for<br>loan<br>impairment/<br>assets (WAV) | Operating<br>expense/assets<br>(WAV) | Personnel<br>expense/assets<br>(WAV) | Administrative<br>expense/assets<br>(WAV) |
|----------------|-----------------------|---|----------------------------|-------------------------|---------------------------|------------------------------|---------------------------------------|-------------------------------------|----------------------------|---|--|--------------------------------------|--|--------------------------------------|--------------------------------------|---|
| Banco COOPI    | Banco COOPNACION.     | FY 2016   | 15.65%<br>14.76%           | 5.39<br>5.78            | 0.81%<br>0.63%            | 5.29%<br>4.11%               | 117.88%<br>113.77%                    | 7.38%<br>7.14%                      | 15.17%<br>12.10%           | 19.76%<br>19.12%                          | 6.26%<br>6.28%                                 | 0.98%<br>1.00%                       | -0.19%<br>0.13%                                      | 5.47%<br>5.15%                       | 2.06%<br>1.98%                       | 3.42%<br>3.17%                            |
|                | Banco D-Miro          | <ul> <li>FY 2017</li> <li>FY 2016</li> <li>FY 2017</li> </ul> | 12.80%<br>16.98%           | 6.81<br>4.89            | -0.65%<br>0.26%           | -5.09%<br>1.71%              | 97.62%<br>104.51%                     | 21.22%<br>20.83%                    | -2.44%<br>4.31%            | 22.02%<br>21.44%                          | 21.74%<br>19.93%                               | 6.01%<br>4.76%                       | 4.53%  | 11.20%<br>11.34%                     | 6.12%<br>6.52%                       | 5.08%                                     |
|                | Banco Solidario       | FY 2017<br>FY 2016  | 16.47%                     | 5.07                    | 0.67%                     | 4.11%                        | 106.95%                               | 19.55%                              | 6.50%                      | 19.69%                                    | 18,28%   | 6.64%                                | 3.00%  | 8.65%                                | 4.61%                                | 4.81%<br>4.04%                            |
| Bank           | Banco VisionFund Ec   | FY 2017<br>FY 2016  | 16.95%<br>31.38%           | 4.90<br>2.19            | 2.36%<br>1.43%            | 14.16%<br>5.48%              | 118.36%<br>110.35%                    | 20.21%<br>22.04%                    | 15.51%<br>9.38%            | 19.10%<br>23.22%                          | 17.08%<br>19.97%                               | 4.96%<br>5.16%                       | 2.97%<br>2.34%                                       | 9.15%<br>12.47%                      | 5.04%<br>7.25%                       | 4.11%                                     |
|                | BANCODESARROLLO       | FY 2016   | 25.01%<br>9.63%            | 3.00<br>9.39            | 2.56%<br>0.40%<br>0.92%   | 9.02%<br>3.93%               | 115.43%<br>104.21%<br>110.09%         | 22.61%<br>14.13%<br>13.99%          | 13.37%<br>4.04%            | 23.72%<br>16.97%                          | 19.58%<br>13.56%<br>12.71%<br>21.05%<br>19.88% | 4.83%<br>4.80%                       | 0.10%<br>1.70%<br>1.16%                              | 14.65%<br>7.07%                      | 9.20%<br>3.81%                       | 5.46%<br>3.25%<br>3.12%<br>6.28%<br>5.08% |
|                | FINCA - ECU           | FY 2017<br>FY 2016  | 10.48%<br>26.11%           | 8.54<br>2.83<br>3.85    | -0.27%                    | 9.51%                        | 100.01%                               | 21.05%<br>21.74%                    | 9.16%<br>0.01%             | 16.79%<br>21.10%                          | 21.05%   | 4.86%<br>4.79%<br>5.30%              | 1.16%<br>2.26%<br>2.30%                              | 6.70%<br>14.00%<br>12.28%            | 3.58%<br>7.72%<br>7.21%              | 6.28%                                     |
|                | ProCredit - ECU       | FY 2017<br>FY 2016  | 20.63%<br>14.68%           | 3.85<br>5.81<br>4.50    | 0.16%                     | 7.42%                        | 109.36%<br>105.11%<br>102.66%         | 21.74%<br>9.58%<br>9.02%            | 8.56%<br>4.86%             | 22.18%<br>12.47%<br>11.38%                | 19.88%<br>9.12%<br>8.79%                       | 5.30%<br>3.27%<br>2.95%              | 2.30%<br>-0.07%<br>-0.88%                            |                                      | 7.21%<br>2.33%<br>2.39%              | 3 58%                                     |
|                | CACMU                 | FY 2017<br>FY 2016  | 18.17%<br>15.68%           | 5.38                    | -0.10%<br>0.42%           | -0.64%<br>2.74%              | 104.54%                               | 13.35%                              | 2.59%                      | 16.05%                                    | 12.77%   | 6.21%                                | 0.79%  | 5.76%                                | 3.02%                                | 4.34%                                     |
|                | CACPE Pastaza         | FY 2017<br>FY 2016  | 15.00%<br>20.04%           | 5.67<br>3.99            | 0.25%<br>1.76%            | 1.62%<br>8.86%               | 103.20%<br>119.76%                    | 13.16%<br>13.36%                    | 3.10%<br>16.50%            | 16.27%<br>17.27%                          | 12.75%<br>11.16%                               | 6.25%<br>4.63%                       | 0.66%  | 5.84%<br>6.11%                       | 3.10%<br>3.04%                       | 2.74%                                     |
|                | CACPE Pastaza         | FY 2016<br>FY 2017<br>FY 2016                                 | 19.87%<br>19.63%           | 4.03 4.09               | 1.99%<br>0.26%            | 10.06%                       | 123.97%<br>103.21%                    | 12.73%<br>12.82%                    | 19.34%<br>3.11%            | 16.75%<br>15.48%                          | 10.26%<br>12.42%                               | 4.41%<br>4.82%                       | 0.16%  | 5.69%<br>6.55%                       | 2.94%<br>3.09%                       | 2.75%<br>3.46%                            |
|                |                       | FY 2017<br>FY 2016  | 19.14%<br>17.85%           | 4.22                    | 0.90%                     | 4.66%<br>3.58%               | 111.04%                               | 12.31%                              | 9.94%                      | 15.20%                                    | 11.09%   | 4.77%                                | 0.00%  | 6.32%<br>8.36%                       | 3.09%                                | 3.23%                                     |
|                | COAC 4 de Octubre     | FY 2017<br>FY 2016  | 16.92%                     | 4.91                    | 1.17%                     | 6.52%<br>2.98%               | 112.54%<br>108.57%                    | 15.17%                              | 11.14%                     | 16.90%<br>17.14%                          | 13.48%<br>13.14%                               | 4.52%                                | 1.51%  | 7.45%                                | 3.55%                                | 3.90%<br>3.58%                            |
|                | COAC 23 de Julio      | FY 2017<br>FY 2016<br>FY 2017                                 | 20.35%                     | 3.92                    | 1.32%                     | 6.59%                        | 115.12%<br>104.32%                    | 13.02%<br>12.58%                    | 13.14%                     | 16.23%<br>14.63%                          | 11.31%<br>12.06%                               | 3.75%                                | 1.09%  | 6.47%                                | 3.14%                                | 3.33%<br>2.81%                            |
|                | COAC 29 de Octubre    | FY 2017   | 13.19%                     | 6.58                    | 0.92%                     | 6.90%<br>9.08%               | 110.56%<br>115.54%                    | 12.27%                              | 9.55%<br>13.45%            | 14.79%                                    | 11.10%   | 5.52%                                | 0.12%  | 5.46%                                | 2.74%                                | 2.72%                                     |
|                | COAC Atuntaqui        | FY 2016<br>FY 2017  | 15.46%                     | 5.47                    | 1.41%                     | 8.99%<br>2.31%               | 117.60%                               | 12.36%                              | 14.96%                     | 15.31%                                    | 10.51%   | 4.71%                                | 0.37%  | 5.44%                                | 2.80%                                | 2.64%                                     |
|                | COAC Chibuleo         | FY 2016<br>FY 2017<br>FY 2016                                 | 12.64%                     | 6.91                    | 0.16%                     | 1.21%                        | 101.97%                               | 14.10%                              | 1.93%                      | 17.34%                                    | 14.55%   | 6.94%                                | 1.69%  | 5.92%                                | 3.10%                                | 2.82%                                     |
|                | COAC Chone            | FY 2016<br>FY 2017<br>FY 2016                                 | 24.62% 21.74% 11.20%       | 3.60                    | 2.42%<br>2.37%<br>0.39%   | 10.42%<br>3.40%              | 128.64%                               | 13.62%                              | 21.24% 22.26% 2.98%        | 18.33%                                    | 10.59%   | 2.50% 2.71% 6.09%                    | 0.07%  | 7.81%                                | 4.37% 4.38% 4.59%                    | 3.43%                                     |
|                | COAC Fernando Daq     | FY 2016<br>FY 2017<br>FY 2016                                 | 10.52%                     | 8.51                    | 0.66%                     | 6,18%                        | 106.03%                               | 17.08%                              | 5.69%<br>8.44%             | 20.82%                                    | 16.11%   | 5.98%<br>5.93%                       | 1.07%  |                                      | 4.82%                                | 4.24%                                     |
|                | COAC Guaranda         | FY 2017   | 14.72%<br>14.11%<br>13.53% | 5.80<br>6.09<br>6.39    | 0.92%<br>0.97%<br>1.26%   | 6.08%<br>6.63%<br>9.31%      | 109.21%<br>109.75%<br>114.21%         | 13.74%<br>13.26%                    | 8.44%<br>8.88%<br>12.44%   | 15.11%<br>14.82%<br>14.54%                | 12.58%<br>12.08%<br>11.34%                     | 5.93%<br>5.64%<br>5.59%              | 1.83%<br>1.93%<br>1.47%                              | 4.82%<br>4.52%<br>4.28%              | 2.43%<br>2.25%<br>2.07%              | 4.24%<br>2.39%<br>2.27%<br>2.22%          |
|                | COAC Jardín Azuayo    | FY 2016<br>FY 2017  | 13.42%                     | 6.45                    | 1.26%                     | 9.32%                        | 116.06%                               | 13.26%<br>12.96%<br>11.90%          | 13.84%                     | 14.41%                                    | 10.26%   | 5.43%                                | 0.80%  | 4.03%                                | 1.98%                                | 2.05%                                     |
| _              | COAC Kullki Wasi      | FY 2016<br>FY 2017<br>FY 2016                                 | 13.91%<br>14.19%           | 6.19<br>6.05            | -0.33%<br>0.10%           | -2.34%<br>0.75%              | 98.08%<br>101.65%                     | 15.92%<br>17.95%                    | -1.96%<br>1.62%            | 18.40%<br>20.25%                          | 16.23%<br>17.66%                               | 7.42%<br>7.01%                       | 1.26%<br>3.06%                                       | 7.56%<br>7.59%                       | 3.51%<br>3.61%                       | 4.05%<br>3.98%                            |
|                | COAC La Benéfica      | FY 2016<br>FY 2017  | 25.66%<br>19.44%           | 2.90<br>4.14            | 0.86%                     | 3.20%<br>10.87%              | 108.52%<br>127.30%                    | 15.39%<br>14.26%                    | 7.85%                      | 17.37%                                    | 17.66%<br>14.18%<br>11.20%                     | 3.31%<br>3.10%                       | 0.63%  | 10.24%                               | 6.16%<br>5.04%                       | 3.98%<br>4.08%<br>3.45%<br>4.29%          |
|                | COAC Lucha Campesi.   | FY 2017<br>FY 2016  | 16.17%<br>16.39%           | 5.18                    | 0.63%                     | 3.80%                        | 105.98%<br>108.40%                    | 14.79%<br>14.39%                    | 5.64%                      | 18.29%                                    | 13.95%   | 4.93%<br>4.70%                       | 0.69%<br>0.84%                                       | 8.33%<br>7.73%                       | 4.03%                                | 4.29%<br>4.21%                            |
| Credit Union / | COAC Luz del Valle    | FY 2017<br>FY 2016<br>FY 2017                                 | 16.39%<br>16.32%<br>15.66% | 5.10<br>5.13<br>5.39    | 0.82%                     | 5.07%<br>2.97%<br>3.66%      | 105.44%                               | 14.66%                              | 7.75%<br>5.16%<br>6.23%    | 17.92%<br>16.38%<br>17.10%                | 13.28%<br>13.90%<br>13.64%                     | 5.02%                                | 1.05%  | 7.82%                                | 3.53%<br>3.84%<br>3.94%              | 4.21%<br>3.98%<br>3.70%                   |
| Cooperative    | COAC Mushuc Runa      | FY 2016<br>FY 2017<br>FY 2016                                 | 15.66%<br>18.64%<br>19.44% | 5.39<br>4.36<br>4.14    | 0.58%<br>0.72%<br>1.54%   | 3.66%<br>3.82%<br>8.10%      | 106.64%<br>107.26%<br>117.12%         | 14.55%<br>14.69%<br>14.15%          | 6.23%<br>6.77%<br>14.61%   | 17.10%<br>17.07%<br>17.28%                | 13.64%<br>13.69%<br>12.08%                     | 4.56%<br>5.81%<br>4.97%              | 1.44%<br>1.36%<br>0.35%                              | 7.64%<br>6.52%<br>6.76%              | 3.94%<br>2.84%<br>3.28%              | 3.70%<br>3.68%<br>3.48%                   |
|                | COAC Nueva Huanca.    | FY 2016   | 12.14%                     | 7.24 8.48               | -0.60%                    | -4.48%<br>-16.30%            | 97.08%<br>90.56%                      | 20.11%                              | -3.01%                     | 21 69%                                    | 20.71%   | 5.36%<br>5.73%                       | -0.30%   | 15.66%                               | 7.74%                                | 7 92%                                     |
|                | COAC Oscus            | FY 2016   | 12.85%                     | 6.78                    | 0.60%                     | 4.64%                        | 107.37%                               | 11.58%                              | 6.87%                      | 19.27%<br>15.61%                          | 10.78%   | 5.20%                                | 0.98%  | 4.60%                                | 2.19%                                | 5.99%<br>2.40%                            |
|                | COAC Pablo Muñoz V.   | FY 2017<br>FY 2016  | 12.76%<br>16.33%           | 6.84<br>5.12            | 1.75%<br>0.81%            | 13.57%                       | 122.57%<br>110.09%                    | 12.58%<br>12.35%                    | 18.42%<br>9.17%            | 17.47%                                    | 10.26%   | 4.63%<br>4.49%                       | 0.48%  | 5.22%                                | 2.55%                                | 2.45%                                     |
|                | COAC Padre Julian Lo. | FY 2016   | 15.27%<br>20.66%           | 5.55<br>3.84            | 0.80%                     | <u>5.09%</u><br>-0.25%       | <u>110.70%</u><br>101.28%             | 11.94%<br>12.99%                    | 9.67%<br>1.26%             | 14.81%<br>15.31%                          | 10.79%<br>12.82%                               | 4.80%<br>4.65%                       | 0.92%  | 5.07%<br>7.76%                       | 2.41%<br>3.27%                       | 2.66%<br>4.49%                            |
|                | COAC Padre Vicente    | FY 2017<br>FY 2016  | 19.70%<br>17.09%           | 4.08<br>4.85            | 0.66%                     | 3.30%<br>-8.14%              | 109.13%<br>92.28%                     | 12.80%<br>16.28%<br>17.59%          | 8.36%<br>-8.37%            | 15.23%<br>18.79%                          | <u>11.73%</u><br>17.64%                        | 4.04%<br>4.62%                       | -0.19%<br>-0.09%                                     | 7.88%<br>13.11%                      | 3.45%<br>5.54%                       | 4.42%<br>7.57%                            |
|                | COAC POLICIA NACIO.   | FY 2017<br>FY 2016  | 19.76%                     | 4.06                    | 1.50%<br>0.26%<br>0.80%   | 8.49%                        | 111.58%<br>104.01%                    | 11.36%                              | 10.38%                     | 20.40%                                    | 15.77%<br>10.93%                               | 4.19%<br>5.22%<br>5.59%              | 0.49%  | 11.08%<br>5.44%<br>4.73%             | 4.50%<br>1.88%                       | 6.58%<br>3.57%<br>3.06%                   |
|                |                       | FY 2016   | 17.86%                     | 4.60                    | 1.08%                     | 4.41%                        | 110.34%<br>115.91%                    | 11.88%<br>10.93%                    | 9.37%                      | 14.43%<br>16.10%                          | 10.77%   | 4.53%                                | 0.45%  | 4.75%                                | 1.67%<br>2.61%<br>2.53%              | 2.14%                                     |
|                | COAC Riobamba         | FY 2017<br>FY 2016  | 16.51%<br>15.32%           | 5.06                    | 0.98%                     | 6.51%<br>5.95%<br>14.64%     | 115.61%<br>119.87%                    | 10.07%<br>15.63%                    | 13.50%<br>16.58%           | 15.73%<br>17.75%                          | 8.71%<br>13.04%                                | 4.46%<br>6.36%                       | -0.31%<br>-0.10%                                     | 6.78%                                | 3,71%                                | 2.03%                                     |
|                | COAC San Antonio      | EY 2017   | 15.10%<br>12.98%           | 5.62                    | 1.27%<br>0.88%            | 8.09%<br>7.05%               | 110.00%<br>109.95%                    | 15.63%<br>12.97%                    | 9.09%<br>9.05%             | 17.86%<br>15.40%                          | 14.21%<br>11.79%                               | 6.62%<br>5.52%                       | 0.77%  | 6.83%<br>4.92%                       | 3.49%<br>2.32%                       | 3.33%<br>2.60%                            |
|                | COAC San José         | FY 2016<br>FY 2017<br>FY 2016                                 | 14.01%                     | 6.14<br>7.27            | 1.31%                     | 9.76%<br>-10.19%<br>-17.85%  | 116.44%<br>94.47%                     | 12.22%<br>17.38%                    | 14.12%                     | 15.52%<br>20.06%                          | 10.50%<br>18.40%                               | 5.34%<br>5.97%                       | 0.32%  | 4.84%<br>12.28%                      | 2.38%<br>6.87%                       | 2.47%                                     |
|                | COAC Santa Anita      | FY 2017<br>FY 2016  | 12.81%                     | 6.81                    | -2.27%<br>1.51%<br>1.70%  | -17.85%                      | 88.93%<br>117.52%                     | 16.99%                              | -12.45%                    | 19.92%                                    | 19.11%   | 5.70%                                | 1.07%  | 12.34%                               | 7.09%                                | 5.26%                                     |
|                | COAC Tulcan           | FY 2017   | 16.91%<br>15.31%<br>14.62% | 4.92<br>5.53            | 1.70%                     | 9.03%<br>10.50%              | 120.21%                               | 13.23%<br>12.91%<br>16.92%          | 16.81%<br>16.99%           | 15.13%<br>15.36%                          | 11.25%<br>10.74%                               | 4.55%                                | 0.97%  |                                      | 2.75%<br>2.59%                       | 2.63%                                     |
|                | COAC Virgen del Cisne | FY 2017   | 15.89%                     | 5.84<br>5.29<br>3.60    | 2.87%                     | 18.84%<br>17.39%<br>2.22%    | 120.47%<br>117.78%<br>104.71%         | 18.46%                              | 15.09%                     | 18.62%<br>20.26%<br>17.63%                | 14.04%<br>15.67%<br>14.87%                     | 6.26%<br>6.43%<br>4.38%              | 0.74%<br>1.31%<br>1.48%                              | 7.93%                                | 3.79%<br>4.33%<br>4.89%              | 3.25%<br>3.60%<br>4.12%                   |
|                | Coop. Maquita Cush    | FY 2017   | 22.35%                     | 3.47                    | 0.47%                     | 4.02%                        | 108.29%                               | 15.27%                              | 7.65%                      | 17.70%                                    | 14.07%   | 3.73%                                | 0.55%  | 9.82%                                | 5.54%                                | 4.12% 4.28% 3.18%                         |
|                | COOPROGRESO           | FY 2016<br>FY 2017<br>FY 2016                                 | 10.60%                     | 8.43                    | 0.20%                     | -0.80%<br>1.82%<br>72.80%    | 102.72%<br>156.43%                    | 11.44%<br>19.11%                    | 2.64%                      | 15.40%                                    | 11.14%<br>12.22%                               | 5.73%<br>3.35%                       | 0.89%  | 4.52%                                | 1.99%                                | 2.54%                                     |
| NBFI           | Pichincha Microfinan. | FY 2016<br>FY 2017<br>FY 2016                                 | 7.99%                      | 9.21<br>11.51           | 5.44%                     | 65.31%                       | 134.57%                               | 21.18%                              | 25.69%                     | 20.66%                                    | 15.74%   | 5.88%                                | 3.00%  | 6.87%                                |                                      |   |
|                | CCC                   | FY 2016<br>FY 2017  | 90.08%<br>91.51%           | 0.11 0.09               | 2.08%<br>-2.12%           | 2.49%<br>-2.34%              | 119.83%<br>85.59%                     | 12.56%<br>12.58%                    | 16.55%<br>-16.84%          | 13.49%<br>13.00%                          | 10.48%<br>14.70%                               | 1.00%<br>0.90%                       | 1.53%<br>0.26%                                       | 7.95%<br>13.55%                      | 6.22%<br>7.25%                       | 1.73%<br>6.29%                            |
|                | ECLOF - ECU<br>FACES  | FY 2017<br>FY 2016<br>FY 2016                                 | 69.53%<br>24.36%           | 0.44<br>3.11            | 2.49%                     | 10.71%                       | 133.54%<br>122.58%                    | 18.43%                              | 25.11%<br>18.42%           | 23.33%                                    | 15.04%<br>14.25%                               | 6.53%                                | 0.86%  | 7.65%                                | 4.41%                                | 3.24%                                     |
|                |                       | FY 2017<br>FY 2016  | 23.74%                     | 3.21<br>4.42            | 5.04%<br>-2.53%<br>2.21%  | 21.10%                       | 141.33%<br>94.54%<br>111.70%          | 20.14% 28.15%                       | 29.24%<br>-6.17%<br>10.47% | 23.62%                                    | 14.25%<br>29.78%                               | 6.39%                                | 0.58%  | 7.28%<br>19.94%<br>19.79%            | 4.91%<br>13.49%<br>14.27%            | 2.37%<br>6.46%<br>5.52%                   |
| NGO            | Fundación Espoir      | FY 2017<br>FY 2016  | 20.04%                     | 3.99                    | 2.21%                     | -13.60%<br>11.95%<br>-24.56% | 111.70%                               | 29.55%<br>21.44%                    | 10.47%                     | 29.88%<br>31.51%<br>22.23%                | 29.78%<br>26.45%<br>24.27%                     | 7.19%<br>6.53%<br>8.18%              | 0.14%  |                                      | 14.27%                               | 5.52%                                     |
|                | INSOTEC               | FY 2017<br>FY 2016<br>FY 2017                                 | 15.44%                     | 5.58<br>5.48<br>0.09    | 2.70%                     | -24.56%<br>17.55%<br>9.53%   | 88.31%<br>119.59%<br>177.97%          | 27.83%                              | 16.38%                     | 22.23%                                    | 23.27%   | 6.64%                                | 2.93%  | 13.70%                               | 7.47%<br>8.15%<br>7.95%              | 4.50%<br>5.55%<br>2.71%                   |
|                | UCADE Ambato          | FY 2017   | 91.62%<br>92.24%<br>75.39% | 0.09 0.08 0.33          | 9.50%                     | -0.10%                       | 195.23%<br>99.60%                     | 19.64%<br>19.47%<br>17.18%          | 43.81% 48.78% -0.40%       | 21.88%                                    | 9.97%  | 0.43% 0.25% 1.27%                    | 0.00%  | 9.73%                                | 7.52%                                | 2.71%<br>2.21%<br>4.96%                   |
|                | UCADE Latacunga       | FY 2016<br>FY 2017<br>FY 2016                                 | 75.39%<br>79.47%<br>43.53% | 0.33 0.26 1.30          | 0.87%                     | -0.10%<br>1.12%<br>22.99%    | 105.08%<br>202.24%                    | 17.18%<br>17.97%<br>18.35%          | -0.40%<br>4.84%<br>50.55%  | 19.35%<br>23.89%                          | 17.25%   | 0.98%                                | 2.36%  | 13.77%                               | 6.52%<br>2.89%                       | 7.25%<br>2.32%                            |
|                | UCADE Santo Domin     | FY 2016<br>FY 2017  | 43.53%<br>49.50%           | 1.30<br>1.02            | 9.28%<br>7.85%            | 22.99%                       | 202.24%<br>172.84%                    | 18.35%<br>18.62%                    | 50.55%<br>42.14%           | 23.89%<br>24.26%                          | 9.07%<br>10.77%                                | 4.12%<br>4.11%                       | -0.26%<br>0.86%                                      | 5.21%<br>5.80%                       | 2.89%<br>3.15%                       | 2.32%                                     |

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

### Financial Service Providers (FSPs) Productivity, Efficiency and Risk Indicators

| Legal Status   | FSP Name              | FY  | Cost per borrower<br>(USD) (WAV) | Borrowers per staff<br>member (WAV)   | Borrowers per loan<br>officer (WAV) | Depositors per staff<br>member (WAV) | Deposit accounts per<br>staff member | Personnel allocation<br>ratio (WAV) | Portfolio at risk > 30<br>days (WAV) | Portfolio at risk > 90<br>days (WAV) | Loan loss rate (WAV) | Write-off ratio (WAV)            | Risk coverage (WAV)         |
|----------------|-----------------------|---|----------------------------------|---|-------------------------------------|--------------------------------------|--------------------------------------|-------------------------------------|--------------------------------------|--------------------------------------|----------------------|----------------------------------|-----------------------------|
| BANCO          | BANCODESARROLLO       | FY 2016<br>FY 2017<br>FY 2016   | 382.00<br>391.00                 | 104.00<br>109.00  | 479.00<br>558.00                    | 224.00<br>182.00                     | 237.00<br>215.00                     | 21.64%<br>19.48%                    | 7.70%<br>7.13%                       | 6.81%<br>6.38%                       | 0.70%<br>0.80%       | 0.76%<br>0.88%                   | 110.16%<br>113.17%          |
|                | Banco COOPNACION      | FY 2016<br>FY 2017  | 352.00<br>365.00                 | 185.00<br>211.00  | 667.00<br>910.00                    | 4,085.00<br>3,489.00                 | 4,165.00<br>3,502.00                 | 27.78%<br>23.20%                    | 0.25% 0.15%                          | 0.11%                                | 0.54%                | 0.74%                            | 2581.90%<br>3273.46%        |
|                | Banco D-Miro          | FY 2017<br>FY 2016<br>FY 2017   | 307.00<br>346.00                 | 120.00<br>94.00   | 314.00<br>260.00                    | 246.00<br>204.00                     | 246.00<br>204.00                     | 38.29%<br>36.25%                    | 13.66%<br>8.76%                      | 11.11%<br>6.99%                      | 0.34%                | 0.44% 7.20%                      | 76.28%<br>96.56%            |
| Bank           | Banco Solidario       | FY 2017<br>FY 2016  | 193.00<br>233.00                 | 220.00<br>218.00  | 777.00                              | 177.00 215.00                        | 185.00<br>224.00                     | 28.32%<br>28.39%                    | 5.71%<br>4.24%                       | 2.79%<br>1.99%                       | 2.80%<br>1.95%       | 3.12%                            | 161.30%<br>244.88%          |
|                | Banco VisionFund Ec   | FY 2017<br>FY 2016  | 92.00                            | 218.00<br>226.00<br>200.00  | 522.00<br>438.00                    | 0.00                                 | 0.00                                 | 43.33%<br>45.71%                    | 4.24%                                | 3.25%                                | 0.82%                | 0.95%                            | 110.41%<br>141.07%          |
|                | FINCA - ECU           | FY 2017<br>FY 2016  | 407.00                           | 63.00<br>63.00  | 179.00<br>188.00                    | 89.00                                | 115.00                               | 43.71%<br>35.09%<br>33.62%          | 6.33%<br>3.20%                       | 4.32%                                | 4.33%                | 5.31%<br>3.42%                   | 69.08%                      |
|                | ProCredit - ECU       | FY 2017<br>FY 2016  | 469.00                           | 63.00   | 188.00                              | 115.00                               | 150.00                               | 33.62%                              | 3.20%                                | 2.30%                                | 2.57%                | 3.42%                            | 108.64%                     |
|                | CACMU                 | FY 2017<br>FY 2016  | 305.00                           | 85.00   | 566.00                              | 460.00                               | 1,838.00                             | 15.09%                              | 3.36%                                | 2.85%                                | -2.81%               | 0.00%                            | 113.09%                     |
|                | CACPE Pastaza         | FY 2017<br>FY 2016  | 358.00<br>434.00                 | 72.00<br>92.00  | 248.00<br>482.00                    | 426.00<br>391.00                     | 1,704.00<br>391.00                   | 28.81%<br>19.08%                    | 3.64%<br>2.87%                       | 2.94%<br>2.43%                       | 0.32%                | 0.43%                            | 108.13%<br>167.66%          |
| CACPI          | CACPE ZAMORA          | FY 2017<br>FY 2016  | 472.00<br>474.00                 | 92.00<br>95.00  | 484.00<br>292.00                    | 418.00<br>307.00                     | 629.00<br>307.00                     | 18.98%<br>32.56%                    | 2.15%<br>7.13%                       | 1.88%<br>6.16%                       | -0.06%<br>0.49%      | 0.00%                            | 174.19%<br>97.22%           |
|                | COAC 23 de Julio      | FY 2017<br>FY 2016  | 528.00<br>429.00                 | 93.00<br>97.00  | 286.00<br>593.00                    | 309.00<br>369.00                     | 309.00<br>369.00                     | 32.56%<br>16.30%                    | 4.31%<br>8.54%                       | 3.80%<br>7.56%                       | 0.60%                | 0.71%                            | 130.40%<br>129.97%          |
|                | -                     | FY 2016<br>FY 2017<br>FY 2016<br>FY 2017                                  | 517.00<br>402.00                 | 84.00<br>91.00  | 408.00<br>376.00                    | 359.00<br>326.00                     | 359.00<br>339.00                     | 20.51%<br>24.24%                    | 6.04%<br>8.06%                       | 5.32%<br>6.94%                       | 1.27%<br>1.70%       | 1.38%<br>1.94%                   | 156.15%<br>93.67%           |
|                | COAC 29 de Octubre    | FY 2017<br>FY 2016  | 469.00<br>404.00                 | 98.00   | 396.00<br>290.00                    | 284.00                               | 287.00                               | 24.80%<br>27.91%                    | 6.34%<br>7.13%                       | 5.76%                                | 0.52%                | 0.99%                            | 96.30%<br>117.18%           |
|                | COAC 4 de Octubre     | FY 2016<br>FY 2017<br>FY 2016<br>FY 2017                                  | 387.00<br>417.00                 | 96.00<br>116.00   | 353.00<br>510.00                    | 200.00<br>317.00                     | 239.00<br>317.00                     | 27.27%<br>22.83%                    | 5.39%<br>4.81%                       | 4.71%<br>4.26%                       | 0.74%                | 0.91%<br>1.60%                   | 134.53%<br>112.42%          |
|                | COAC Atuntaqui        | FY 2017   | 399.00<br>291.00                 | 118.00  | 562.00<br>261.00                    | 315.00<br>334.00                     | 315.00<br>334.00                     | 21.05%                              | 4.15%<br>10.56%                      | 3.65%                                | 0.57%                | 0.66%                            | 116.44%<br>69.78%           |
|                | COAC Chibuleo         | FY 2016<br>FY 2017<br>FY 2016<br>FY 2017                                  | 315.00                           | 122.00  | 302.00<br>472.00                    | 228.00<br>455.00                     | 228.00                               | 40.28%                              | 5.32%                                | 4.91%<br>4.73%                       | -0.05%               | 0.00%                            | 111.73%<br>144.22%          |
|                | COAC Chone            | FY 2016<br>FY 2017  | 449.00                           | 118.00  | 500.00                              | 434.00                               | 1,018.00                             | 23.53%                              | 3.41%                                | 2.90%                                | 0.49%                | 0.90%                            | 193.68%                     |
|                | COAC Fernando Daq     | FY 2016<br>FY 2017<br>FY 2016<br>FY 2017                                  | 388.00                           | 349.00 102.00 588.00 472.00 505.00 17.39% 5.34% 4.45% 0.9<br>388.00 96.00 430.00 414.00 444.00 22.43% 3.37% 2.96% 0.8 | 0.84%                               | 0.91%                                | 134.45%<br>141.12%                   |                                     |                                      |                                      |                      |                                  |                             |
|                | COAC Guaranda         | FY 2016<br>FY 2017  | 292.00<br>313.00                 | 125.00<br>128.00  | 614.00<br>629.00                    | 240.00<br>304.00                     | 345.00<br>354.00                     | 20.37%<br>20.37%                    | 7.04%<br>6.89%                       | 6.29%<br>6.40%                       | 0.67%<br>1.02%       | 0.74%<br>1.14%                   | 98.53%<br>100.09%           |
|                | COAC Jardín Azuayo    | FY 2016<br>FY 2017<br>FY 2016   | 317.00<br>341.00                 | 128.00<br>119.00  | 760.00<br>740.00                    | 390.00<br>354.00                     | 415.00<br>378.00                     | 16.80%<br>16.05%                    | 3.11%<br>2.94%                       | 2.76%<br>2.63%                       | 0.26%<br>0.13%       | 0.37%                            | 205.35%<br>217.87%          |
|                | COAC Kullki Wasi      | FY 2016<br>FY 2017  | 312.00<br>317.00                 | 136.00<br>122.00  | 481.00<br>386.00                    | 656.00<br>543.00                     | 682.00<br>714.00                     | 28.18%<br>31.62%                    | 13.71%<br>9.89%                      | 11.71%<br>8.68%                      | 1.02%<br>0.95%       | 1.07%<br>1.13%                   | 39.99%<br>72.31%            |
|                | COAC La Benéfica      | FY 2017<br>FY 2016<br>FY 2017   | 345.00<br>380.00                 | 99.00<br>104.00   | 548.00<br>439.00                    | 263.00<br>292.00                     | 780.00<br>501.00                     | 18.00%<br>23.64%                    | 8.65%<br>4.16%                       | 7.95%<br>3.95%                       | 1.00%<br>0.70%       | 1.13%                            | 71.07%<br>74.70%            |
|                | COAC Lucha Campesi.   | FY 2017<br>FY 2016  | 352.00<br>369.00                 | 90.00<br>81.00  | 513.00<br>486.00                    | 482.00<br>512.00                     | 921.00<br>983.00                     | 17.54%<br>16.67%                    | 3.42%<br>3.82%                       | 2.85%<br>3.30%                       | 0.52%<br>0.22%       | 0.53%<br>0.24%                   | 113.48%<br>114.08%          |
| Credit Union / | COAC Luz del Valle    | FY 2016   | 353.00                           | 88.00<br>91.00  | 312.00                              | 291.00                               | 293.00<br>417.00                     | 28.28%                              | 6.70%<br>5.35%                       | 5.86%                                | 2.21%                | 2.40%                            | 68.65%<br>82.23%            |
| Cooperative    | COAC Mushuc Runa      | FY 2017<br>FY 2016  | 274.00<br>331.00                 | 214.00  | 530.00<br>530.00<br>626.00          | 393.00                               | 393.00<br>429.00                     | 40 33%                              | 9.27%                                | 8.24%                                | 2.18%                | 2.23%                            | 133.67%<br>154.64%          |
|                | COAC Nueva Huanca     | FY 2017<br>FY 2016  | 339.00<br>300.00                 | 205.00<br>77.00   | 316.00<br>317.00                    | 429.00<br>318.00<br>208.00           | 430.00                               | 32.77%<br>24.32%                    | 6.79%<br>3.48%                       | 6.11%<br>2.24%                       | 0.65%                | 0.79%                            | 59.82%                      |
|                | COAC Oscus            | FY 2016   | 494.00                           | 79.00<br>114.00   | 684.00                              | 337.00                               | 296.00<br>352.00                     | 25.00%<br>16.60%                    | 4.25%<br>8.14%                       | 3.10%<br>7.19%                       | -0.12%<br>0.95%      | 1.03%                            | 40.25%<br>108.50%           |
|                | COAC POLICIA NACIO.   | FY 2017<br>FY 2016  | 591.00<br>545.00                 | 109.00<br>141.00  | 437.00<br>769.00                    | 375.00<br>195.00                     | 396.00<br>315.00                     | 24.90%<br>18.37%                    | 6.26%<br>3.55%                       | 5.81%<br>3.40%                       | 0.24%                | 0.44%<br>0.23%<br>1.54%<br>0.78% | 109.39%<br>105.53%          |
|                | COAC Poblo Muñoz V.   | FT 2017   | 512.00<br>580.00                 | 181.00<br>83.00   | 804.00<br>431.00                    | 201.00<br>337.00                     | 364.00<br>525.00                     | 22.54%<br>19.26%                    | 1.87%<br>7.14%                       | 1.80%                                | 1.52%<br>0.66%       | 1.54%                            | 104.57%<br>121.40%          |
|                | COAC Padre Julian Lo. |   | 554.00<br>543.00                 | 99.00<br>71.00  | 463.00<br>554.00                    | 367.00<br>250.00                     | 528.00<br>250.00                     | 21.32%<br>12.90%                    | 5.26%<br>4.62%                       | 4.58%<br>3.97%                       | 1.69%<br>0.81%       | 1.88%<br>0.98%                   | 136.64%<br>172.98%          |
|                |                       | FY 2017<br>FY 2016  | 510.00<br>354.00                 | 73.00   | 466.00<br>167.00                    | 280.00<br>179.00                     | 280.00 194.00                        | 15.62%                              | 2.64%                                | 2.38%                                | 0.46%                | 0.74%                            | 232.75% 26.89%              |
|                | COAC Padre Vicente    | FY 2016<br>FY 2017<br>FY 2016   | 362.00<br>445.00                 | 74.00   | 331.00<br>288.00                    | 223.00<br>502.00                     | 248.00 502.00                        | 22.22%<br>55.06%                    | 2.86%                                | 2.43%<br>1.69%                       | -0.86%<br>0.10%      | 0.00%                            | 73.82%<br>161.07%           |
|                | COAC Riobamba         | FY 2016<br>FY 2017  | 477.00 423.00                    | 132.00<br>74.00   | 265.00<br>332.00                    | 461.00<br>166.00                     | 461.00<br>284.00                     | 49.73%<br>22.22%                    | 1.62%<br>4.41%                       | 1.44%<br>3.88%                       | 0.19%                | 0.29%                            | 161.89%<br>127.05%          |
|                | COAC San Antonio      | FY 2016<br>FY 2017<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017 | 499.00                           | 72.00   | 319.00<br>483.00                    | 152.00                               | 258.00<br>438.00                     | 22.45%                              | 4.36%                                | 3.91%<br>3.30%                       | 0.74%                | 0.90%                            | 106.33%<br>217.17%          |
|                | COAC San José         | FY 2017   | 377.00                           | 117.00  | 497.00                              | 355.00                               | 436.00                               | 23.61%                              | 3.35%                                | 3.02%                                | 0.14%                | 0.23%                            | 222.07%<br>22.51%<br>31.80% |
|                | COAC Santa Anita      | FY 2017   | 320.00<br>347.00<br>421.00       | 63.00   | 327.00                              | 243.00                               | 311.00                               | 19.30%<br>21.01%                    | 6.48%                                | 5.71%<br>4.56%                       | 0.43%                | 0.61%                            | 31.80%                      |
|                | COAC Tulcan           | FY 2016<br>FY 2017<br>FY 2016<br>FY 2016<br>FY 2017                       | 445.00                           | 109.00  | 434.00                              | 385.00                               | 385.00                               | 25.15%                              | 3.53%                                | 3.28%                                | 0.53%                | 0.71%                            | 169.48%                     |
|                | COAC Virgen del Cisne | FY 2016<br>FY 2017  | 216.00<br>272.00                 | 125.00<br>100.00  | 265.00<br>256.00                    | 438.00<br>394.00                     | 438.00<br>394.00                     | 47.06%<br>38.96%                    | 3.59%<br>3.27%                       | 2.85%<br>2.72%                       | 0.02%<br>0.15%       | 0.02%<br>0.16%                   | 145.08%<br>159.52%          |
|                | COOPROGRESO           | FY 2016<br>FY 2017<br>FY 2016   | 394.00<br>423.00                 | 122.00<br>112.00  | 451.00<br>414.00                    | 243.00<br>241.00                     | 311.00<br>308.00                     | 27.01%<br>27.01%                    | 8.74%<br>6.61%                       | 7.73%<br>6.04%                       | 0.33%<br>0.24%       | 0.47%<br>0.55%                   | 86.09%<br>83.40%            |
|                | Coop. Maquita Cush    | FY 2016<br>FY 2017<br>FY 2016   | 391.00<br>482.00                 | 136.00<br>122.00  | 367.00<br>317.00                    | 259.00<br>243.00                     | 259.00<br>243.00                     | 37.04%<br>38.60%                    | 2.83%<br>2.24%                       | 2.23%<br>1.83%                       | 3.30%<br>1.06%       | 3.90%<br>1.69%                   | 123.46%<br>129.58%          |
| NBFI           | Pichincha Microfinan  | FY 2016<br>FY 2017  | 238.00<br>245.00                 | 217.00<br>217.00  | 290.00<br>314.00                    | 536.00<br>521.00                     | 835.00<br>846.00                     | 74.76%<br>69.18%                    | 9.70%<br>11.11%                      | 8.26%<br>10.08%                      | 1.20%<br>1.96%       | 1.20%<br>1.96%                   | 65.81%<br>61.20%            |
|                | ccc                   | <ul> <li>FY 2017</li> <li>FY 2016</li> <li>FY 2017</li> </ul>             | 242.00<br>401.00                 | 246.00<br>238.00  | 1,231.00<br>1,190.00                | 0.00<br>0.00                         | 0.00                                 | 20.00%<br>20.00%                    | 9.00%<br>9.29%                       | 7.59%<br>7.88%                       | 0.00%                | 0.00%                            | 70.66%<br>68.21%            |
|                | ECLOF - ECU           | FY 2017<br>FY 2016<br>FY 2016<br>FY 2017<br>FY 2017<br>FY 2016            | 171.00                           | 122.00  | 302.00                              | 0.00                                 | 0.00                                 | 40.52%                              | 1.86%                                | 1.23%                                | 0.86%                | 1.33%                            | 117.12%                     |
|                | FACES                 | FY 2017   | 180.00 205.00                    | 125.00  | 286.00<br>324.00                    | 0.00                                 | 0.00                                 | 43.61%<br>36.67%                    | 1.56%<br>3.91%                       | 1.09%                                | 0.39%                | 0.78%                            | 121.27%<br>123.97%          |
| NGO            | Fundación Espoir      | FY 2017   | 205.00<br>221.00<br>295.00       | 130.00  | 345.00                              | 0.00                                 | 0.00                                 | 37.64%                              | 1.94%<br>5.43%                       | 1.48%<br>4.02%                       | 0.10%                | 0.75%                            | 227.51%                     |
| UDV            | INSOTEC               | FY 2017<br>FY 2016<br>FY 2017<br>FY 2017<br>FY 2016                       | 404.00                           | 91.00   | 203.00                              | 0.00                                 | 0.00                                 | 43.03%<br>44.64%<br>64.29%          | 5.43%<br>3.42%<br>5.43%              | 4.02%<br>2.43%<br>4.09%              | 3.08%                | 3.88%                            | 89.69%<br>97.20%            |
|                | UCADE Ambato          | FY 2016   | 79.00                            | 361.00  | 558.00                              | 0.00                                 | 0.00                                 | 64.71%                              | 4.38%                                | 3.11%                                | 1.24%                | 1.24%                            | 94.02%                      |
|                | UCADE Latacunga       | FY 2016<br>FY 2017<br>FY 2016<br>FY 2017<br>FY 2016<br>FY 2017            | 102.00<br>109.00                 | 201.00<br>194.00  | 403.00<br>416.00                    | 0.00                                 | 0.00                                 | 50.00%<br>46.67%                    | 11.63%<br>12.48%                     | 11.00%<br>11.97%                     | 2.20%<br>-0.05%      | 2.30%<br>0.00%                   | 74.98%<br>94.73%            |
|                | UCADE Santo Domin     | FY 2016<br>FY 2017  | 72.00<br>81.00                   | 279.00<br>259.00  | 605.00<br>604.00                    | 0.00<br>0.00                         | 0.00                                 | 46.15%<br>42.86%                    | 6.36%<br>4.74%                       | 3.89%<br>2.97%                       | 0.32%<br>1.17%       | 0.32%<br>1.17%                   | 38.41%<br>42.92%            |

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

## FSP Peer Group Classification

| Le                             | egal Status        |  | Scale                          |                    |                  |  |  |  |  |
|--------------------------------|--------------------|--|--------------------------------|--------------------|------------------|--|--|--|--|
|                                |                    |  |                                | D/                 |                  |  |  |  |  |
| FSP Name<br>Banco COOPNACIONAL | FY<br>FY 2016      | Legal Status<br>Bank                                     | FSP Name<br>Banco COOPNACIONAL | FY<br>FY 2016      | Scale<br>Small   |  |  |  |  |
|                                | FY 2017            | Bank   |                                | FY 2017            | Medium           |  |  |  |  |
| Banco D-Miro                   | FY 2016<br>FY 2017 | Bank<br>Bank   | Banco D-Miro                   | FY 2016<br>FY 2017 | Large<br>Medium  |  |  |  |  |
| Banco Solidario                | FY 2016            | Bank   | Banco Solidario                | FY 2017            | Large            |  |  |  |  |
|                                | FY 2017            | Bank   |                                | FY 2017            | Large            |  |  |  |  |
| Banco VisionFund Ecuador       | FY 2016<br>FY 2017 | Bank<br>Bank   | Banco VisionFund Ecuador       | FY 2016<br>FY 2017 | Medium<br>Medium |  |  |  |  |
| BANCODESARROLLO                | FY 2016            | Bank   | BANCODESARROLLO                | FY 2016            | Large            |  |  |  |  |
|                                | FY 2017            | Bank   |                                | FY 2017            | Large            |  |  |  |  |
| CACMU                          | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | CACMU                          | FY 2016<br>FY 2017 | Small<br>Small   |  |  |  |  |
| CACPE Pastaza                  | FY 2016            | Credit Union / Cooperative                               | CACPE Pastaza                  | FY 2016            | Medium           |  |  |  |  |
| CACPE ZAMORA                   | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | CACPE ZAMORA                   | FY 2017<br>FY 2016 | Medium<br>Small  |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| CCC                            | FY 2016<br>FY 2017 | NGO<br>NGO   | ссс                            | FY 2016            | Small<br>Small   |  |  |  |  |
| COAC 4 de Octubre              | FY 2016            | Credit Union / Cooperative                               | COAC 4 de Octubre              | FY 2017<br>FY 2016 | Small            |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| COAC 23 de Julio               | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC 23 de Julio               | FY 2016<br>FY 2017 | Medium<br>Large  |  |  |  |  |
| COAC 29 de Octubre             | FY 2016            | Credit Union / Cooperative                               | COAC 29 de Octubre             | FY 2016            | Large            |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Large            |  |  |  |  |
| COAC Atuntaqui                 | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Atuntaqui                 | FY 2016<br>FY 2017 | Large<br>Large   |  |  |  |  |
| COAC Chibuleo                  | FY 2016            | Credit Union / Cooperative                               | COAC Chibuleo                  | FY 2016            | Medium           |  |  |  |  |
| COAC Chana                     | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Change                    | FY 2017            | Medium           |  |  |  |  |
| COAC Chone                     | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Chone                     | FY 2016<br>FY 2017 | Medium<br>Medium |  |  |  |  |
| COAC Fernando Daquilema        | FY 2016            | Credit Union / Cooperative                               | COAC Fernando Daquilema        | FY 2016            | Medium           |  |  |  |  |
| COAC Guaranda                  | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Guaranda                  | FY 2017<br>FY 2016 | Medium<br>Medium |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Medium           |  |  |  |  |
| COAC Jardín Azuayo             | FY 2016            | Credit Union / Cooperative                               | COAC Jardín Azuayo             | FY 2016            | Large            |  |  |  |  |
| COAC Kullki Wasi               | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Kullki Wasi               | FY 2017<br>FY 2016 | Large<br>Medium  |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Medium           |  |  |  |  |
| COAC La Benéfica               | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC La Benéfica               | FY 2016<br>FY 2017 | Small<br>Small   |  |  |  |  |
| COAC Lucha Campesina           | FY 2016            | Credit Union / Cooperative                               | COAC Lucha Campesina           | FY 2016            | Small            |  |  |  |  |
| •                              | FY 2017            | Credit Union / Cooperative                               | ·                              | FY 2017            | Small            |  |  |  |  |
| COAC Luz del Valle             | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Luz del Valle             | FY 2016<br>FY 2017 | Medium<br>Medium |  |  |  |  |
| COAC Mushuc Runa               | FY 2016            | Credit Union / Cooperative                               | COAC Mushuc Runa               | FY 2016            | Large            |  |  |  |  |
| COAC Nueva Huancavilca         | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Nueva Huancavilca         | FY 2017<br>FY 2016 | Large<br>Small   |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| COAC Oscus                     | FY 2016            | Credit Union / Cooperative                               | COAC Oscus                     | FY 2016            | Large            |  |  |  |  |
| COAC Pablo Muñoz Vega          | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Pablo Muñoz Vega          | FY 2017<br>FY 2016 | Large<br>Large   |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Large            |  |  |  |  |
| COAC Padre Julian Lorente      | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Padre Julian Lorente      | FY 2016<br>FY 2017 | Medium<br>Medium |  |  |  |  |
| COAC Padre Vicente             | FY 2016            | Credit Union / Cooperative                               | COAC Padre Vicente             | FY 2016            | Small            |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| COAC POLICIA NACIONAL          | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC POLICIA NACIONAL          | FY 2016<br>FY 2017 | Large<br>Large   |  |  |  |  |
| COAC Riobamba                  | FY 2016            | Credit Union / Cooperative                               | COAC Riobamba                  | FY 2016            | Large            |  |  |  |  |
| COAC San Antonio               | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC San Antonio               | FY 2017<br>FY 2016 | Large<br>Small   |  |  |  |  |
| COAC San Antonio               | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| COAC San José                  | FY 2016            | Credit Union / Cooperative                               | COAC San José                  | FY 2016            | Medium           |  |  |  |  |
| COAC Santa Anita               | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Santa Anita               | FY 2017<br>FY 2016 | Large<br>Small   |  |  |  |  |
|                                | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| COAC Tulcan                    | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | COAC Tulcan                    | FY 2016<br>FY 2017 | Large<br>Large   |  |  |  |  |
| COAC Virgen del Cisne          | FY 2016            | Credit Union / Cooperative                               | COAC Virgen del Cisne          | FY 2016            | Small            |  |  |  |  |
| 5                              | FY 2017            | Credit Union / Cooperative                               |                                | FY 2017            | Small            |  |  |  |  |
| Coop. Maquita Cushunchic Ltda  | FY 2016<br>FY 2017 | Credit Union / Cooperative<br>Credit Union / Cooperative | Coop. Maquita Cushunchic Ltda  | FY 2016<br>FY 2017 | Small<br>Small   |  |  |  |  |
| COOPROGRESO                    | FY 2016            | Credit Union / Cooperative                               | COOPROGRESO                    | FY 2016            | Large            |  |  |  |  |
| ECLOF - ECU                    | FY 2017<br>FY 2016 | Credit Union / Cooperative<br>NGO                        | ECLOF - ECU                    | FY 2017<br>FY 2016 | Large<br>Small   |  |  |  |  |
| FACES                          | FY 2016            | NGO  | FACES                          | FY 2016            | Small            |  |  |  |  |
|                                | FY 2017            | NGO  |                                | FY 2017            | Medium           |  |  |  |  |
| FINCA - ECU                    | FY 2016<br>FY 2017 | Bank<br>Bank   | FINCA - ECU                    | FY 2016<br>FY 2017 | Medium<br>Medium |  |  |  |  |
| Fundación Espoir               | FY 2016            | NGO  | Fundación Espoir               | FY 2016            | Medium           |  |  |  |  |
| INSOTEC                        | FY 2017<br>FY 2016 | NGO<br>NGO   |                                | FY 2017<br>FY 2016 | Medium<br>Medium |  |  |  |  |
| INSOTEC                        | FY 2016            | NGO  | INSOTEC                        | FY 2018            | Medium           |  |  |  |  |
| Pichincha Microfinanzas        | FY 2016            | NBFI   | Pichincha Microfinanzas        | FY 2016            | Large            |  |  |  |  |
| ProCredit - ECU                | FY 2017<br>FY 2016 | NBFI<br>Bank   | ProCredit - ECU                | FY 2017<br>FY 2016 | Large<br>Large   |  |  |  |  |
|                                | FY 2017            | Bank   |                                | FY 2017            | Large            |  |  |  |  |
| UCADE Ambato                   | FY 2016            | NGO  | UCADE Ambato                   | FY 2016            | Small            |  |  |  |  |
| UCADE Latacunga                | FY 2017<br>FY 2016 | NGO<br>NGO   | UCADE Latacunga                | FY 2017<br>FY 2016 | Small<br>Small   |  |  |  |  |
|                                | FY 2017            | NGO  |                                | FY 2017            | Small            |  |  |  |  |
| UCADE Santo Domingo            | FY 2016            | NGO  | UCADE Santo Domingo            | FY 2016<br>FY 2017 | Small            |  |  |  |  |

#### Glossary

Please refer to link [ https://www.themix.org/glossary ] to view the detailed glossary of MIX Market indicator and ratios.

#### Indicator names and its formulas:

Administrative expense / assets - Formula: (Administrative expense + Depreciation and amortization expense) / Average assets Assets - Formula: Not applicable Average assets - Formula: Mean value calculated on the basis of total assets between two consecutive periods, including monthly, quarterly and annual data if available. Average deposit balance per account - Formula: Deposits/ Number of deposit accounts Average deposit balance per depositor - Formula: Deposits/ Number of depositors Average equity - Formula: Methodology of average calculation is same as explained for Average Assets. Average ross loan portfolio: Methodology of average calculation is same as explained for Average Assets. Average loan balance per borrower - Formula: Gross loan portfolio/ Number of active borrowers

**B**orrowers per loan officer - Formula: Number of active borrowers / Number of loan officers Borrowers per staffmember - Formula: Number of active borrowers / Number of personnel

**C**apital/ asset ratio - Formula: Total capital/ Total assets Cost per borrower - Formula: Operating expense/ Average number of active borrowers

Debt to equity ratio - Formula: Total Liabilities/ Total Equity Deposit accounts per staff member - Formula: Number of deposit accounts / Number of personnel Depositors per staff member - Formula: Number of depositors / Number of personnel Deposits - Formula: Not applicable Deposits to total assets - Formula: Total Deposits / Total Assets Deposits to loans - Formula: Deposits / Gross Loan Portfolio

**E**quity - Formula: Not applicable

**F**inancial expense / assets - Formula: Financial expense on funding liabilities / Average assets Financial revenue / assets - Formula: Financial revenue/ Average assets

Gross Loan Portfolio - Formula: Not applicable

Loan loss rate - Formula: Write-offs - Amount recovered from written-off loans) / Average gross loan portfolio Loan officers - Formula: Not applicable Loan portfolio disbursed - Formula: Not applicable

Number of active borrowers - Formula: Not applicable Number of deposit accounts - Formula: Not applicable Number of depositors - Formula: Not applicable Number of loans disbursed - Formula: Not applicable Number of offices - Formula: Not applicable

Operating expense / loan portfolio - Formula: Operating expense / Average gross loan portfolio Operating expense/ assets - Formula: Operating expense / Average assets Operational self sufficiency - Formula: Financial revenue / (Financial expense on funding liabilities + Net Impairment Loss on gross loan portfolio + Operating expense)

Personnel - Formula: Not applicable

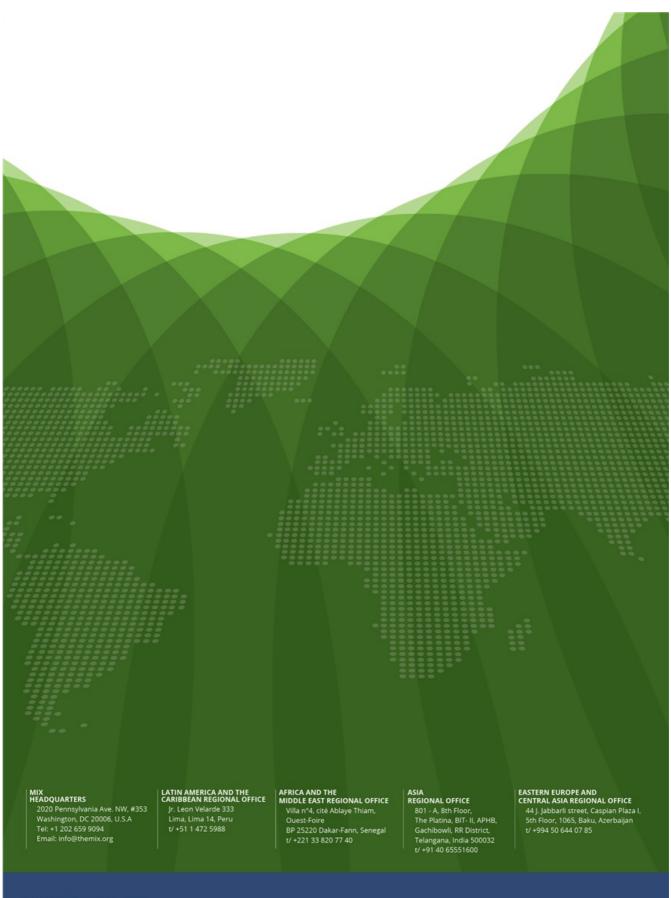
Personnel allocation ratio - Formula: Number of Ioan officers / Number of personnel Personnel expense/ assets - Formula: Personnel expense / Average assets Personnel expense/ Ioan portfolio - Formula: Personnel expense/ Average gross Ioan portfolio Portfolio at risk > 30 days (%) - Formula: (Outstanding balance, portfolio overdue > 30 days + Renegotiated Ioans)/ Gross Ioan portfolio Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 30 days + Renegotiated Ioans) / Gross Ioan Portfolio Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 90 days + Renegotiated Ioans) / Gross Ioan Portfolio Profit margin - Formula: Net operating income/ Financial revenue Provision for Ioan impairment/ assets - Formula: Net impairment Ioss on gross Ioan portfolio / Average assets

**R**eturn on assets - Formula: (Net operating income, less Taxes)/ Average assets Return on equity - Formula: (Net operating income, less Taxes)/ Average equity Risk coverage - Formula: Impairment loss allowance/ PAR > 30 days

Total expense / assets - Formula: (Financial expense on funding liabilities + Impairment loss (reversal of impairment loss on gross loan portfolio) + Operating expense) / Average assets

f Write-off ratio - Formula: Value of loans written-off / Average gross loan portfolio

Yield on gross portfolio (nominal) - Formula: Financial revenue from loans/ Average gross loan portfolio



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