

Women's Financial Inclusion Community of Practice



Technology Working Group

Overview

What is a Working Group

The working groups are an opportunity for members of the Community of Practice (COP) to collaborate on a common theme of interest. Each working group identifies themes of interests, together with goals associated with each theme - and activities in furtherance of those goals. Members of the working group commit to leading and participating in the activities identified and to bringing awareness to the broader community of practice.

Themes, Goals, and Activities

Themes

- How best to train and upscale around new technologies
- Digital IDs as an enabler for financial inclusion
- Barriers to technology uptake
- Role of women as providers of DFS

Goals

- Understand FSP and client level capacity gaps around new technologies
- Identify FSPs to partner with and train on new technologies
- Promote the benefits of technology for clients and FSPs
- Research opportunities to promote women as providers of DFS
- Better understand technology barriers for women
- Increase uptake of digital financial services

- Reduce dormancy of digital financial services

Activities

- May 25, 2017 – Bangkok, Thailand. [Working group meeting](#)
- Knowledge blog series
 - [How to bring more women into mobile money: women's feedback and human centered design](#)
 - Agent networks and women's financial inclusion (in progress).

Working Group Members

Jenny Aker, Tufts University
Tea Anderson, Mercy Corps
Gabriela Sylvia Andrade, IADB
Francesca Brown, DFID
Lois Bruu, Mastercard
Ivana Damjanov, UNCDF
Sarah Gammage, ICRW
Jenny Johnston, Omidyar
Leora Klapper, World Bank Group
Murium Hadi, Karandaaz
Lauren Hendricks, Grameen Foundation
Catherine Hight, FHI 360
Lucy Kioko, Mercy Corps
Deepika Malik, Cherie Blair Foundation
Lauren Murphy, IADB
Ryan Newton, Women's World Banking
Dianne Rajaratnam, UNCDF
Debra Roodt, DFI
Chisala Siame, FSD Zambia
Claire Sibthorpe, GSMA
Nadia Van de Walle, Intermedia

[Join the Technology working group](#)

